STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911318	**01/02/2019**
NAME OF PROVIDER OR SUPPLIER **ISLANDS ALF (THE)**	STREET ADDRESS, CITY, STATE, ZIP CODE **901 NORTH HIAWASSEE ROAD** **ORLANDO, FL 32818**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The re-licensure survey with Limited Mental Health (LMH) and Limited Nursing Service (LNS) was conducted on . The Islands ALF, license #4690, had deficiencies at the time of the visit.

0008 - Admissions - Health Assessment - 429.26( ) FS; 58A-5.0181(2) FAC

Based on record reviews and interview, the facility failed to ensure an 1823 health assessment form was complete for 2 of 2 sampled residents (#1 and 4.)

Findings:

1. Resident #1's record revealed a facility admission date of . His admission 1823 health assessment form was dated . The question on the form that pertained to what type of diet he was on was not answered, as required.

2. Resident #4's record revealed a facility admission date of . His most recent 1823 health assessment form was dated . The questions that pertained to whether he required assistance with his medications and whether his needs could be met in an Assisted Living Facility were not answered, as required.

Neither record contained documentation to indicate the facility contacted a health care provider to obtain the omitted information.

On at 4 p.m. the administrator confirmed the findings and was unable to provide additional documentation.

Photographic evidence obtained.

Class III

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on record reviews and interview, the facility failed to ensure 1 of 2 sampled residents (#4) who experienced a significant change had a -to- medical examination by a health care provider that was recorded on an 1823 health assessment form.

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Findings:

Resident #4's record revealed a facility admission date of .

A home health start of care note, dated , indicated that he had a , on his right , , right and right ankle.

The record contained two 1823s, dated and .

The record did not contain a new 1823 when he developed the , , which was a significant change.

On at 3:59 p.m. the administrator confirmed the findings and was unable to provide additional documentation.

Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record reviews and interview, the facility failed to follow a health care provider's medication order for 1 of 2 sampled residents (#1) who received assistance with self-administered medications.

Findings:

Resident #1's record revealed a facility admission date of . An admission 1823 health assessment form, dated , indicated that he required assistance with self-administered medications.

The record contained a health care provider's order, dated , for 150 milligrams (mg) by daily. A progress note, dated , indicated this primary care provider visited at 9:30 a.m.

The record also contained a health care provider's order, dated , for 100 mg by daily. A progress note, dated , indicated this provider visited at 3:30 p.m. therefore, this was the most recent prescribed dose.

Resident #1's Medication Observation Record (MOR) listed only 150 mg daily and was signed as given for the entire month of .

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On at 4:10 p.m. the administrator confirmed the findings.

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28( ) FS 429.27

Based on record reviews and interview, the facility failed to develop written policies and procedures that addressed reporting resident , neglect, and .

Findings:

Personal Care Attendant ( ) B was hired on . The personnel record contained a certificate of training for resident and neglect, dated however, the certificate nor the record contained documented evidence to indicate the facility used its policies and procedures when the trainings were offered, as required.

On at 3:41 p.m. the owner confirmed the findings and said the facility did not have policies and procedures for resident .

Class III

0052 - Medication - Assistance with Self-Admin - 429.256( ); 58A-5.0185 (3)

Based on observations, record reviews and interview, the facility failed to ensure the unlicensed caregiver (D) who assisted a resident (#5) with self-administered medications followed the correct procedure.

Findings:

Observations made during a medication pass for resident #5 on at 8:25 a.m. revealed unlicensed caregiver D sanitized her then unlocked the medication cart. She removed medication packages then took them, along with the Medication Observation Record (MOR,) to resident #5 who was sitting at a dining room table. She said only the name of each medication aloud as she popped them into a cup. She handed the cup to the resident who took them without assistance then she signed the MOR.

Caregiver D did not read the label aloud, as required. Following the med pass she confirmed the finding.

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Class III

0081 - Training - Staff In-Service - 58A-5.0191( ) FAC

Based on personnel record reviews and interview, the facility failed to ensure that 1 of 3 sampled staff (B) received the required in-service trainings within 30 days of hire.

Findings:

Personal Care Attendant ( ) B was hired on . The personnel record contained a certificate of training for resident and neglect, dated however, the certificate nor the record contained documented evidence to indicate the facility used its policies and procedures when the trainings were offered, as required.

Additionally, the record did not contain a statement, signed by B and the administrator, to indicate she completed at least 2 hours of preservice orientation, as required.

The record did not contain documentation to indicate B was exempt from receiving the trainings.

On at 3:41 p.m. the owner confirmed the findings and said the facility did not have policies and procedures for resident . Therefore, the facility could not have provided B with training on the facility's policies and procedures, as required.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS

Based on personnel record reviews and interview, the facility failed to ensure 1 of 2 unlicensed staff (B) who assisted with self-administered medications completed the initial 6-hour training.

Findings:

Personal Care Assistant (B) was hired on . The record contained a 4-hour certificate of training, dated , on providing assistance with self-administered medications however, she was required to have 6 hours of training. The record did not contain documentation elsewhere to indicate the additional hours were received.

On at 3:50 p.m. the administrator confirmed the findings and was unable to provide additional

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documentation.

Class III

0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC

Based on personnel record reviews and interview, the facility failed to ensure a certificate of training for 1 of 3 sampled staff (B) contained all of the required elements.

Findings:

Personal Care Assistant ( ) B was hired on . The personnel record contained a certificate of training, dated , for ( ) however, the certificate did not contain the duration of the training.

On at 3:45 p.m. the administrator confirmed the findings and was unable to provide additional documentation.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on personnel record reviews and interview, the facility failed to ensure the personnel record for 2 of 3 staff (B and Administrator) contained furnished references.

Findings:

Personal Care Attendant ( ) B was hired on .

The administrator was hired on .

Neither personnel record contained furnished references, as required.

On at 3:35 p.m. the administrator confirmed the findings and was unable to provide additional documentation.

Class

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0200 - Emergency Environmental Control - 58A-5.036 FAC

Based on review of florida health finder, record reviews and interview, the facility failed to within five business days, notify in writing each resident and the resident's legal representative when its emergency environmental control plan was submitted for review and approval and again when it was implemented.

Findings:

Review of florida health finder on at 8:40 a.m. revealed the facility's implementation date of its environmental control plan was .

On at 4:30 p.m. the administrator provided an approval letter from the county for its plan, dated and said the facility implemented its plan on .

A request was made to review the written notification provided to the residents and the legal representatives when the plan was submitted to the county for review and approval and again when it was implemented.

On at 4:45 p.m. the owner said letters were provided however, she was unable to produce them at that time. An opportunity was given to the administrator to email the requested documentation.

An email received on contained an attached letter addressed to the facility residents however, the letter did not notify them that the plan was submitted and implemented, as required.

Class III