STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966454	**04/29/2019**
NAME OF PROVIDER OR SUPPLIER **WILLIAMS LOVING CARE**	STREET ADDRESS, CITY, STATE, ZIP CODE **4213 CHANTELLE ROAD** **ORLANDO, FL 32808**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A re-licensure survey with Limited Nursing Service (LNS) was conducted at Williams Loving Care on , , . Deficiencies were identified at the time of the visit.

0008 - Admissions - Health Assessment - 429.26( ) FS; 58A-5.0181(2) FAC

Based on record reviews and interview, the facility failed to ensure an 1823 health assessment form was complete and accurate for 2 of 2 sampled residents (#1 and #4).

Findings:

1. Resident #1 was admitted to the facility on . Page 5 of his current 1823, dated , and was not completed.

On at 11:40 a.m. the administrator confirmed the findings.

2. Resident #4 was admitted on . His record contained an undated 1823 that indicated he required medication administration and page 5 was not completed.

Observations made at 8:34 a.m. revealed he took his medication without assistance.

At 11:46 a.m. the administrator confirmed the findings, said the 1823 was completed in , said he never required medication administration, and said the 1823 was inaccurate.

Photographic evidence obtained.

Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record reviews and interview, the facility failed to provide care and services appropriate to the needs of the residents by failing to notify a health care provider when 1 of 2 sampled residents (#4) experienced a significant change.

Findings:

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Resident #4 was admitted to the facility on . His diagnoses included , , ( ) , and . An undated 1823 health assessment form indicated that he required assistance with bathing.

His record revealed that on his recorded (.) on it was . on it was . on it was . on it was . and on it was .

Between and he had a gain of . which is a significant change. His record did not contain documentation to indicate if the gain was planned and no documentation to indicate the facility contacted a health care provider when the gain occurred.

On at 12:40 p.m. the administrator confirmed the findings, said she told his doctor but she did not document the notification.

Photographic evidence obtained.

Class III

0052 - Medication - Assistance with Self-Admin - 429.256( ); 58A-5.0185 (3)

Based on observations, record reviews, and interview, the facility failed to ensure the unlicensed caregiver (A) who assisted a resident (#4) with self-administered medications followed the correct procedure.

Findings:

Observations made during a medication pass for resident #4 on at 8:34 a.m. revealed caregiver A unlocked the medication cart, removed medication packages, then took the Medication Observation Record (MOR) and packages to the resident at the dining room table. Prior to pouring each medication into a cup, she said only the name of the medication aloud and she signed the MOR each time she poured the medication rather than signing it after the meds were given, as required. She handed the cup to the resident, who took them without assistance. She observed the resident take the meds.

Caregiver A did not read the prescription label aloud and she signed the MOR prior to giving the meds .

At 8:45 a.m. she confirmed the findings.

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Class III

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on observations, record review, and interview, the facility failed to ensure the Medication Observation Record (MOR) was properly updated for 1 of 2 sampled residents (#4) who received assistance with self-administered medications.

Findings:

Observations made during a medication pass for resident #4 on at 8:34 a.m. revealed caregiver A unlocked the medication cart, removed medication packages, then took the Medication Observation Record (MOR) and packages to the resident at the dining room table. Prior to pouring each medication into a cup, she said only the name of the medication aloud and she signed the MOR each time she poured the medication rather than signing it after the meds were given, as required. She handed the cup to the resident, who took them without assistance. She observed the resident take the meds.

Caregiver A did not read the prescription label aloud and she signed the MOR prior to giving the meds.

At 8:45 a.m. she confirmed the findings.

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on observations, record reviews, and interview, the facility failed to ensure a prescription drug container was properly labeled for a resident (#4) who received assistance with self-administration of medications.

Findings:

Observations made during a medication pass for resident #4 on at 8:34 a.m. revealed unlicensed caregiver A gave the resident a pill from a bottle that contained , and ER , , 25 milligram/200 milligram capsules, which is a prescription medication.

Besides the name of the drug, the bottle was not properly labeled to include a prescription label, as required.

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At 8:45 a.m. the caregiver confirmed the findings and said the prescription label . . . off the bottle .

Photographic evidence obtained.

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on personnel record reviews and interview, the facility failed to ensure the personnel record for 3 of 3 sampled staff (A, B, and administrator) contained documented evidence of a negative . . . . . ( ) exam on an annual basis.

Findings:

Caregiver A was hired on . . . .

Caregiver B was hired on . .

The administrator, who is also the owner, began her employment on .

All of their personnel records contained an updated written statement, dated . . , from a health care provider documenting freedom from signs and symptoms of communicable . . . . . .

