

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 03/15/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11942824	(X3) DATE SURVEY COMPLETED 02/21/2019
NAME OF PROVIDER OR SUPPLIER SANTA TERESITA HOME CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 538 WEST 40 PLACE HIALEAH, FL 33012	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments An Abbreviated Biennial Survey was conducted on Santa Teresita Home Care had deficiencies at time of the survey: 0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28() FS 429.27 Based on observation, record review, and interview, the facility failed to honor the rights of six of seven sampled residents by installing surveillance cameras in the residents' rooms. The facility did not have an update half bed rail order for one of seven sampled residents (Resident #2). Findings included: 1) During the facility tour on at 11:00 am, three bedrooms occupied by the residents had working surveillance cameras with red lights on. Record review found that resident records had a contract annex signed stated that the rooms had a video camera by computer, which allowed only residents, guardians and administration to watch. Interview on at 11:00 am Staff A stated, "The family signed and accept to have those cameras." 2) Observation on at 9:00 am found Resident #2 with half bed rails attached to the bed. Record review revealed Resident #2 had a half bed rail order dated , and she did not have an update order on file. Interview on at 9:50 am Staff B stated, "Resident #2 needs assistance to come out from the bed. She could not get out from the bed without assistance. She is not the same; she needs more assistance, now. Interview on at 1:30 pm Staff A also confirmed that Resident #2 could not come out from the bed; she needed assistance from staffing. Class III 0053 - Medication - Administration - 58A-5.0185(4) FAC		

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Based on record review and interview the facility failed to ensure that licensed staff administered medications for one of seven sampled residents who needed medication administration (Resident #2). Findings included: Observation on _____ at 12:00 pm found Staff B feeding Resident #2. Resident #2's health assessment (dated _____) stated needs supervision eating and needs assistance with self-administration of medication. Interview on _____ at 12:00 pm Staff B stated, "Resident #2 is not doing as well as she used to be. I have to feed her because she does not grab the spoon or bring it to her _____. I have to put the medication on a spoon, and put the spoon in her _____, as I do with her food. Interview at 12:05 pm Staff A acknowledged Resident #2 is not able to assist with self-administration of medication instead Resident #2 needs administration of medication. Class III 0077 - Staffing Standards - Administrators - 429.176 FS; 429.52(), 58A-5.019(1) FAC Based on record review and interview the facility failed to appoint in writing a separate manager for the facility. Findings included: Record review revealed the health finder database reflected Staff A as the administrator of two facilities . The facility failed to appoint in writing a separate manager for the facility. Interview on _____ at 1:30 pm Staff A acknowledged that the facility did not have an appointed manager and stated that he will work on it. Class III 0080 - Training - Core & Competency Test - 429.52() FS; 58A-5.019(1) FAC Based on record review and interview the facility failed to ensure that the administrator received 12		

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hours of continuing education in topics related to assisted living facilities. The administrator failed to show evidence that he completed the required training and must retake the assisted living facility core training; and retake and pass the competency test. Findings included: Record review revealed Staff A, the administrator, did not have a 12 hours of continuing education in the last two years. Interview on at 12:55 pm Staff A acknowledged that he was missing his 12 hour continuing education and stated he had to complete them. Class III 0081 - Training - Staff In-Service - 58A-5.0191() FAC Based on record review and interview the facility failed to have the required two hours of pre-service orientation training prior to interacting with residents for one (D) of four sampled staff. Findings included: Record review revealed Staff D (hired) did not have documentation of two hours pre-service orientation training, which covered resident rights, the facility license type, services offered by the facility prior to interacting with residents. Interview on at 1:00 pm Staff A acknowledged that Staff D did not the training orientation training. In addition, Staff A stated, "Staff E worked in this facility for a while, but I am planning to fire her; she is not doing a good job." Class III 0083 - Training - First Aid and - 58A-5.0191(5) FAC Based on record review and interview the facility failed to proof of first aid and () training for three (A, C, and D) of four sampled staff. The facility failed to ensure that at least one staff member had first aid and training in the facility at all times with the residents. Findings included:		

