

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965383	(X3) DATE SURVEY COMPLETED R 05/03/2019
NAME OF PROVIDER OR SUPPLIER SAVANNAH COTTAGE OF LAKELAND	STREET ADDRESS, CITY, STATE, ZIP CODE 605 CARPENTERS WAY LAKELAND, FL 33809	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living

A Revisit to 03/11/19 Complaint Investigation (Complaint Numbers: 2019000768 and 2019000380), a Complaint Investigation (Complaint Number: 2019004855), and a Revisit to 03/11/19 Biennial Survey were conducted at Savannah Cottages of Lakeland Assisted Living Facility on 05/03/19. Deficiencies were identified at the time of survey.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observation, record review, and interview, the Facility failed to provide the level of care and services required to meet the needs for . . . for one Resident (#2) of three sampled residents who were risks.

Findings Included:

During observations of Resident #2, conducted on . . . at 08:12am, 11:35am, and 02:23pm, Resident #2 had on regular socks and no shoes.

A review of . . . staff in-service, conducted on . . . , revealed that "non-skid socks obtained for resident who do not wear shoes".

A review of a letter dated . . . , conducted on . . . , revealed that the Facility sent a letter to all residents' responsible parties and stated that, "some resident prefer not to wear shoes [and] that these residents will have to purchase non-skid socks to enhance safety".

A review of Resident #2's record, conducted on . . . , revealed that Resident #2's Health Assessment Form dated . . . stated that the resident required " . . . precautions" and "supervision with ambulation".

During an interview with the Administrator, conducted on . . . at 02:23pm, the Administrator observed Resident #2 with regular socks on and no shoes. The Administrator stated that Resident #2 "should have grippy socks or shoes on" and "I purchased the grippy socks for [the resident] myself because the family won't".

Class III

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0054 - Medication - Records - 58A-5.0185(5) FAC

Based on record review and interview, the Facility failed to update Medication Observation Records (MORs) immediately each time medications (meds) were offered to six Residents (#1, #2, #6, #7, #8, and #9) of eight sampled residents; and, failed to maintain MORs with all required data for two Residents (#7 and #8) of eight sampled residents.

Finding Included:

A review of Resident #1's MORs, conducted on , revealed that Resident #1's MORs had meds that were not documented as given, which included Resident #1's prescribed meds:

- Packet take 1 powder pack (4gm) mix with 6oz water and drink by twice daily was not document as given on at 05:00pm and at 09:00am
- 100mg tablets take one tablet by every day was not documented as given on and at 09:00am

A review of Resident #2's MORs, conducted on , revealed that Resident #2's MORs had meds that were not documented as given, which included Resident #2's prescribed meds:

- Acidophilus capsules take one capsule by every day was not documented as given from through
- 0.5mg tablets take a half tablet by every day was not documented as given on at 09:00pm
- 75mg tablets take one tablet by every day was not documented as given on at 09:00am
- 400mg tablets take one table by every day was not documented as given on at 09:00am
- 20mg tablets take one tablet by once every day was not documented as given on at 09:00am

A review of Resident #6's MORs, conducted on , revealed that Resident #6's MORs had meds that were not documented as given, which included Resident #6's prescribed meds:

- 1mg tablets take one tablet by every day was not documented as given on at 08:00am
- DR 25mg tablets take one tablet by twice every day was not documented as given on at 08:00am
- 2% Cream apply to and three time every day was not documented as given on and at 06:00pm and at 08:00am

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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- 500mg capsules take one capsule by every day was not documented as given on 08:00am and did not include the length of time that this was ordered for. A review of Resident #6's 500mg revealed that the med was ordered for nine days. A review of Resident #7's MORs, conducted on , revealed that Resident #7's MORs had meds that were not documented as given, which included Resident #7's prescribed meds: - 2mg tablets take one tablet by twice every day was not documented on at 09:00am - 10MEQ tablets take one tablet by twice every day was not documented on 0/30/19 at 08:00am and 05:00pm Page two of Resident #7's MORs revealed that there was no information pertaining to the residents , Physician, the Physician's telephone number, or the date range for the resident's MORs documentation period as required. A review of Resident #8's MORs, conducted on , revealed that Resident #8's MORs had meds that were not documented as given, which included Resident #8's prescribed meds: - 0.25mg tablets take one table by at bedtime was not documented on at 08:00pm Resident #8's MORs did not include information pertaining to the resident's , Physician, the Physician's telephone number, or the date range for the resident's MORs documentation period as required. A review of Resident #9's MORs, conducted on , revealed that Resident #9's MORs had meds that were not documented as given, which included Resident #9's prescribed meds: - 5mg tablets take one tablet by every day was not documented as given on at 9am and at 09:00am - 30mg tablets take one tablet by three times every day was not documented as given on at 09:00am - 0.5mg tablets take one tablet by twice daily was not documented as given on at 08:00am - 550mg tablets take one tablet by twice every day was not documented as given on & at 09:00am During an interview with the Regional Director and the Administrator, conducted on at 03:20pm, both the Regional Director and the Administrator agreed that Resident #1, #2, #6, #7, and #9's MORs did not include documentation each time the residents were offered meds for the aforementioned meds with the described dates and times. The Regional Director agreed that Resident #7 and #8's		

