STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11969462	**02/14/2019**
NAME OF PROVIDER OR SUPPLIER **BALM OF GILEAD**	STREET ADDRESS, CITY, STATE, ZIP CODE **517 MOCKINGBIRD LN** **ALTAMONTE SPRINGS, FL 32714**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The initial licensure survey was conducted on . Balm of Gilead Assisted Living Facility had deficiencies at the time of the survey.

0009 - Admissions - Admission Package - 58A-5.0181(3) FAC; 400.0078(2)

Based on review of the facility documents and interview, the facility failed to have in the admission package whether the facility had the ability to accommodate special diets.

Findings:

Review of the facility documents, revealed there was no documentation what the facility would provide to the resident's regarding the food service and the ability of the facility to accommodate special diets.

On at 11 AM, the administrator confirmed the findings.

Class

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28( ) FS 429.27

Based on facility record review and interview, the facility did not develop the required policies and procedures.

Findings:

Review of the facility's policies and procedures revealed there was no documentation to confirm the facility had developed the following policies and procedures for:

1. Medication Storage

2. control, sanitation, and universal precaution

3. The requirements for coordinating the delivery of services to residents by third party providers.

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On at 11:30 AM, the administrator confirmed the findings.

Class

0032 - Resident Care - Elopement Standards - 58A-5.0182(8) FAC; 429.41(1)(a)3 & 3.(I)

Based on facility record review and interview the facility did not include all of the required components in the written policies and procedures for responding to a resident elopement.

Findings:

Review of the facility's resident elopement policies and procedures revealed the policy did not indicate the following:

1. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities,

2. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located

3. The continued care of all residents within the facility in the event of an elopement

On at 11:30 AM the administrator confirmed the findings.

Class III

0076 - ( ) - 58A-5.0186 FAC

Based on facility record review and interview, facility did not have the required documentation to provide to the residents at admission regarding advance directives.

Findings:

Review of the facility's documentation revealed there was no documentation to confirm that the facility had available Form SCHS- , "Health Care Advance Directives , The Patient's Right to Decide," , , or a copy of some other substantially similar document, which incorporates information regarding advance directives included in Chapter 765, F.S. Form SCHS- , to provide to the resident's at admission.

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On at 10 AM, the administrator confirmed the findings.

Class

0080 - Training - Core & Competency Test - 429.52( ) FS; 58A-5.0191(1) FAC

Based on review of the facility's application and interview, the facility did not have an administrator who had successfully completed the assisted living facility core training within 3 months from the date of becoming the facility administrator.

Findings:

Review of the facility's application for an Assisted Living Facility, revealed it was dated and it noted that staff A, would be the administrator as of (more than 3 months).

On at 11 AM, the administrator said she had taken the CORE training and had not taken the competency test.

On at 11:15 AM, the owner said she had taken the CORE training and passed the competency test, and was not aware the administrator was to have taken the competency test before the facility opened.

Class III

0083 - Training - First Aid and - 58A-5.0191(5) FAC

Based on personnel record review and interview, the facility did not have evidence that 2 of 2 sampled staff (A and B) who would be left in sole charge of the residents held a currently valid card documenting the completion of First Aid and ( ) courses.

Findings:

On at 10:30 AM, staff A the administrator said she and staff B, the owner, a registered nurse (RN) were the only staff at the time.

Personnel record review for staff A revealed there was no documentation to confirm she had completed courses in first aid and .

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Personnel record review for staff B revealed there was no documentation to confirm she had completed a course.

On at 10:45 AM, the administrator said she had not completed courses in first aid and .

Staff B, the owner said She had completed a course and did not have the card with her.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS

Based on personnel record review and interview, the facility had no evidence to confirm that 1 of 1 sampled unlicensed staff (A), who would provide assistance with the resident's medications received the initial 6 hours training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).

Findings:

On at 10:30 AM, staff A, the administrator said she and staff B, a registered nurse were the only staff.
Staff B, the owner said she would help out as needed, however she had another job.

Personnel record review for staff A, revealed there was no documentation to confirm she had received the initial 6 hours training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF) provided by a registered nurse, licensed pharmacist.

On at 10:30 AM, the administrator said she had not received the 6 hour training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).

Class III

0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on contract review and interview, the facility failed to ensure a residency contract that would be provided to residents contained all of the required information.

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Findings:

Review of the facility's contracts that would be provided to residents revealed it did not include the following information:

A provision stating whether the facility is affiliated with any religious organization and, if so, which organization and its relationship to the facility;

A provision that residents must be assessed upon admission pursuant to subsection 58A-5.0181(2), F.A.C., and every 3 years thereafter, or after a significant change, pursuant to subsection (4), of that rule;

A provision for at least 30 days' written notice of a rate increase:

The facility's policies and procedures for self-administration, assistance with self-administration, and administration of medications, if applicable, pursuant to rule 58A-5.0185, F.A.C. This also includes provisions regarding over-the-counter (OTC) products pursuant to subsection (8) of that rule;

A provision that informed the resident that the licensee shall, within 30 days of receipt of advance rent or a security deposit, notify the resident or residents in writing of the manner in which the licensee is holding the advance rent or security deposit and state the name and address of the depository where the moneys are being held. The licensee shall notify residents of the facility's policy on advance deposits.

A refund policy to be implemented at the time of a resident's transfer, discharge, or . . . . . The refund policy shall provide that the resident or responsible party is entitled to a prorated refund based on the daily rate for any unused portion of payment beyond the termination date after all charges, including the cost of damages to the residential unit resulting from circumstances other than normal use, have been paid to the licensee. For the purpose of this paragraph, the termination date shall be the date the unit is vacated by the resident and cleared of all personal belongings. If the amount of belongings does not preclude renting the unit, the facility may clear the unit and charge the resident or his or her estate for moving and storing the items at a rate equal to the actual cost to the facility, not to exceed 20 percent of the regular rate for the unit, provided that 14 days' advance written notification is given. If the resident's possessions are not claimed within 45 days after notification, the facility may dispose of them.
The contract shall also specify any other conditions under which claims will be made against the refund due the resident. Except in the case of or a discharge due to medical reasons, the refunds shall

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be computed in accordance with the notice of relocation requirements specified in the contract. However, a resident may not be required to provide the licensee with more than 30 days' notice of termination.
If after a contract is terminated, the facility intends to make a claim against a refund due the resident, the facility shall notify the resident or responsible party in writing of the claim and shall provide said party with a reasonable time period of no less than 14 calendar days to respond.

The facility shall provide a refund to the resident or responsible party within 45 days after the transfer, discharge, or of the resident.

On at 11 AM, the administrator confirmed the findings.

0200 - Emergency Environmental Control - 58A-5.036 FAC

Based on observations and interview, the facility failed to obtained and installed monoxide alarms.

Findings:

On at 9:15 AM, there was a portable generator observed outside in the backyard of the facility, the owner said at the time that the facility would use the portable generator and the gas stored in the shed as the alternative power source in the event of a power outage.

On at 11:30 AM, the administrator said the facility had not obtain monoxide alarms.

Class III