STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968839	C 02/26/2019
NAME OF PROVIDER OR SUPPLIER **SYERRA'S ANGELS INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **8 ALMOND PL** **OCALA, FL 34472**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

On [redacted], unannounced complaint investigation surveys (CCR#2019000022) and (CCR#2019000580) were conducted at Syerra's Angels Assisted Living Facility, (License #12707), Ocala, FL. Deficient practice was identified at the time of the survey.

0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC

Based on observation, interview and record review the facility failed to provide activities for 9 of 10 residents. No activities were observed for the scheduled times as listed on the facility's posted activities schedule.

Review of the facility's activities schedule revealed scheduled activities for Tuesday [redacted] at 10:00 AM Arts/Crafts and at 1:30 PM popcorn & movie. No activities were observed during these scheduled times.

On [redacted] at approximately 10:45 AM Resident interviews were conducted with Resident #6 and Resident #9. Both residents confirmed that the facility does not provide activities. Resident #6 stated they did activities in the facility when he first moved in but they must have forgotten about doing it now. He stated no activities have been going on today and it's like that most of the time. Resident #9 stated there are no activities going on ever. She stated those puzzles just sit on the bookshelf collecting dust.

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on interview and record review, the assisted living facility failed to ensure employees were free from [redacted] ( ) for 2 of 4 personnel records reviewed, the Administrator, and Staff C. Further, the facility failed to ensure employees were free from communicable [redacted] for 3 of 4 sampled employees, Staff A, Staff B, and Staff C.

Findings Included:

Review of the personnel record of the Administrator revealed the Administrator was hired on [redacted]. The record did not contain documentation for annual testing for freedom from [redacted].

Review of the personnel record for Staff A revealed Staff A was hired on [redacted]. The record did not contain documentation for freedom from communicable [redacted] statement.

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Review of the personnel record for Staff B revealed Staff B was hired on 11/26/2018. The record contained a statement of freedom from communicable that did not have the required signature of a health care provider.

Review of the personnel record for Staff C revealed Staff C was hired on . The record did not contain documentation for annual testing for freedom from or the required freedom from communicable statement.

On at approximately 3:15 PM, an interview was conducted with the Administrator. The Administrator stated she was unable to provide documentation of the annual tuberculoses examinations for herself and Staff C. She also confirmed there was no documentation of freedom from communicable statements for Staff A and Staff C, and confirmed the statement of freedom from communicable was not signed by the health care provider.

Class III

0081 - Training - Staff In-Service - 58A-5.0191( ) FAC

Based on record review and interview, the facility failed to ensure 1 of 3 direct care staff employees completed all required trainings.

Findings include:

Review of the personnel record for Staff B revealed a hire date of 11/26/2018. The record did not contain documentation of Staff B having completed the required training within 30 days of hire, which included Control Training; Activities of Daily Living (ADL) & Behavioral Needs training; Elopement Response Training, Incident Training; Resident Rights and Recognizing /Neglect training and Nutritional & Safe Food Handling Training.

Review of the facility's staffing schedule revealed Staff B was scheduled to provide resident care.

An interview was conducted with the Administrator on at 3:20 PM. She confirmed Staff B had not yet completed the required in-service trainings, and confirmed Staff B had been providing resident care.

Class III

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0082 - Training - / - 58A-5.0191(4) FAC

Based on record review and interview the facility failed to ensure 1 of 3 sampled direct care staff (Staff B) received the required / (/) training within 30 days of employment.

Review of the personnel record for Staff B revealed a hire date of 11/26/2018. The record did not contain documentation of Staff B having completed the required training of / .

On at approximately 3:15 PM, an interview was conducted with the Administrator. She confirmed there was no evidence to show Staff B received the required / training.

Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on record review and interview the facility failed to ensure the one hour required Do Not ( ) Policy and Procedure Training was completed for 1 of 3 direct care staff sampled, (Staff B).

Findings included:

Review of the personnel record for Staff B revealed a hire date of 11/26/2018. The personnel record did not have documentation of Staff B completing the required training in within 30 days of employment.

On at approximately 3:20 PM, an interview was conducted with the Administrator. She confirmed Staff B did not have documentation of completing the required training.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on record review and interview, the facility failed to ensure documentation of compliance of Limited Mental Health training and continuing education for 1 of 4 staff sampled employees, the Adminstrator.

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Findings include:

Review of the personnel record for the Administrator revealed a hire date of . The personnel record did not contain documentation of the Administrator having completed the required biennial three hour continuing training in Limited Mental Health.

On at 3:20 PM, the Administrator stated she was not able to provide documenation of continuing training in Limited Mental Health.

Class III

0165 - Risk Mgmt & QA; Adverse Incident Report - 429.23(&) FS; 58A-5.0241 FAC

Based on interview and record review the assisted living facility failed to adhere to adverse incidents and reporting requirements involving an event that was reported to law enforcement which resulted in the of Resident #1 for battery on a person over or older (Resident # 3), which resulted in medical treatment.

Findings include:

On at 11:30 AM an interview with resident #6 was conducted regarding . He stated he has been at the facility since the end of . He further stated one of his friends who used to live at the facility caused problems by hurting Resident #3, she is in a wheelchair. He concluded Resident #1 is no longer living at the facility because of it.

On at 11:40 AM, an interview was conducted with Resident #5. She stated she is the roommate of Resident #3 and stated she remembered the day Resident #1 hurt Resident #3. She confirmed Resident #1 got mad and started Resident #3 while they were watching television. She stated she remembered Resident #1 scratching Resident #3's arms and she was . She further stated the police came and Resident #1 and he is still in jail.

On at 11:55 AM, an interview was conducted with Resident #3. She stated she has lived at the facility for about two years. She stated she is treated well by the staff and she likes living at the facility. She confirmed she had been by Resident #1. She further stated something was wrong with Resident #1 that day he wasn't acting right.

On at 1:57 PM, an interview was conducted with the Administrator. She confirmed the

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incident of [redacted] between Resident #1 and Resident #3. She stated that day Resident #1 was being picked on continually by the other residents, and he became very upset. Resident #1 lashed out at Resident #3 while they were watching television and he started striking her. The Administrator stated she was not in the facility when the altercation between the two erupted. She was outside in the yard so she did not witness the altercation firsthand. She further stated both Emergency Medical Services ([redacted]) and Fire Rescue arrived before the Marion County Sheriff. She stated Resident #3 was evaluated and treated on the scene but was not transported to the hospital. By the time the Marion County Sheriff arrived Resident #1 had calmed down, but was [redacted] for battery on an elderly person. She further confirmed Resident #1 is still in jail. The administrator confirmed she did not report the incident to the Department of Children and Families or file an Adverse Incident with the Agency for Health Care Administration because she doesn't know how to file an adverse incident.

Class III