Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11969271	A. BUILDING: _____ B. WING _____	07/23/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RENAISSANCE SENIOR LIVING	2100 10TH AVE VERO BEACH, FL 32960

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A 000	Initial Comments An unannounced licensure complaint survey, #2019006640, was conducted on and at Renaissance Senior Living . The facility had deficiencies at the time of the survey.	A 000		
A 086 SS=D	58A-5.0191(10) FAC Training - ADRD (10) AND RELATED ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 64.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between , and , shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " and Related Level I Training," must address the following subject areas: 1. Understanding 's and related ; 2. Characteristics of ; 3. Communicating with residents with 's ; 4. Family issues; 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both	A 086		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 086	Continued From page 1 the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility . . . . . and Related . . . . . Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " . . . . . and Related . . . . . Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. . . . . and Related . . . . . Level II Training must address the following subject areas as they apply to these . . . . . : 1. Behavior management, 2. Assistance with ADLs, 3. Activities for residents, 4. Stress management for the care giver; and, 5. Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with 's and Related . . . ," dated . . . . . , incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing	A 086		

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A 086	Continued From page 2 education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an educator of caregivers for persons with . . . . . or related . . . . . , or 2. Three years of practical experience in a program providing care to persons with or related , or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with . . . . . or related . . . . . . (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interviews, the assisted living facility (ALF) failed to ensure staff	A 086		

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A 086	Continued From page 3 members who provide direct care to residents with and related (ADRD) received the required training for 3 of 3 sampled Staff (A, B and C). The findings included: Employment record review conducted on at 2:43 PM, with the Human Resources (HR) Representative present, revealed the following concerns: 1. Staff A, a Licensed Practical Nurse, was hired on . The HR Representative confirmed she provides direct care to residents of the ALF's memory care unit. Review of her employment records revealed no documentation showing she received 4 hours of Level 1 ADRD training within 90 days of beginning work with residents with ADRD. There was no documentation showing she received an additional 4 hours of Level 2 ADRD training within 9 months of beginning work with residents with ADRD. Level 1 ADRD training covers Understanding 's and related , Characteristics of 's , Communicating with Residents with , Family Issues, Resident Environment, and Ethical Issues. Level 2 ADRD training covers Behavior Management, Assistance with ADL's (activities of daily living), Activities for Residents, Stress Management for the Caregiver, and Medical Information. 2. Staff B, a Certified Nurse Aide, was hired on . The HR Representative confirmed she provides direct care to residents of the ALF's memory care unit. Review of her employment records revealed she received 4 hours of Level 1 ADRD training on and 4 hours of Level 2 ADRD training on . Further review	A 086		

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A 086	Continued From page 4 revealed no agenda, curriculum or other documentation showing the topics covered by these two training certificates. The HR Representative provided two lists. The Level 1 training covered Normal Aging, ... and , Understanding the , Understanding . . . . 's . . . . . , Stages, and Conclusion. The Level 2 training covered Identifying the Meaning of Behaviors, Person-Centered Strategies and Techniques, and Conclusion. 3. Staff C, the ALF's Activity Director, was hired on . The HR Representative confirmed he provides leisure and social activities to residents of the ALF's memory care unit. Review of his employment records revealed she received 4 hours of Level 1 ADRD training on and 4 hours of Level 2 ADRD training on . Further review revealed no agenda, curriculum or other documentation showing the topics covered by these two training certificates. The HR Representative provided the two lists described in Item 2. Additionally, Staff C would have been required to receive 4 hours of annual continuing education related to residents with ADRD. These concerns were acknowledged by the HR Representative at the time of employment file review. They were discussed with and acknowledged by the ALF's Resident Care Director on . . . . . at 3:34 PM. Class III	A 086		

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CZ816 SS=C	408.809(2)(a-c); 59A-35.090(2)(d)-(3) Background Screening-Compliance Attestation 408.809 (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's [illegible] to the Federal Bureau of Investigation for a national criminal history record check unless the person's [illegible] are enrolled in the Federal Bureau of Investigation's national retained print notification program. If the [illegible] of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit [illegible] electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the [illegible] to the Federal Bureau of Investigation for a national criminal history record check. The [illegible] shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person [illegible]. Until a specified agency is fully implemented in the clearinghouse created under s. 435.12, the agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within	CZ816		

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CZ816	Continued From page 1 the previous 5 years to meet any provider or professional licensure requirements of the agency, the Department of Health, the Department of Elderly Affairs, the Agency for Persons with , the Department of Children and Families, or the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that: (a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section; (b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and (c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency. 59A-35.090(2) Processing Screening Requests, Required Documents and Fees. (d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, , herein incorporated by reference, available at http://www.flrules.org/Gateway/reference.asp?No=Ref-09106, and available from the Agency for Health Care Administration at: http://ahca.myflorida.com/MCHQ/Central_Services/Background_Screening/Regulations_Forms.shtml. This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if for any	CZ816		

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CZ816	Continued From page 2 disqualifying offense. (e) An administrator or chief financial officer must be screened and qualified prior to . , , ... to the position. (3) Results of Screening and Notification. (a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal. (b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by regular mail. Pursuant to section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with section 435.06(3), F.S. (c) The eligibility results of employee screening and the signed Attestation referenced in subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider. This Statute or Rule is not met as evidenced by: Based on record review and interviews, the assisted living facility ALF failed to ensure staff members reviewed, completed and signed required Attestation of Compliance with Background Screening Requirements for 3 of 3 sampled Staff (A, B and C).	CZ816		

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CZ816	Continued From page 3 The findings included: Employment record review conducted on at 2:43 PM, with the Human Resources (HR) Representative present, revealed the following concerns: 1. Staff A, a Licensed Practical Nurse, was hired on . . . . . The HR Representative confirmed she provides direct care to residents of the ALF's memory care unit. 2. Staff B, a Certified Nurse Aide, was hired on . The HR Representative confirmed she provides direct care to residents of the ALF's memory care unit. 3. Staff C, the ALF's Activity Director, was hired on . . . . . The HR Representative confirmed he provides leisure and social activities to residents of the ALF's memory care unit. None of the three staff member files contained a signed copy of the Attestation of Compliance with Background Screening Requirements form. This concern was acknowledged by the HR Representative at the time of employment file review. She stated she was not familiar with this requirement. This was discussed with and acknowledged by the ALF's Resident Care Director on . . . . . at 3:34 PM. Unclassified	CZ816		