

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911942	(X3) DATE SURVEY COMPLETED R 04/02/2019
NAME OF PROVIDER OR SUPPLIER ROYAL PALM RETIREMENT CENTRE	STREET ADDRESS, CITY, STATE, ZIP CODE 2500 AARON STREET PORT CHARLOTTE, FL 33952	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced revisit survey was conducted on through at Royal Palm Retirement Centre, an assisted living facility in Port Charlotte, Florida.

This was a follow-up to the complaint survey completed on

The following is description of the deficiencies related to this complaint found at the time of this visit.

0081 - Training - Staff In-Service - 58A-5.0191() FAC

Based on record review and interview, the facility failed to ensure facility employees complete the in-service training required by Florida Administrative Code within 30 days of employment for 3 (Staff A, B, and C) of 3 employee files reviewed. The facility also failed to provide at least a 2 hour preservice orientation prior to interacting with residents for 3 (Staff A, B, and C) of 3 staff reviewed hired after

The findings included:

1. Staff A was hired as a resident aide. Staff A's file did not contain documentation of having completed at least a 2 hour preservice orientation prior to interacting with residents. Staff A's file did not contain documentation of completing an in-service in control. Staff A's file did not contain documentation of having completed a 3 hour in-service on activities of daily living and behavioral needs. Staff A's file did not contain documentation of completing a 1 hour in-service training in reporting major incidents, reporting adverse incidents, and facility emergency procedures including chain of command and staff roles relating to emergency evacuation. Staff A's file did not contain documentation of having completed a 1 hour incident report training. Staff A's file did not contain documentation of having completed an in-service on nutrition and safe food handling.

2. Staff B was hired as a medication technician. Staff B's file did not contain documentation of having completed at least a 2 hour preservice orientation prior to interacting with residents. Staff B's file did not contain documentation of completing an in-service in control. Staff B's file did not contain documentation of having completed a 3 hour in-service on activities of daily living and behavioral needs. Staff B's file did not contain documentation of in-service training regarding the facilities resident elopement response policies and procedures. Staff B's file did not contain documentation of completing a 1 hour in-service training in reporting major incidents, reporting adverse incidents, and facility emergency procedures including chain of command and staff roles relating to emergency evacuation

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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Staff B's file did not contain documentation of having completed a 1 hour incident report training. Staff B's file did not contain documentation of having completed an in-service on resident rights or nutrition and safe food handling. 3. Staff C was hired as a Medication Technician. Staff C's file did not contain documentation of having completed at least a 2 hour preservice orientation prior to interacting with residents. Staff C's file did not contain documentation of completing an in-service in control. Staff C's file did not contain documentation of having completed a 3 hour in-service on activities of daily living and behavioral needs. Staff C's file did not contain documentation of in-service training regarding the facilities resident elopement response policies and procedures. Staff C's file did not contain documentation of completing a 1 hour in-service training in reporting major incidents, reporting adverse incidents, and facility emergency procedures including chain of command and staff roles relating to emergency evacuation. Staff C's file did not contain documentation of having completed a 1 hour incident report training. Staff C's file did not contain documentation of having completed an in-service on resident rights or nutrition and safe food handling. 4. On at 11:00 a.m., the Administrator said he was aware their trainings are out of compliance and will be working on correcting this. Class III 0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC Based on record review and interview, the facility failed to ensure certificates of training met the requirements as required in the regulation for 3 (Staff A, B, and C) of 3 staff reviewed. The findings included: 1. Staff A was hired as a resident aide. Staff A's employee file was of multiple certificates documenting completion of trainings as required per Florida statute. 2. Staff B was hired as a medication technician. Staff B's employee file was of multiple certificates documenting completion of trainings as required per Florida statute. 3. Staff C was hired as a medication technician. Staff C's employee file was of multiple certificates documenting completion of trainings as required per Florida statute.		

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4. On at 11:00 a.m., the Administrator said he was aware their trainings are out of compliance and will be working on correcting this. Class III		