STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911900	02/25/2019
NAME OF PROVIDER OR SUPPLIER **BEAR LAKE RETIREMENT HOME**	STREET ADDRESS, CITY, STATE, ZIP CODE **1525 BEAR LAKE ROAD** **APOPKA, FL 32703**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The re-licensure survey was conducted on . Bear Lake Retirement Home Assisted Living Facility, License# 8413 had deficiencies at the time of the visit.

0008 - Admissions - Health Assessment - 429.26( ) FS; 58A-5.0181(2) FAC

Based on record review and interview, the facility failed to have evidence of and accurate Resident Health Assessment form, 1823 for 1 of 3 sampled residents (1) 60 days before admission or within 30 days after admission.

Findings:

Record review for resident #1 revealed she was admitted to the facility on . The only resident health assessment form 1823 available for review was dated . Further review of the record revealed there was another resident health assessment 1823 that was not dated.

The health assessment form 1823 noted the resident did not require assistance with her medications. On at 11 AM, the administrator's assistant said the form 1823 that was dated was used for the admission assessment. She said when she realized the actual admission form 1823 was not dated she had another assessment completed on . The administrator's assistant said resident #1 did require assistance with her medications and the form 1823 was not accurate.

Class III

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on record review and interview the facility failed to obtain a completed resident health assessment (AHCA form 1823) after a significant change (hospice enrollment) for 1 of 2 sampled residents (#1).

Findings:

Record review for Resident #1 revealed she was admitted into hospice services on . Further record review revealed there was no documentation to confirm that the facility had obtained the AHCA form 1823 for the significant change (hospice enrollment).

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On at 11 AM the administrator's assistant said the facility had not obtained the AHCA form 1823 for the said hospice enrollment.

Class

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record review and interview, the facility failed to maintain a written record that the family and health care provider was contacted when 1 of 3 sampled residents (#2) was transported and admitted into the hospital (a significant change).

Findings:

Record review for resident #2 revealed the following notes:

-the resident hurt his and the staff called his daughter.
-resident name listed -came from a week stay at the hospital in regards of injury in his right . On Saturday evening. Further record review revealed there was no documentation to confirm that his health care provider was contacted when the resident was transported to the hospital and admitted.

On at 3 PM, the administrator's assistant confirmed the findings.

Class

0032 - Resident Care - Elopement Standards - 58A-5.0182(8) FAC; 429.41(1)(a)3 & 3.(i)

Based on record review and interview, the facility failed to ensure that 1 of 2 sampled residents (1) was assessed for risk of elopement by a health care provider.

Findings:

Record review for resident #1 revealed he was admitted into the facility on . Further record review revealed there was no documentation to confirm he was assessed for risk of elopement by a health care provider.

On at 11:15 AM, the administrator's assistant confirmed the findings.

Class III

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0052 - Medication - Assistance with Self-Admin - 429.256( ); 58A-5.0185 (3)

Based on medication pass observations and interview, the facility failed to ensure when unlicensed staff provided assistance with the self-administration of medications, the staff followed the appropriate procedure at all times.

Findings:

Observations on at 12:10 PM during medication pass revealed staff D (the administrator's assistant) removed the medication from the medication cart. She asked resident#3 if he knew the name of his medication, he said that it was , , staff D said yes and said this is your , placed it in a cup and handed it to the resident to take. Staff D did not follow the proper procedure when providing assistance with the self-administration of medication. She did not in the presence of the resident, read the label, open the container, remove the prescribed amount of medication from the container and provide it to the resident.

On at 12:20 PM, Staff D said she did not read the label because the resident knew what he was taking.

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on medication review, medication observation record (MOR) review, record review and interview, when an order changed for 1 of 3 sampled residents (#3) the facility did not obtain a revised prescription label or place an alert label on the medication container.

Findings:

Review of the medication container for resident #3 revealed the prescription label noted , 300 milligrams (mg) take 1- 3 times a day. Review of the MOR revealed it noted , 300 mg take 4 times a day at 8 AM, 12 PM, 5 PM and 8 PM. There was no alert label on the medication to inform the staff of the change.

On at 12:15 PM, resident #3 said that he was aware that he was to take the , 300 mg 4 times daily and the staff did provided it to him 4 times daily.

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Record review for resident #3 revealed an health care provider's order that was dated . . . that noted . . . . . 300 mg take 4 times a day,

On . . . . . at 12:20 PM, staff D confirmed the label was not correct on the medication package.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observations and interviews, the facility failed to ensure that no more than 14 hours elapsed between the end of an evening meal containing a protein food and the beginning of a morning meal.

Findings:

Observations on . . . . at 11 AM revealed the following meal times were posted:

Breakfast 8 AM-9 AM
Lunch-12 PM-1 PM
Dinner-4:30 PM-5:30 PM

From the end of dinner to the beginning of breakfast was 14 hours and 30 minutes (more than 14 hours).

