STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965438	**04/09/2019**
NAME OF PROVIDER OR SUPPLIER **J R FAMILY CARE**	STREET ADDRESS, CITY, STATE, ZIP CODE **1110 NORTHWEST 134TH AVENUE** **MIAMI, FL 33182**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Complaint Survey was conducted on . . . . , . . to , . . , . . . J R Family Care had the following deficiencies identifed at time of the survey.

0004 - Licensure - Requirements - 58A-5.016 FAC

Based on record review and interview, the facility failed to have a satisfactory sanitation report available for review.

Finding included:

Review of the sanitation inspection was dated . and had expired on . .

On . . . . at 10:30 AM the Administrator acknowledged the facility did not have a sanitation inspection and was waiting for them to come.

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28( ) FS 429.27

Based on record review and interview the facility failed to ensure a refund was given to one out of four (#1) sampled residents.

Findings included:

Review of the facility income and expense reports available for review were for . On . . . . . at 9:53 AM the Administrator stated, "The current ones are with me. The one that's there are very old."

On at 10:00 AM with the Administrator stated, "Resident #1 was admitted on . He was not there long at all. He became aggressive and I told` the daughter I could not have that. He was sent to the crisis unit and I did not take him . The daughter wanted me to refund her some money, which I did. The thing is he was paying whatever his check was for $640, something like that and I then I was going to apply for the program. The daughter does not live here. I refunded her through quick pay. The bank debits the account and it goes to her account. I had a text conversation with here and she told me he would be there for 25 days. I charged her $26 dollar a day for 25 days. She dropped him off with a

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check for $650 dollars for 25 days I had to give her . . . $415 dollars. We kept going . . . and forth. I told her I sent it. She said she did not receive it. I told her I was going to call the bank. I even sent her proof and then she stop texting me."

Review of the admission and discharge showed Resident #1 was never listed. The facility had no documentation in Resident #1 had been admitted to the facility and that he had been admitted to the hospital and discharged.

On at 10:15 AM Administrator stated via phone, "His files should be there." On at 10:15 AM to 10:35 AM Observed staff reviewed different paperwork in facility and was unable to locate any documentation of Resident #1.

On at 1:00 PM Resident #1's daughter stated, "My father was supposed to only be there for twenty five days. She told how much it would be per day and I paid her $650. He did not stay for that long so she had to refund me the money for the remaining days. He was there nine days when she said he was sent to the hospital. Which was fine. I asked her to refund me the $415 but I never received it. I do not live there so I told her to send it a cash app called []. When I went on []to see if I received ii it was not there. I did see that my credit card information was not updated so I call them and updated my information. I let her know that and the corrected everything and I still never received the money. We keep going . . . and forth. I text here and text here. After a while, it was just ridiculous. My father had then and my family and I buried him and she still never refunded the money. I did not want to report her, but I have kids and my family was like since I had to pay for everything for my dad I should call you guys to file a complaint and try to get the money . Still even, know I have not received anything. I can send you all the text between us."

Class III

0160 - Records - Facility - 58A-5.024(1) FAC

Based on record review and interview the facility failed to have an up dated admission and discharge log.

Findings included:

Review review found the current five residents listed on the admission and discharge log. Resident #1 who had been admitted to the facility on . . . . . and then discharged nine days later was not on the log. On . . . . . at 10:00 AM with the Administrator stated, "Resident #1 was admitted on . . . . . ."

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On . . . . . at 12:30 PM the Administrator acknowledge she had not updated the admission and discharge log with Resident #1's data.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record review and that ad the facility failed to ensure that once a resident had been admitted to the facility that the demographic sheet was completed for four out of seven sampled residents.

Findings included:

Record review found no paperwork completed on Resident #1 once he had been admitted to the facility.

On at 10:00 AM with the Administrator stated, "Resident #1 was admitted on . He was not there long at all." On . . . . . at 10:15 AM the Administrator stated "His files should be there."

Record review of Resident #2 who was admitted on . . . . ., Resident #3 who was admitted on . . . ., and Resident #4 who was admitted on . . . had no demographics sheets available and no file available for review.

On . . . . . at 10:15 AM to 10:35 AM observed Staff C reviewed different paperwork in facility and was unable to locate any documentation for Resident #1.

Class III

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Z824 - Right of Inspection; Inspection Reports - 408.811 FS; 59A-35.120 FAC

Based on record review and interview the facility failed to ensure that four out of seven (Resident #1, 2, 3, and 4) sampled resident records requested were kept on onsite and accessible for an inspection.

Findings included:

On at 9:20 AM Staff C was asked for files for Resident #1, 2, 3, and 4.

Record review of demographic sheet showed Resident #2 admitted to the facility on and discharge dated not listed reason showed left with brother.

Facility record review showed Resident #3 was admitted to the facility on and discharged on , showed he moved with relative his daughter's house.

Record review showed Resident #4 was admitted to facility on and discharge and there was no reason for the discharge listed.

On at 9:25 AM to 10:00 AM, observed Staff C reviewed several documents onsite and was unable to locate any records for Resident #2, #3 or 4.

On at 10:41 AM the Administrator stated, "I keep them at the bottom in the basket. I will have to organize them and put my discharge paperwork in a separate cabinet."

Unclassified