

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966016	(X3) DATE SURVEY COMPLETED 02/14/2019
NAME OF PROVIDER OR SUPPLIER ROYAL OAKS MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 1833 SEMINOLE BLVD LARGO, FL 33778	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

On 02/14/2019, a complaint survey (CCR# 2018018723) in conjunction with a second revisit to a biennial survey was conducted at Royal Oaks Manor (License #10292), an assisted living facility in Largo, FL. There were deficiencies identified during the survey.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28() FS 429.27

Based on interview and record review, the facility failed to ensure that one (#1) of 23 residents that performed work in the facility was compensated based on current wage. The facility failed to ensure that resident rights were protected for 23 residents resident in the facility by allowing a resident to have access to other residents medical records and personal information.

Findings Included

An interview with Staff A was conducted on 02/14/2019 at 9:17am. Staff A stated Resident #1 is a resident that lives at the facility and assists at the front desk. Staff A also stated Resident #1 has access to all resident files and records.

An interview was conducted with Resident #1 on 02/14/2019 at 9:20am. Resident #1 confirmed she works at the facility and helped out with office work such as answering the phones, getting faxes, and assisted in the kitchen. Resident #1 confirmed she did not get paid for working at the facility and had access to resident records and personal information.

Record review of the resident records conducted on 02/14/2019 revealed Resident #1 was a current resident at the facility. Resident #1 had a residency agreement signed and dated 02/14/2019 and a health assessment signed and dated 02/14/2019.

An interview with the Administrator conducted on 02/14/2019 at 9:40am revealed Resident #1 is a current resident that lived at the facility and pays to reside at the facility. The Administrator confirmed Resident #1 does not get paid for their work at the facility.

During resident interviews conducted on 02/14/2019 beginning at 10:24am, one resident stated they believed Resident #1 had shared the resident's personal information with other residents. One resident also stated that because Resident #1 is working at the facility, "there is nothing confidential."

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 03/01/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966016	(X3) DATE SURVEY COMPLETED 02/14/2019
NAME OF PROVIDER OR SUPPLIER ROYAL OAKS MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 1833 SEMINOLE BLVD LARGO, FL 33778	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
Class III		