

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965038	(X3) DATE SURVEY COMPLETED 03/07/2019
NAME OF PROVIDER OR SUPPLIER NOBLE HOUSE RETIREMENT OF JACKSONVILLE, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 6561 SAN JUAN AVE. JACKSONVILLE, FL 32210	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A complaint investigation (CCR#2019002470) was conducted at Noble House Retirement of Jacksonville, LLC (License #9587) on Noble House Retirement of Jacksonville, LLC had deficiencies at the time of the investigation. 0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC Based on record review, staff interviews, and facility policy the facility failed to honor the resident rights to notify the responsible party of health status changes for 1 of 3 sampled residents (Resident #1). The findings include: Record review of an incident report revealed he had a in the facility on The "family member notified" section was left blank. Record review of facility communication log for, also revealed no evidence his family member was notified of his During an interview with the Business Manager on at 11:33 AM, she confirmed the resident's family was not contacted after his and stated, "I just talked with the Med Tech who was here when he and she told me she didn't contact the family, I also asked the Administrator if he contacted his family and he said no." During an interview with the Administrator on at 12:00 PM concerning Resident #1's family being notified of him falling on, he confirmed that neither he nor any other staff member contacted Resident #1's family following the A review of the facility's policy for "Incident Report" states, "In the event accident happen such as or any other incident family has to be notified immediately within 2 hours, notify Primary MD. If there is a need of further treatment the resident need to go to the Emergency for Evaluation. Executive Director/Administrator has to be notified immediately." Photographic Evidence Obtained Class III		