

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 09/24/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966520	(X3) DATE SURVEY COMPLETED R 08/22/2019
NAME OF PROVIDER OR SUPPLIER TENDER CARE, INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 2407 GRIFFIN COURT OCOE, FL 34761	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A revisit to the biennial re-licensure survey was conducted at Tender Care, Inc Assisted Living Facility on A deficiency was identified at the time of survey. L243 - LMH - Training - 429.075(1) FS; 58A-5.0191(9) FAC DEFICIENCY REMAINED UNCORRECTED Based on personnel record review and interview, the facility failed to ensure that 1 of 3 sampled staff (B) employed greater than 6 months who was in direct contact with mental health residents had completed 6 hours training in Limited Mental Health (LMH) provided by or approved by the Department of Children and Family Services.: Findings: On at 10:20 AM Staff B was asked if she had received her 6 LMH training as required. She said at the time she had not. She had the training at another facility where she worked and did not have access to that training certificate but have not taken it since being employed at this facility. Review of the certificate that the administrator provided to the agency for health care administration's area office as proof of LMH training for staff B revealed the LMH training was completed on and was for 8 hours. This date was the same day as the re-licensure survey and staff b had worked the entire day at the facility and was not observed taking any online training. A telephone interview was conducted with the administrator on at 10:45 AM, the administrator said that staff b had started the training prior to the re-licensure survey and did not finish it. The administrator said on the day of the re-licensure survey, she took the 8-hour course for staff b. She admitted staff b did not receive the training, although it was staff b's name on the certificate Class III		