STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968897	**04/15/2019**
NAME OF PROVIDER OR SUPPLIER **HARMONY HOMES**	STREET ADDRESS, CITY, STATE, ZIP CODE **711 CRESTLINE AVE S** **LEHIGH ACRES, FL 33974**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for complaint #2019003497 was conducted on at Harmony Homes, an assisted living facility in Lehigh Acres, Florida.

Complaint #2019003497 was substantiated.

The following is a description of the deficiency.

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS

Based on observation, review of the personnel files, and administrative staff interview, the facility failed to ensure unlicensed staff who provide assistance with self-administration of medication were qualified and received the proper training in order to safely assist the residents for 3 (Staff A, B, and C) of 3 unlicensed staff reviewed.

The findings included:

1. On at 9:05 a.m., Direct Care Staff A was observed assisting Resident #3 with self-administration of medications. She opened a pack labeled "morning" containing 10 different oral medications. She added a capsule of doxycicline 100 mg and 1 tablet of relief to the opened package. Direct Care Staff A said the relief tablet was too big for the resident to swallow. She picked up the pill with her and placed it on a napkin. She quickly washed her with water, dried them and used a kitchen knife to cut the pill in half. She placed both pieces in the container and handed all the medications to the resident. She said, "Here are your pills." Resident #3 was observed taking the pills one by one with a glass of water.

On at 9:30 a.m., Direct Care Staff A verified she did not read the label of each medication to the resident. She also confirmed she shouldn't have handled the pill with her bare . Direct care Staff A said she had not received any training for assistance with self-administration and was not aware of the requirements.

Review of the personnel file for Direct Care Staff A revealed a hire date of . The file lacked evidence of training in assistance with self-administration of medications.

2. Record review revealed Direct Care Staff B had a hire date of . The personnel file lacked documentation of the initial 4 hours training prior to assisting with self-administration of medications.

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Staff B's file contained a 2 hours update on . . . , but no evidence of the required 2 hours update for 2018.

3. Record review revealed Direct Care Staff C had a hire date of . . . . . . The personnel file lacked documentation of the initial 4 hours training prior to assisting with self-administration of medications.

4. On at 2:25 p.m., the Assistant Administrator said Direct Care Staff A, B, and C are unlicensed staff and they provided residents with assistance with self-administration of medications. She confirmed the lack of documented required training.

Class III