None of their records contained documented evidence of a negative exam on an annual basis in 2018 and 2019.

On at 1:30 p.m. the administrator confirmed the findings.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS

Based on personnel record reviews and interview, the facility failed to ensure 2 of 3 unlicensed staff (A and B) who assisted with self-administered medications completed the initial training.

Findings:

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On at 10 a.m. caregiver A said resident #4 receives and she assisted him by dialing the pen to the prescribed amount of then he self-injected it.

At 10:22 a.m. caregiver B said resident #4 was independent with checking his and once she dialed his , to the prescribed amount of , he self-injected it.

Resident #4's record contained an undated 1823 health assessment form that contained an order for 24 units daily.

The personnel records for caregivers A and B did not contain documented evidence to indicate either one completed a minimum of 6 hours of initial training, as required.

At 1:30 p.m. the administrator confirmed the findings and was unable to provide additional documentation.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on observations, record reviews, and interview, the facility failed to ensure the record of 1 of 2 sampled residents (#4) contained all of the required information.

Findings:

Observations made during a medication pass for resident #4 on at 8:34 a.m. revealed unlicensed caregiver A provided him with medication assistance.

The resident was admitted to the facility on . His residency agreement nor his record contained an informed consent advising the resident, or the resident's surrogate, guardian, or attorney in fact, that an assisted living facility is not required to have a licensed nurse on staff, that the resident may be receiving assistance with self-administration of medication from an unlicensed person, and that such assistance, if provided by an unlicensed person, will or will not be overseen by a licensed nurse.

On at 12:30 p.m. the administrator confirmed the finding.

Class

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0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on record reviews and interviews, the facility failed to ensure the residency agreement for 1 of 2 sampled residents (#4) contained all of the required information.

Findings:

Resident #4 was admitted to the facility on . His residency agreement, dated , did not contain a provision that residents must be assessed upon admission and every 3 years thereafter, or after a significant change, as required.

On at 12:40 p.m. the administrator confirmed the finding.

Class

N277 - LNS - Resident Care Standards - 58A-5.031(2) FAC

Based on record review and interview, the facility failed to employ or contract with a registered nurse who was available to provide Limited Nursing Services (LNS) as needed by residents.

Findings:

The facility holds a LNS specialty license.

On at 11:45 a.m. a request was made for the name of the registered nurse either employed by or with the facility for its LNS license. The administrator said the facility had a contract with a home health agency and provided a contract dated .

At 12 p.m. an interview was conducted with the administrator of the home health agency and she said services had not been provided to the facility for two years, their agency requires a new contract annually, and there was no longer a valid contract between their agency and the facility.

At 12:15 p.m. the administrator said she spoke with a representative from the home health agency, confirmed the contract was no longer valid, and said she did not know the contract had to be updated annually.

Therefore, the facility did not have a registered nurse available for LNS, as required.

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Photographic evidence obtained.

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on review of the facility's online background clearinghouse employee roster, review of the Agency's background screening website, personnel record reviews, and interview, the facility failed to update the employment status for 1 of 3 sampled staff (Administrator) within 10 business days of a change.

Findings:

On . . . at 11:37 a.m. a review of the facility's online background clearinghouse employee roster revealed the administrator was not listed.

At 1:25 p.m. a review of the Agency's background screening website revealed her screening indicated "agency review required."

At 1:30 p.m. the administrator confirmed the findings and said she did not know she had to be listed on the roster.

Photographic evidence obtained.

Unclassified

Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c); 59A-35.090(2)(d)-(3)

Based on personnel record reviews, review of the Agency's background screening website, and interview, the facility failed to ensure 2 of 3 personnel records (A and B) contained An Attestation of Compliance with Background Screening Requirements and failed to ensure 1 of 3 sampled staff (administrator) had a level 2 background rescreening every 5 years.

Findings:

Caregiver A was hired on . . . .

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Caregiver B was hired on .

Neither of their personnel records contained an attestation of compliance with background screening requirements.

The administrator, who is also the owner, began her employment on . Her personnel record contained an eligible level 2 background screening, dated , which was greater than .

On at 1:25 p.m. a review of the Agency's background screening website revealed her current screening indicated "agency review required."

At 1:30 p.m. she confirmed the findings of caregivers A and B, said she herself had a rescreening done, and she did not know why agency review was required.

At 2 p.m. she provided an eligible screening, dated , which was the date of the survey and the print date on the screening was also . She said she did not know she had to click on something to submit the rescreening request.

Photographic evidence obtained.

Unclassified