At 12:40 PM the administrator's assistant confirmed the meal times were correct and said the residents received snacks after the meals. She was informed at the time snacks are not considered to be meals for the purposes of . the time between meals.

Class III

0160 - Records - Facility - 58A-5.024(1) FAC

Based on fire inspection report review and interview, the facility failed to maintain an annual fire inspection report that was satisfactory

Findings:

Review of facility records revealed the last fire inspection report was dated . . . with violations included.

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On at 10 AM, the administrator's assistant said, the violations were corrected. She said the fire inspector had not returned to facility to clear the violations.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on personnel record review and interview, the facility failed obtain and application that included references for 1 of 3 (C).

Findings:

Personnel record review for staff C a caregiver, hired revealed her application did not include references.

On at 3 PM, the administrator's assistant said staff C came from another country and did not have local references. The administrator's assistant said she got to know her well before she hired her.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record review and interview, the facility failed to obtain for 1 of 3 sampled residents (#1) who received assistance with the supervision of self-administered medications from unlicensed staff, a signed informed consent form that indicated whether the unlicensed staff would or would not be supervised by a nurse and did not record semi-annually for 1 of 3 sampled residents (#2) who required assistance with Activities of Daily Living.

Findings:

1. Record review for resident #1 revealed the facility staff were assisting with her medications. Further record review for resident #1 revealed there was a signed informed consent form in her record. The section that indicated whether the unlicensed staff would or would not be supervised by a nurse, was not checked, both boxes on the form were left blank.

2. Record review for resident #2 admitted to the facility on revealed a resident health assessment form 1823 that was dated revealed he required assistance with grooming. Further

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record review revealed the only recorded was on and .

On at 1 PM, the administrator's assistant confirmed the findings.

Class III

0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on contract review and interview, the facility failed to ensure a residency contract contained all of the required information for 2 of 2 sampled residents' contracts (#1 and #2.)

Findings:

Review of the contract for resident #1 revealed it did not contain the following provision
The resident or responsible party is entitled to a prorated refund based on the daily rate for any unused portion of payment beyond the termination date after all charges, including the cost of damages to the residential unit resulting from circumstances other than normal use, have been paid to the licensee.

For the purpose of this paragraph, the termination date shall be the date the unit is vacated by the resident and cleared of all personal belongings. If the amount of belongings does not preclude renting the unit, the facility may clear the unit and charge the resident or his or her estate for moving and storing the items at a rate equal to the actual cost to the facility, not to exceed 20 percent of the regular rate for the unit, provided that 14 days' advance written notification is given. If the resident's possessions are not claimed within 45 days after notification, the facility may dispose of. The contract did not specify any other conditions under which claims would be made against the refund due the resident.
Did not include except in the case of or a discharge due to medical reasons, the refunds shall be computed in accordance with the notice of relocation requirements specified in the contract. However, a resident may not be required to provide the licensee with more than 30 days' notice of termination.

Review of the contract for resident #2 revealed it did not contain the following provisions:
residents must be assessed upon admission pursuant to subsection 58A-5.0181(2), F.A.C., and every 3 years thereafter, or after a significant change, pursuant to subsection (4), of that rule;

The resident or responsible party is entitled to a prorated refund based on the daily rate for any unused portion of payment beyond the termination date after all charges, including the cost of damages to the residential unit resulting from circumstances other than normal use, have been paid to the licensee.

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Did not include except in the case of or a discharge due to medical reasons, the refunds shall be computed in accordance with the notice of relocation requirements specified in the contract. However, a resident may not be required to provide the licensee with more than 30 days' notice of termination.

On at 2 PM, the administrator's assistant confirmed the findings.

Class

Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on personnel record review, background screening website and interview, the provider did not maintain the current Level II Background screening eligibility results for 1 of 3 sampled staff (A) in her personnel file.

Findings:

Personnel record review for staff A, the administrator revealed the background screening results in her record were dated (more than)

Review of the agency's background screening website on at 2:30 PM revealed there was a more current result dated

On at 2:30 PM, the administrator's assistant confirmed the findings.

Unclassified

Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c); 59A-35.090(2)(d)-(3)

Based on personnel record review and interview, the facility failed to ensure that 1 of 3 staff (A and B) completed the affidavit of compliance with background screening requirement form.

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Findings:

Review of the agency's background screening website on [redacted] at 2:30 PM revealed staff A, the administrator/owner was hired in [redacted], her last screening date was [redacted] and the results were eligible.

Staff B, a caregiver hired [redacted], her last screening date was [redacted] and the results were eligible.

Personnel record review for staff A revealed there was no documentation to confirm they had completed any type of affidavit or documentation attesting, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to chapter 435.

On [redacted] at 2:30 PM, the administrator's assistant confirmed the findings.

Unclassified