

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/22/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11963788	(X3) DATE SURVEY COMPLETED 02/26/2019
NAME OF PROVIDER OR SUPPLIER PANORAMA LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 1030 BALMY BEACH DRIVE APOPKA, FL 32703	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A Complaint Investigation #2018018493 was conducted on Panorama Living Assisted Living Facility License #8705 had deficiencies at the time of the visit. 0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observations and interviews, the facility failed to provide and maintain a home-like and decent environment in which to provide a safe living environment for 3 of 10 sampled residents room, bathrooms and hallways. Findings: Observations on at 9:45 AM revealed the following in the station 1 area of the facility as follows: When passing through the kitchen, there was a bathroom with a shower that faced the kitchen door, observations revealed there was dark black speckled substance around the doorway of the bathroom and on the door, over the and around the shower and throughout that bathroom. had dust that covered the lampshade and other items that were on that dresser. The ceiling had dust; the TV stand was covered in dust. had brown ceiling stains and peeling paint in the ceiling There was a hole in the ceiling in the hallway next to had brown ceiling stains and a small hole in the ceiling The bathroom next to had a ceiling that was bulging and brown stains. There was a hole in the wall next to the window, and piece of wall tile was missing on the shower and it was brown. On at 11:15 AM, the administrator said there was a roof leak and they were in the process of making repairs. Class III 0181 - Emergency Plan Approval - 58A-5.026(2) FAC Based on facility record review and interview, the facility had no evidence to confirm the Comprehensive Emergency Management Plan (CEMP) was reviewed annually.		

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Findings: Review of the facility's CEMP approval letter revealed it was dated, the local emergency management agency noted on the letter it was approved through Further review of the notebook that included the facility CEMP, revealed there was no documentation to confirm that the facility had reviewed its CEMP annually. On at 2:15 PM, the administrator said the plan was reviewed annually and she did not document it. Class 0200 - Emergency Environmental Control - 58A-5.036 FAC Based on the Florida health finder.gov, review of the facility's written environmental control plan policies and procedures and interview, the facility did not within five (5) business days, notify in writing, each resident and the resident's legal representative upon submission of the emergency environmental control plan to the local emergency management agency that the plan had been submitted for review and approval and that the plan was implemented, did not develop written policies that included all of the requirements. Findings: Review of the facility policies and procedure for the alternative power source revealed the following information was not included: A description of the methods to be used to mitigate the potential for heat related injury including: 1. The use of cooling devices and equipment; 2. The use of refrigeration and freezers to produce ice and appropriate temperatures for the maintenance of medicines requiring refrigeration; 3. A provision for obtaining medical intervention from emergency services for residents whose life safety is in jeopardy. Review of the Florida Health finder.gov revealed the facility was given an extension until to implement their emergency environmental control plan and was submitted to the local emergency management agency on Review of the facility's records revealed there was no evidence to confirm that facility had within five (5)		

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business days, notified in writing, each resident and the resident's legal representative upon submission of the emergency power plan to the local emergency management agency that the plan had been submitted for review and approval and was implemented as required. On at 1 PM, The administrator said at the time she was not aware that she was to notify the resident family regarding the submission and implementation of the plan in writing. She confirmed their policies and procedures did not have all of the requirements Class		