

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964959	(X3) DATE SURVEY COMPLETED 03/14/2019
NAME OF PROVIDER OR SUPPLIER BROOKDALE PENSACOLA	STREET ADDRESS, CITY, STATE, ZIP CODE 8700 UNIVERSITY PARKWAY PENSACOLA, FL 32514	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments An unannounced complaint survey for allegations contained within CCR#2019000056, was conducted on ... at Brookdale Pensacola. Deficient practice was identified at the time of the survey. 0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28() FS 429.27 Based on observation, review of pest control records and staff interview, the facility failed to uphold the residents right to live in an environment free of pests. The findings include: On ... at approximately 10:00 AM, a tour of the facility kitchen was conducted with staff A, a dietary aide. During the tour, a roach was observed in the left compartment of the kitchen's 3 compartment sink. A live roach was observed on the wall above and to the left of the 3 compartment sink. The food preparation area was observed to have 6 small flies (fruit flies) flying about the area and 1 was observed on an opened roll of paper towels. Review of the facility's pest control receipts/service invoices showed documentation by the pest control technician on ... that there had been "German Cockroaches" and fruit flies found in kitchen. The service request log review showed an ongoing problem with roaches on from ... when roaches were observed in the kitchen, living room and public bathrooms. Fruit flies were documented on the pest control visit for ... On ... at approximately 10:10 AM, an interview was conducted with staff A, a dietary aide, who stated the flies and roaches were an ongoing problem in the kitchen. On ... at approximately 10:27 AM, staff B, a resident aide and medication technician, admitted to having seen roaches and flies in the kitchen area and resident rooms. On ... at approximately 10:47, an interview was conducted with the Executive Director (EO) who stated they have had this problem and whatever the contract pest control company had been doing was not working effectively, and stated the pest control company was coming that night to begin more aggressive treatment, including service of the facility's attic area. Class III		