

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 02/22/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965413	(X3) DATE SURVEY COMPLETED 01/17/2019
NAME OF PROVIDER OR SUPPLIER COCONUT CREEK	STREET ADDRESS, CITY, STATE, ZIP CODE 4175 WEST SAMPLE ROAD COCONUT CREEK, FL 33073	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced standard relicensure survey was conducted on _____ to _____ at _____ Coconut Creek, (License 9784). The facility had deficiencies found at the time of the survey.

0081 - Training - Staff In-Service - 58A-5.0191() FAC

Based on interview and record review, the facility failed to ensure that staff providing direct care service, receive one (1) hour of in-service training in incident reporting for 1 of 4 sampled employee personnel records reviewed (Staff C).

The findings included:

On _____ a review of the employee personnel records was conducted. It was revealed that Staff C, who was hired on _____ as a Certified Nursing Assistant (CNA) to work as a Resident Care Associate did not have 1 hour of in-service training in incident reporting.

On _____ an interview was conducted with the Business Office Manager. She refuted the findings.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation, interview and record review, the facility failed to serve the proper therapeutic diet during the lunch dining meal observation for 1 of 16 residents (Resident # 3).

The findings included:

On _____ at 12:17 PM, an observation of the lunch dining service was conducted in the Memory Care Unit. It was revealed that the plate served to Resident # 3 did not contain the full menu offered to those resident's receiving the regular diet. The menu consisted of Roast Beef 3 oz. Baked Potato 1 each, and Broccoli _____ cup. Resident # 3 had a physician order for a puree diet. The server, Staff F only gave the resident the puree Potato's and puree Broccoli.

On _____ at 12:20 PM, the Surveyor asked why the resident did not receive the meat (Roast Beef) portion of the meal. The Activities Director acknowledged that the server had made a mistake. She asked the server for a portion of meat to take to Resident # 3. The server gave her a mechanical

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chopped plate of meat, instead of puree meat. On at 12:24 PM, an interview was conducted with the 2 family members present with Resident # 3. They stated that the meat was the wrong consistency for their relative, as she doesn't have any and has problems with choking. A review of the Florida Health Assessment Form (form 1823) dated indicated that Resident # 3 has precautions. She has been ordered a puree diet by her physician. A review of the Memory Care Unit Therapeutic Diet book, reveals Resident # 3 is to receive a puree diet. On 02:00 PM, an interview was conducted with the Food Service Manager. He acknowledged the findings. He further indicated that he would prepare all therapeutic diets prior to sending them to the units to avoid future mistakes. Class III Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS Based on interview and record review, the facility failed to obtain an eligible Level II background screening prior to allowing the employee to have contact with a adult for 1 of 4 sampled employee records reviewed (Staff C). The findings included: On a review of the employee personnel records was conducted. It was revealed that Staff C, who was hired on as a Certified Nursing Assistant (CNA) to provide direct resident care (Resident Care Associate) started working with adults prior to completing the Level II background screening. The date of the Agency For Healthcare eligible background screening is dated . On at 02:30 PM, an interview was conducted with the Business Office Manager. She stated that she was aware that she should not allow any employee to begin work, prior to receiving an eligible status on the background screening. She stated she was not sure how this happened, and acknowledged the findings. Unclassified		