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Record review revealed Staff A, C and D did not have a first aid and training on file. The facility's staffing pattern reflected Staff B as a live in staff member with two days off (Wednesday and Thursday). Staff A was scheduled to work from 8:00 am - 7:00 pm and Staff C from 7:00 am - 6:00 pm on Wednesday and Thursday. Interview on at 9:50 am Staff B stated, "I am a live in staff; Staff D covers for me, she works alone with the residents like me." Interview on at 1:30 pm Staff A stated, "We all have update . . . , but the cards are at the other facility." Class III 0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS Based on record review and interview the facility failed to ensure that three of four (A, B and C) sampled staff received the update training on providing assistance with self-administration of medications. Findings included: Record review revealed Staff A, B, and D did not have an update training on assisting residents with self-administration of medications. Interview on at 11:00 am Staff A revealed that all the staff assist residents with their self-administration of medication. Staff A also stated, "The update training are at the other facility." Class III 0085 - Training - Nutrition & Food Service - 58A-5.0191(7) FAC Based on observation, record review and interview, the facility failed to have an in-service in Nutrition and Food Service for three of four sampled staff (A, B, and C). Findings included: Record review revealed that Staff A, B, and C did not have a Nutrition and Food Service training on file.		

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Observation on at 12:30 pm found Staff A searching through staff records; however, he could not find the Nutrition and Food Service training. Staff A acknowledged staff were missing the Nutrition and Food Service training. Class III 0120 - Fiscal - Financial Stability - 429.17(3) FS: 429.275(1)58A-5.021(1) FAC Based on record review and interview the facility failed to provide the last six months of income and expenses records. Findings included: Record review revealed the facility did not have the last six months of the income and expense records on file. Interview on at 1:30 pm Staff A stated, "I have to request those documents from my accountant." Class III 0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observation and interview the facility failed to provide a safe living environment. Findings included: Observation during the tour on at 9:00 am found air conditioner area (AC) had a dark stain, and inside of the AC area showed accumulation of water because the AC was leaking. In addition, the kitchen counter top had a damage. Further observations found water stain in # , which was occupied by Resident #3. Interview on at 11:00 am Staff A stated, "I had people to come and fixed it, but they have to come again, it is already paid." In addition, Staff A stated, "I am saving the money to fix to kitchen counter." Class III		

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0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on record review and interview the facility failed to have a print of an eligible background screening for one of four (Staff B) sampled staff. Findings included: Record review revealed that Staff C (hired) did not have an eligible copy of her background screening (dated) on file. Interview on at 12:45 pm Staff A stated, "I just forgot to print out the update background." Class III 0162 - Records - Resident - 58A-5.024(3) FAC Based on observation, record review, and interview the facility failed to have an updated health assessment for one (#2) of seven sampled residents. The facility failed to have order for one of seven (7) sampled residents. Finding included: 1) Observation on at 12:00 pm found Staff B feeding Resident #2. Resident #2's health assessment (dated) stated, needs supervision eating and needs assistance with self-administration of medication. Interview on at 12:00 pm Staff B stated, "Resident #2 is not doing as well as she used to be. I have to feed her because she does not grab the spoon or bring it to her I have to put the medication on a spoon, and put the spoon in her, as I do with her food. Interview at 12:05 pm Staff A acknowledged Resident #2 is not able to assist with self-administration of medication instead Resident #2 needs administration of medication. 2) Observation on at 9:30 am revealed Resident #7 had Inject 35 units locked inside of the refrigerator.		

