STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911942	**02/06/2019**
NAME OF PROVIDER OR SUPPLIER **ROYAL PALM RETIREMENT CENTRE**	STREET ADDRESS, CITY, STATE, ZIP CODE **2500 AARON STREET** **PORT CHARLOTTE, FL 33952**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for CCR#201817937 and CCR #2018018034 was conducted on at Royal Palm Retirement Centre, an assisted living facility (license #3915) in Punta Gorda, Florida.

CCR #201817937 contained 3 allegations, of which 1 was substantiated without deficiency, 1 was substantiated with a deficiency and 1 was unsubstantiated.

CCR #201817937 contained 3 allegations, of which 1 was substantiated without deficiency, 1 was substantiated with a deficiency and 1 was unsubstantiated.

The following is description of the deficiencies:

0081 - Training - Staff In-Service - 58A-5.0191( ) FAC

Based on employee record review and interview, the facility failed to ensure training on recognizing and reporting was provided within 30 days of hire for 4 (Staff A, D, E, and F) and failed to ensure annual training on recognizing and reporting for 2 (Staff G and H) of 8 employees reviewed. This has the potential for residents to be adversely affected by .

The findings included:

Facility policy entitled " and Neglect of Resident", Document # CP-032-P, last reviewed noted "Community staff employees will receive training as part of their initial orientation and annually thereafter ...."

On , employee record review revealed Resident Aide ( ) Staff A's most recent date of hire was , Staff D was hired on , Server Staff E was hired on 11/29/18 and Server Staff F was hired on . There was no documented evidence of training on recognizing and reporting .

On , employee record review revealed a date of hire for Medication Technician Staff E of . The most recent documentation on training on recognizing and reporting was completed on .

On , employee record review revealed a date of hire for Medication Technician Staff F of . The most recent documentation on training on recognizing and reporting was completed on

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SUMMARY STATEMENT OF DEFICIENCIES
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On at approximately 3:30 p.m., the facility Business Office Manager confirmed there was no documented evidence Staff A, D, E and F received training on recognizing and reporting of within 30 days of hire. She also confirmed there was no documented annual training on recognizing and reporting for Staff G since and for Staff H since .

Class III

0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC

Based on record review and interview, the facility failed to ensure certificates of training met the requirements as required in the regulation for 2 (Staff E and F) of 8 staff reviewed.

The findings included:

On review of Server Staff E revealed training certificates for , Safe Food Handling, Resident Rights, Workplace Emergencies and Natural Disasters and Bloodborne , revealed the certificates failed to contain the agenda, the training location and the license number of the trainer. Two of the certificates failed to contain the agenda, the number of hours of the training program, location of the training program and the training provider's name, dated signature and credentials and professional license number, if applicable.

On review of Server Staff F revealed training certificates for , Safe Food Handling, Florida Assisted Living All Staff Orientation and 's and Related : Level II, revealed the certificates failed to contain the agenda, the number of hours of the training program, location of the training program and the training provider's name, dated signature and credentials and professional license number, if applicable.

On at approximately 3:30 p.m., the facility Business Office Manager confirmed the training certificates for Staff E and F did not contain the required information to meet the requirements as required in the regulation.

Class III