STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953279	**12/14/2018**
NAME OF PROVIDER OR SUPPLIER **PALMS OF PUNTA GORDA (THE)**	STREET ADDRESS, CITY, STATE, ZIP CODE **2295 SHREVE STREET** **PUNTA GORDA, FL 33950**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for CCR# 2018016621 was conducted on at The Palms of Punta Gorda, an assisted living facility (license #8469) in Punta Gorda, Florida.

The complaint contained 4 allegations, of which 2 were unsubstantiated, 1 was substantiated without deficiency and 1 allegation was substantiated with deficiency.

The following is description of the deficiency.

0165 - Risk Mgmt & QA; Adverse Incident Report - 429.23(&) FS; 58A-5.0241 FAC

Based on record review and interview, the facility failed to file 1 day or 15 day adverse incident reports as required for 1 (Resident #1) of 3 residents reviewed. The facility was informed of , that was directly related to resident injuries. The police were called and the resident was sent to a higher level of care to assure no further injuries from the incident were received.

The findings included:

On at 2:51 p.m., Aide Staff C said on at around 10:30 p.m., while caring for Resident #1 with 2 other aides she observed an incident of . She said Staff A grabbed a tube sock off the dresser and wrapped it tight around the Resident's left . She then she pulled the resident's arm backwards towards his . Staff C said she told Staff A she could not restrain the resident. Staff B then told her to shut up. She said every time the resident tried to resist Staff A, she took his and made him hit himself in the with his own . She said she told her to stop, then Staff A said "If he does not stop I will knock him out with his own ." The resident was trying to fight against her but she kept hitting him with his . His started to . After the resident was changed and put to bed, Staff A pulled the tube sock off the resident's left really fast and later the resident was noted to have a to the left . Staff C then said Staff A & B told her not to report what went on otherwise she will be in trouble too. After they all left the room, Staff C said she went and told Staff D Licensed Practical Nurse the resident had a . Staff C then said she did not report the incident to management until because she was scared but finally she did come to work and reported it to the Director of Nursing (DON).

Record review of the complaint submitted by the Florida Department of Children and Families investigator, records he came to the facility on after the call was placed to police and the hotline by facility staff. After investigation of reported witness to , the investigator verified physical

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injury that correlates with the witnesses' description of what happened. The Florida Department of Children and Families investigator's findings were based on interviews with witness to the on Resident #1, documented injuries and investigator's observations.

Record review revealed Resident #1 is and was admitted to the facility with the following diagnosis: with . Resident reported as alert, calm, pleasant and friendly. Resident's Health Assessment dated 11/19/18 records that Resident #1 needs assistance with bathing, , self-care, toileting and transfers. Resident uses a wheelchair for mobility. Resident 1's daughter is power of attorney due to .

On at 11:23 a.m., the Administrator said the DON made her aware of the allegation on . She said after the DON told her she placed a call to the hot line and called the police to file a report of alleged . A police officer then came in to investigate and talk with staff. The Administrator said she did not report the incident as an adverse incident and she did not do a formal investigation from the facility. She said the DON did document in the resident's chart the care for the resident and the things that were done after the allegation of was made. She said she did not realize she needed to report the incident since she had reported it to the hotline.

Class III