

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968046	(X3) DATE SURVEY COMPLETED 04/11/2019
NAME OF PROVIDER OR SUPPLIER MYRTICE ANGELS SENIOR HOME CARE LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 2570 VERNON ST JACKSONVILLE, FL 32209	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation (2019000706) was conducted at Myrtice Angels Assisted Living Facility on The facility had deficiencies at the time of the survey.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28() FS 429.27

Based on observation, staff interview, resident interview and facility document review, the facility failed to protect the rights of the residents to live in a safe and decent living environment for all 4 residents to the facility. (Residents#1, #2, #3 and #4).

The findings include:

On at 10:15 AM, a tour of the facility revealed the following: The front door to the facility was hanging open. There was dirt and grime on the floors and walls near the baseboards. The cupboards, countertops and appliances in the kitchen were covered with dried on food debris with brown stains of dried on liquid and grease. Live cockroaches were observed in the kitchen sink. Dried on brown debris was observed in the same sink. Under the kitchen sink and the bathroom sinks were live spiders of various sizes. (Photographic evidence obtained).

In common areas, The carpets were stained and covered with debris and carcasses of insects. Windowsills had insects lying on them and dirt/debris. The corners of the rooms and closets had accumulated dirt and debris. The tops of the furniture had a layer of dust and debris.

A live spider was hanging in a web over the shower/tub area of bathroom off the main hallway. The grout around the tub was stained black. The rubberized safety mat in the bottom of the bath tub was stained black. The bottom of the bathtub had a brown film of dirt on it. The walls of the shower/bathtub were covered with stains and stuck-on debris (Photographic evidence obtained).

The toilet in one resident bathroom had feces in it and also on the toilet seat. Used wads of toilet paper with a brown substance on them were lying on the floor next to the sink. A foul odor was observed in the bathroom. The sink was clogged with white soapy water. The walls of the bathroom were stained with dried drips of brown liquid that had run down the walls. A live spider was hanging from the light fixture (Photographic evidence obtained).

Another resident bathroom had two tiles measuring approximately 12 inches by 12 inches lying on top of the sub flooring that was exposed and appeared damp in front of the toilet. The area around the base of

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the toilet where the tile stopped was black. The tiles had dirt and debris on them. The base boards and walls were covered with dirt and debris (Photographic evidence obtained). After being shown the live cockroache in the sink in the kitchen, Employee A confirmed that the insects in the sink were cockroaches and they were alive and moving around inside the sink near the drain. She stated "Oh, we don't use that sink." She stated she would tell the owner that there are live cockroaches in the sink. During a telephone interview with owner at 10:05 AM. She stated she has a pest control company come the facility every month and treat the whole facility. She had to have a plumbing company come the house a couple of months ago because a comb got stuck in the toilet in Resident #1's bathroom. The toilet did not overflow. She is not aware of any other plumbing problems. During an interview with Resident #1 at 11:10 AM, she stated "I sometimes see them [cockroaches] in my bathroom. I just try to kill them. I don't find them in my bedroom, though." Review of the pest control invoice dated 1:20 PM revealed the facility was inspected and treated for pest activity. German cockroaches were found in the kitchen and the bathroom. Observations included food debris, cracks and crevices, live pest activity. Recommendations on the form included: removal of food debris, seal gaps and clean-up of excess grease spillage. The owner/administrator signed the form. The bottom of the form read: If you experience pest issues between scheduled visits, we will come and address the problem at no additional charge. Previous visits (callbacks) were noted on the form as: and (Photographic evidence obtained). Class III		
0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observation, staff interview, resident interview and facility document review the facility failed to provide a clean, comfortable and safe living environment free of hazards. The facility failed to ensure all structural plumbing systems were maintained in good working order for all 4 residents of the facility. (Residents #1, #2, #3 and #4). The findings include: On at 10:15 AM, a tour of the facility revealed the following: The front door to the facility was		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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