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MORs were missing required data. Class III 0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC Based on observation, record review, and interview, the Facility failed to provide medications as ordered and ensure that medications were filled, or refilled, in a timely fashion for five Residents (#1, #2, #7, #9, and #10) of eight sampled residents that require assistance with self-administration of medications. Finding Included: During an observation of the medication pass with Staff A for Resident #1, conducted on _____ at 09:52am, Staff A observed providing Resident #1 with the residents prescribed 09:00am medications, which included: - _____ 10mg - _____ 10mg - _____ 1mg - _____ 10mg - _____ 25mg - _____ 100mg - _____ ER 75mg - _____ 50mg - _____ 0.5mg - _____ D-3 2000units - _____ 500mg Resident #1 had two prescribed medications due at 08:00am that Staff A did not provide to the resident which included, _____ Packet 4grams to mix with six ounces of water and drink by _____ twice every day and Muprocin 2% Cream to apply _____ to the right lower _____ twice a day. During a review of Resident #2's _____ Medication Observation Records (MORs), conducted on _____, revealed that Resident #2 had the prescribed medication _____ 0.5mg tablets to take a half a tablet by _____ every day circled as not given to the resident due to the medication was not available. During an observation of the medication pass with Staff A for Resident #7, conducted on _____ at 09:57am, Staff A did not offer Resident #7 the resident's prescribed medication _____ 10mg		

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and circled the medication on the resident's MORs as not available. Resident #7's MORs had the medication circled as not given from through due to the medication was not available. Staff A stated that, "this hasn't been available. A review of Resident #9's MORs, conducted on , revealed that Resident had two prescribed medications circled as not given due to the medication was not available which included the residents 0.5mg and 550mg. During an observation of the medication pass with Staff A for Resident #10, conducted on at 10:05am, Staff observed that Resident #10 was not in the dining room and stated that the resident "might be in her bed". Staff A went on to assist Resident #8 with medications without seeking for Resident #10. At 10:15am, after Staff A assisted Resident #8 with medications, the staff parked the medication cart and began cleaning up for the medication pass. Staff A responded "I'm done with the med (medication) pass" when Surveyor asked. Staff A did not provide Resident #10 with the resident prescribed medications 500mg, 100mg, and 20 MEQ. A review of Resident #7's MORs revealed that these medications were not documented as given. During an interview with the Regional Director, conducted on at 11:40am, the Regional Director agreed that the Staff A did not follow proper assistance with self-administration of medication when the Surveyor described that Staff A did not provide medication to Resident #1 or #10. At 03:20pm, the Administrator was unable to provide evidence that the Facility attempted to obtain missing medications for Residents #2, #7, or #9. The Administrator was unable to provide evidence that the Facility notified Resident #2, #7, or #9's Primary Health Care Providers or Responsible Parties that the residents were not receiving the aforementioned medications as ordered. Class III 0058 - Pharmacy & Dietary; Uncorrected Deficiencies - 429.42() FS; 58A-5.033(3)(a) FAC Based on record review, observation, and interview the facility failed to ensure documented class III deficiencies regarding medicinal drugs were corrected as required. Findings Included: During a Revisit to 03/11/19 Complaint Investigation (Complaint Number: 2019000768 and 2019000383), a Revisit to 03/11/19 Re-Licensure Survey, and a Complaint Investigation (Complaint Number: 2019004855), conducted at the Facility on 05/03/19, revealed that the Facility continued with uncorrected and recited Class III medication deficiencies.		

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During the Exit Conference with the Regional Director, conducted on at 003:30pm, the Regional Director verbalized understanding of the requirement to obtain the Facility must employ or contract with consultant services of a licensed Pharmacist or a licensed Registered Nurse. The consultant services at a minimum provide for onsite quarterly consultation until the Inspection Team from the Agency determines that such consultation services are no longer required and stated that , "we will contact them today". Class III		