

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/08/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964388	(X3) DATE SURVEY COMPLETED 03/07/2019
NAME OF PROVIDER OR SUPPLIER PALMETTO LANDING	STREET ADDRESS, CITY, STATE, ZIP CODE 1016 WILLA SPRINGS DRIVE WINTER SPRINGS, FL 32708	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Complaint Investigation #2018018000 was conducted on Two allegations were substantiated and Palmetto Landing, License #8985, had deficiencies for this complaint.

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on observations, record reviews and interviews, the facility retained 1 of 9 sampled residents who exceeded the continued residency criteria in an Assisted Living Facility (ALF) (#6), and failed to obtain a new 1823 health assessment form when 1 of 6 sampled residents experienced a significant change (#5).

Findings:

On at 9:30 a.m., the health and wellness director said resident #5 received home health skilled nursing for care to a on her, and resident #6 received skilled nursing for care to a on her

1. Resident #5's record revealed a facility admission date of A current 1823, dated, included diagnoses of type 2,, old, and has gait difficulty. She uses a walker to ambulate and requires assistance with her activities of daily living (ADLs).

A facility note, dated, indicated that she had a superficial open on her that measured 0.6 centimeters (cm.) by 0.8 cm., was cleansed and dried, a dry was applied, and the health care provider would be notified in the morning.

A facility note, dated at 10 a.m., indicated that a phone call was placed to the health care provider regarding the on her, and a return call was pending. The was cleansed, dried, and a dry was applied. At 6:30 p.m. a return call had not yet been received from the provider. The was cleansed with soap and water and a non-specified was applied.

A facility note, dated at 6 p.m., indicated that the provider visited the resident and gave an order for home health skilled nursing for care.

A home health care start of care note, dated, indicated that care was performed to a on her left that measured 2 cm. by 1 cm. by 0.1 cm.

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A home health care nurse's note, dated , indicated that the measured 0.8 cm. by 0.5 cm. by 0.05 cm. A home health care nurse's note, dated , indicated that the measured 0.5 cm by 0.5 cm by 0.01 cm. The resident's record did not contain a new 1823 when she developed the , which is a significant change. On at 2:38 p.m., the health and wellness director confirmed the findings. 2. Resident #6's record revealed a facility admission date of . A current 1823, dated , included diagnoses of , and , and she had a , on her . She ambulated with an assistive device and received assistance with her ADLs. A home health note, dated , indicated that she had a new on her that measured 1.5 cm. by 2 cm. by 0.1 cm., was covered 100% with yellow , and the perirredness measured 6.5 cm. by 5 cm. " is skin tissue that may have a yellow or white appearance. It is important to remove this tissue to prevent and promote healing. can lead to of the surrounding tissues (necrosis), which can be very dangerous to the patient." (healthfully.com/remove-). A home health note, dated , indicated that the drained a copious amount of thick, clear, amber drainage, and measured 2 cm. by 2 cm. by 0.1 cm. The bed contained 100% yellow . A home health note, dated , indicated that the measured 2.5 cm. by 2.5 cm. by 0.2 cm., was covered 100% with yellow , and had a large amount of (composed of and) (a of cells and fluid that has seeped out of or an organ, especially in). The peri- skin was dark purple, red, and non-blanching. A home health note, dated , indicated that the was covered with and draining (pus). On , a provider ordered , 100 milligrams (mg.) by twice a day for 10 days.		

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On [redacted], a health care provider ordered an air mattress, a gel [redacted] support on her wheelchair, and a "cut out" foam support for her recliner. A home health note, dated [redacted], indicated that the [redacted] measured 2.5 cm. by 2.1 cm. by 0.3 cm., with an undermining depth of 2.6 cm. at [redacted] o'clock and 2.6 cm. at [redacted] o'clock. "Undermining occurs when the tissue under the [redacted] edges becomes eroded, resulting in a pocket beneath the skin at the [redacted]'s edge. Undermining is measured by inserting a probe under the [redacted] edge directed almost parallel to the [redacted] surface until resistance is felt." (woundeducators.com/measure-[redacted]-undermining). Health care provider notes, dated [redacted] and [redacted], indicated that she had an [redacted] pressure injury on her [redacted]. "According to the National [redacted] Advisory Panel (NPUAP), an [redacted] is defined as, "full thickness tissue loss in which the base of the [redacted] is covered by [redacted] (yellow, tan, gray, green or brown) and/or eschar (tan, brown or black) in the [redacted]." (nursinghomelawcenter.org). A home health note, dated [redacted], indicated that the [redacted] measured 3.5 cm. by 2.5 cm. by 0.1 cm., with an undermining depth of 3.5 cm at [redacted] o'clock. A home health note, dated [redacted], indicated that the [redacted] measured 3.5 cm. by 2.5 cm. by 0.5 cm., with an undermining depth of 4 cm at 12 o'clock. A home health note, dated [redacted], indicated that the [redacted] had a large amount of tan [redacted], contained less than 25% [redacted], and the peri-[redacted] skin was purple. Observations made of the [redacted] on [redacted] at 2:03 p.m. with the assistance of the health and wellness director revealed the [redacted] was located over a kyphotic area (the normal [redacted] curvature of the [redacted] and [redacted]), and measured approximately 5 cm. by 3 cm. by 3 cm., with an unmeasured amount of [redacted]. The [redacted] bed was moist, pale pink in color, contained 10% yellow [redacted], and contained a scant amount of [redacted] drainage. " [redacted] means that a [redacted] has channels extending from the central injury into the surrounding tissue, such as [redacted] and skin. These inhibit the [redacted]'s healing rate, as the flesh is unable to maintain contact long enough for the mending process to initiate." (healthyliving.azcentral.com/definition). The status of the resident's [redacted] exceeded the continued residency criteria in an assisted living facility. The resident's record did not contain documentation to indicate the facility made any efforts to transfer		

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her to a higher level of care and no documentation to indicate the resident received hospice services.

