

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 01/30/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911245	(X3) DATE SURVEY COMPLETED 01/14/2019
NAME OF PROVIDER OR SUPPLIER RESIDENCE RETIREMENT CTR., INC (THE)	STREET ADDRESS, CITY, STATE, ZIP CODE 208 MARVELINE DRIVE LAKELAND, FL 33815	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

A complaint CCR# 2018015999 survey was conducted at Residence Retirement Center Assisted Living Facility on Residence Retirement Center Assisted Living Facility had deficient practice identified at the time of the survey.

License: 5666

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation, record review and interview, the facility failed to maintain a safe and clean living environment, free from safety hazards and in compliance with local health department requirements.

Findings included:

On at 8:28 AM during a tour of the facility with staff A , observed broken, jagged edges of glass was dangling from the front window of unit #212. Further observations of unit #212 showed # with strong odors. Staff A put her over her and stated "oh this is horrible! I can't take the smell." Bathroom floors were found with a large amount of soiled toiletries on the floor and badly stained tile on all surfaces of the floor area. What appeared to be a live bed bug was observed crawling on the bed linings in # (photographic evidence obtained).

A tour of unit #204 was conducted, the bathrooms shared by six residents were observed with what appeared to be black and green feces inside of the bathtub area. The tub in unit #204 was observed with mold and heavy rust covering all the drains, and a broken faucet that was no longer functional. When Staff A was asked if she could turn on the water in the tub , Staff A confirmed the tub was "filthy" and non-functional and also stated the bathtub should be cleaned by staff more often. Staff A confirmed the tub drains were rusted and broken.

The common area in unit #204 was observed with heavy dust and rust on the surface of the air

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conditioning vent. A large hole was also observed in the common area of the unit. (photographic evidence obtained) During a tour of apartment #1, it was observed with large amounts of what appeared to be dark yellow feces in front of the toilet and other surfaces on the bathroom floor tile. The bathroom floor baseboards were observed with large amounts of dirt, mold and missing sections of wood. On at 11:45 AM. during an interview and observation of Resident's #2 and #3 room, Residents #2 and #3 confirmed they share a semi-private room, both residents confirmed that the facility had not cleaned their room in "months." Residents #2 and #3 stated they requested a staff member to sweep their floors and take the trash out, however they were denied cleaning services (no reason given). Residents #2 and #3 stated, "staff just peeks her in to say hi, and refuses to clean when we ask her." A strong musty odor was noted inside the room and a large amount of dirt was observed on multiple surfaces of the floor area. (photographic evidence obtained). A record review of the reports from the local health department inspection of the facility revealed an inspection dated . The facility was provided notice of unsatisfactory results. The general comments sections of the report revealed the following documentation: "various holes throughout the facility must be patched in the walls and the doors." The violation comment sections revealed, the facility was in violation code#17 maintenance." House #204 bathroom had mold damaged along the baseboard and on walls. The hole behind the door must also be patched. House #208 the floor baseboard needs to be replaced as it is cracked. Duplex the shared bathroom has a large hole in the wall that must be fixed, and bathroom sink handle must be to the faucet." The facility was scheduled for a re-inspection on which resulted in another unsatisfactory inspection. During an interview with the Administrator on at 10:14 AM, the Administrator stated, "she (housekeeping) is not doing her job, I am so humiliated that this is like this, you won't see it like this again." The administrator confirmed that she has not verified the housekeeping staff was effectively completing her cleaning duties. Class III		