

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/30/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964948	(X3) DATE SURVEY COMPLETED 02/27/2019
NAME OF PROVIDER OR SUPPLIER BROOKDALE DR PHILLIPS MC	STREET ADDRESS, CITY, STATE, ZIP CODE 8015 PIN OAK DR. ORLANDO, FL 32819	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A monitoring for Limited Nursing Services (LNS) survey was conducted on Brookdale Dr Phillips MCU license # 9453 had deficiencies found at the time of the visit.

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on observations, interviews and record review the facility retained 1 of 2 sampled residents (#1) who exceeded assisted living facility continued residency.

Findings:

Resident #1 sat in a wheel chair in the common area, in activities. She leaned to the right side and had a cushion that propped her up.

In an interview on at 10:15 AM with the LPN who said the resident needed total care with everything, all of her ADLs. She needed total care.

Interview with caregiver at 11 AM who also said the resident was dependent on staff and was unable to do ADLs.

In an interview at 12 PM with the resident's daughter who said her mother was totally dependent on others for her care.

Resident #1 was admitted Health assessment report AHCA form 1823 dated listed diagnoses of and right According to the health assessment she needed assistance with all activities of daily living.

In an interview with the Health and Wellness nurse on 02/27/2019 at 12:30 PM who confirmed the findings and said had spoken to the family about the possibility of the resident having to move out, but a 45 day notice was not given.

Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observations, interview and record review, the facility failed to ensure it provided care and

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services appropriate to the needs of 1 of 2 sampled residents who developed a , (#2). Findings Resident #2 was identified as receiving Home Health Care (HHC) for a , to the " are shallow with a reddish base. Intact or partially that are a result of pressure can also be considered Note that causes of erosion,, or that aren't a result of pressure (., maceration,, etc.) are not included in the definition of a" (.com). Resident #2's health assessment (1823) form, dated, contained a diagnosis of She was independent in eating, needed assistance with grooming and toileting, and supervision with ambulation, transferring, and bathing. Facility notes indicated the following: "Resident returned via ambulance at 2:45 PM. New medication changes." "New , to right 2 x 2 x 0.1 centimeters (cm)." " to, 2 x 2 x 0.1 cm." " right 1.8 x .8 x 0.1 cm." Facility skin management notes reflected the following: " right to, measured 1.8 x 1.8 x 0.1 cm." at 12:15 PM " to right measured 2 x 2.0 x 1 cm." A healthcare provider visit note, dated, indicated was not healed, and measured 0.1 cm by 0.2 cm., no depth. The residents record did not reveal any written evidence of measures the facility put in place, and instructions given for care of the resident who was and used a wheel chair for ambulation, to prevent There were no written notations once the area was discovered to be red, and no measures put in place to prevent and/or minimize further On at 11:45 AM, the Health Wellness Director said there was no additional documentation available.		

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On at 1 PM, the Registered Nurse said she had been monitoring the progress of the and was also taking measurements. She added the HHC nurse had seen the resident the prior day. She contacted the nurse but she was out seeing other patients and was unable to fax the last nurse's note.

An opportunity was given to e-mail the note by close of business the next day but an e-mail was not received.

Class II

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on personnel record review and interview the facility failed to ensure the 1 of 4 personnel records (B) contained a freedom from () yearly.

Findings:

Personnel record review for staff B hired , a caregiver revealed a freedom from dated . The review revealed no evidence to confirm freedom from for 2018.

In an interview with the Business Office Manager on at 11:45 AM, who confirmed the findings.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS

Based on interview and record review the facility failed to ensure 1 of 3 unlicensed staff (A) who assisted residents with self-administration of medications completed a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility.

Findings:

Personnel record review for the staff A owner, who assisted with self-administration of medications revealed a certificate dated that indicated completion of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility yearly. The review revealed no evidence to confirm she attended 2 hours of

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continuing education training on providing assistance with self-administered medications and safe medication practices, yearly thereafter. In an interview with the Business Office Manager on _____ at 11:45 AM, who confirmed the findings. Class III 0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on personnel record review and interview the facility failed to maintain personnel records for 1 of 4 sample staff (D) which contained, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable rule. Findings: In an interview with the Business Office Manager on _____ at 12 PM who said she did not have a personnel record for staff D, it was maintained at the corporate headquarters. The only documentation available for review was staff D's Florida nursing license with an expiration date of _____. Class III Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS Based on record review and interview the facility failed to maintain the employment status of all employees within the BGS clearinghouse. Findings: Review of the facility's BGS roster on _____ at 12:36 PM revealed that staff D, the facility Registered Nurse, who conducted nursing assessments, was not listed as a current facility staff. She had worked at the facility for several months, normally she worked at the corporate level. The Agency BGS site indicated that a new screening was required. The Business Office Manager confirmed the findings on _____ at 1PM.		

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Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS

Based on personnel, facility record review and interview the facility failed to ensure 1 of 4 staff (D), who was in a role that required a background screening (BGS) did not have any disqualifying offenses and was allowed the staff to continue to work without the screening results.

Findings:

Review of the facility's BGS roster on 02/27/2019 at 12:36 PM revealed that staff D, the facility Registered Nurse, who conducted nursing assessments, was not listed as a current facility staff. She had worked at the facility for several months, normally she worked at the corporate level. The Agency BGS site indicated that a new screening was required.

The Business Office Manager confirmed the findings on 02/27/2019 at 1 PM and said she did not have a BGS result for staff D.

The facility allowed the staff to work without knowledge of her eligibility status.

Unclassified

Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c); 59A-35.090(2)(d)-(3)

Based on record review and interviews the facility failed to ensure that 1 of 4 sampled (D) personnel records contained An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, 02/27/2019.

Findings:

In an interview with staff D on 02/27/2019 who stated she was Clinical Services and Registered Nurse and had been working at the facility for several months and conducted the monthly nursing assessments.

In an interview with the Business Office Manager on 02/27/2019 at 1 PM who said she did not have a personnel record for staff D, it was maintained at the corporate headquarters. She had no evidence that

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staff D completed an Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, ... Unclassified		