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Record review revealed Resident #7's health assessment (dated 02/15/2019) stated, "Resident #7 uses and needs assistance with self-administration of medication. The facility did not have a copy of the order in file, and Resident #7 did not have a prescription from doctor indicating that he could administer himself." Interview on 02/21/2019 at 10:20 am Resident #7 stated that he could administer the medication by himself daily. Interview at 1:00 pm Staff A stated, "Resident #7 has his mental capacity good, and he can administer the medication himself." Class III		

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Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on record review and interview the facility failed to have a signed attestation of compliance for one of four sampled employees (Staff D).

Findings included:

Record review revealed Staff D (hired) did not a signed attestation form available for review.

Interview on at 11: 00 am Staff A stated, "I am planning to fire Staff D, she is not doing good; therefore I did not add the attestation in her file."

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record review and interview the facility failed to maintain the employment status within 10 days of employment for one of four staff within the clearinghouse.

Findings included:

Review of the background screening clearinghouse database revealed Staff D was not listed . However, Staff D's record had an employee application that reflected a hire date of .

Interview on at 9:50 am Staff C stated, "Staff D covers for me, she works alone with the residents like me."

Interview on at 10:20 am Resident #7 confirmed that Staff D works in the facility.

Interview on at 10:56 am, Staff D stated that she has a month working in the facility.

Interview on at 11: 00 am Staff A stated, "I am planning to fire Staff D, she is not doing good; therefore I did not add her on the clearinghouse."

Unclassified

Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c); 59A-35.090(2)(d)-(3)

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Based on record review and interview the facility failed to ensure that one staff of four had an updated level II background screening after a break in service of more than 90 days. Finding included: Review of Staff D's record had an employee application that reflected a hire date of . Staff D's background screening showed she last worked at a facility that required the level 2 background screening on . Interview on . at 9:50 am Staff C stated, "Staff D covers for me, she works alone with the residents like me." Interview on . at 10:20 am Resident #7 confirmed that Staff D works in the facility. Interview on . at 10:56 am, Staff D stated that she has a month working in the facility. Staff D stated that she had been working as a private caregiver, and she had not been working in any ALF for about two or three years. Unclassified Z828 - Administrative Fines; Violations - 408.813(3) FS Based on observation, record review, and interview the facility failed to obtain a licensure capacity increase prior to providing personal care and meals to a census of seven residents. The facility provided services to residents outside the current license capacity of six. Findings included: Observations on . at 9:30 am found Resident #1 sleeping in bed, wearing a house dress in a room on the property which was next to the employee room. There was a door that looked like a wall shelf that connected the facility and the . room. Resident #1 had her belongings in that room. Residents . had their medications stored in the facility. The facility floor plan did not reflect the door or the . room and employee room. Record review revealed Resident #1(. female)'s health assessment had the following diagnoses: . T2 with . , Lumber DDD, . Mild . , history of . and Generalized OA.		

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Record review revealed the medication observation records (MORs) had seven residents with daily medications at 8:00 am - 9:00 am and 8:00 pm - 9:00 pm. The admission/discharge log reflected Resident #1 admitted on as a daycare resident. In addition, Resident #1 had a contract with a \$800.00 monthly rate from 7:00 am - 9:00 pm. Interview on at 9:30 am Staff B confirmed the facility had seven residents, and reported she provided assistance to all of them including Resident #1. Staff B confirmed that Resident #1 lived in the room next to the employee rooms. During the night, the door to Resident #1's room is left open so staff can assist Resident #1. In addition, Staff B stated, "Resident #1 eats here, sleep in that room, have her medications daily night and day, and has same services as all Residents ." Interview on at 10:20 am Resident #7 stated, "We all live here including Resident #1." Interview on at 10:56 am, Staff D stated she had been working at the facility for a month. Staff D stated the facility had seven residents, and she provided services to all seven residents, which included Resident #1. Interview on at 12:30 pm Staff A explained that Resident #1's son had his mother renting the room, she would be close to the facility, and at night time she just go to her room instead of him (son) go and for to pick her mother up. Staff A stated, "It is not permitted to provide medication and rent a room to a daycare resident?" Unclassified		