On at 2:52 p.m., the health and wellness director confirmed the findings, and said the facility retained the resident because home health said they were bringing a in to treat the

Photographic evidence obtained.

Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observations, record reviews, and interviews, the facility failed to ensure care was provided to 1 of 2 sampled residents (#5), and failed to prevent the worsening of a , for 1 of 2 sampled residents (#6).

Findings:

On at 9:30 a.m., the health and wellness director said resident #5 receives home health skilled nursing for care to a , on her , and resident #6 receives skilled nursing for care to a , on her .

1. Resident #5's record revealed a facility admission date of . A current 1823, dated , included diagnoses of type 2, , old , and has gait difficulty. She uses a walker to ambulate and requires assistance with her activities of daily living (ADLs).

A facility note, dated , indicated that she has a superficial open on her that measured 0.6 centimeters (cm.) by 0.8 cm., which was cleansed and dried, a dry was applied, and the health care provider would be notified in the morning.

A facility note, dated at 10 a.m., indicated that a phone call was placed to the health care provider regarding the on her and a return call was pending. The was cleansed, dried, and a dry was applied. At 6:30 p.m., a return call had not yet been received from the provider. The was cleansed with soap and water and a non-specified was applied.

A facility note, dated at 6 p.m. indicated that the provider visited the resident and ordered home

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health skilled nursing for care. A home health start of care note, dated , indicated that care was performed to a , on her left that measured 2 cm. by 1 cm. by 0.1 cm. A home health nurse's note, dated , indicated that the measured 0.8 cm. by 0.5 cm. by 0.05 cm. A home health nurse's note, dated , indicated that the measured 0.5 cm. by 0.5 cm. by 0.01 cm. The record did not contain documentation to indicate care was performed between and , and no documentation after to indicate the facility continued to contact a health care provider for orders. On at 2:38 p.m., the health and wellness director confirmed the findings. 2. Resident #6's record revealed a facility admission date of . A current 1823, dated , included diagnoses of , and , and a on her . She ambulates with an assistive device, and receives assistance with ADLs. A home health note, dated , indicated that she had a new on her that measured 1.5 cm. by 2 cm. by 0.1 cm., was covered 100% with yellow , and the peri-redness measured 6.5 cm. by 5 cm. " is skin tissue that may have a yellow or white appearance. It is important to remove this tissue to prevent and promote healing. can lead to of the surrounding tissues (necrosis), which can be very dangerous to the patient." (healthfully.com/remove-). A home health note, dated , indicated that the drained a copious amount of thick, clear, amber drainage, and measured 2 cm. by 2 cm. by 0.1 cm. The bed contained 100% yellow . A home health note, dated , indicated that the measured 2.5 cm x 2.5 cm x 0.2 cm, was covered 100% with yellow , and had a large amount of (composed of and). The peri- skin was dark purple, red, and non-blanching. A home health note, dated , indicated that the was covered with and draining		

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... (pus) ... On ..., a provider ordered ... 100 milligrams (mg.) by ... twice a day for 10 days. On ..., a health care provider ordered an air mattress, a gel ... support on her wheelchair, and a "cut out" foam support for her recliner. A home health note, dated ..., indicated that the ... measured 2.5 cm. by 2.1 cm. by 0.3 cm. with an undermining depth of 2.6 cm. at ... o'clock and 2.6 cm. at ... o'clock. " ... Undermining occurs when the tissue under the ... edges becomes eroded, resulting in a pocket beneath the skin at the ...'s edge. Undermining is measured by inserting a probe under the ... edge directed almost parallel to the ... surface until resistance is felt." (woundeducators.com/measure- ... -undermining). Health care provider notes, dated ..., and ..., indicated that she had an ... pressure injury on her ... "According to the National Advisory Panel (NPUAP), an ... is defined as, "full thickness tissue loss in which the base of the ... is covered by ... (yellow, tan, gray, green or brown) and/or eschar (tan, brown or black) in the ..." (nursinghomelawcenter.org). A home health note, dated ..., indicated that the ... measured 3.5 cm. by 2.5 cm. by 0.1 cm. with an undermining depth of 3.5 cm. at ... o'clock. A home health note, dated ..., indicated that the ... measured 3.5 cm. by 2.5 cm. by 0.5 cm. with an undermining depth of 4 cm. at 12 o'clock. A home health note, dated ..., indicated that the ... had a large amount of tan ..., contained less than 25% ..., and the peri- ... skin was purple. Observations made of the ... on ... at 2:03 p.m. with the assistance of the health and wellness director revealed the ... was located over a kyphotic area (the normal ... curvature of the ... and ...) and measured approximately 5 cm. by 3 cm. by 3 cm. with an unmeasured amount of ... The ... bed was moist, pale pink in color, contained 10% yellow ..., and contained a scant amount of ... drainage. " ... means that a ... has channels extending from the central injury into the surrounding tissue, such as ... and skin. These ... inhibit the ...'s healing rate, as the flesh is unable to maintain contact long enough for the mending		

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process to initiate." (healthyliving.azcentral.com/definition). The resident's record did not contain documentation to indicate the facility implemented any interventions to prevent the worsening of the , On at 2:52 p.m. the health and wellness director confirmed the findings and was unable to provide additional documentation. Photographic evidence obtained. Class II		