

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Indel's	CHAPTER 100.1
Address: 58-109 Kaunala Street, Haleiwa, Hawaii 96712	Inspection Date: November 8, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

24 APR 22 P12:51
STATE OF HAWAII
DOH-6HCA
STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-3 <u>Licensing</u>. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; <u>FINDINGS</u> Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, #2, and #3 – No Fieldprint background check available.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>I made an appointment for Field Print CTHO & SCG 1 - Feb. 9, 24 @ 2 P, 2:10 P in Waipahu</i> <i>SCG #2, #3 - Feb. 16 @ 11^a, 11:30</i>	<i>2/9/24</i> <i>2/16/24</i>

STATE OF HAWAII
DEPARTMENT OF HEALTH
STATE LICENSING

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-3 <u>Licensing</u>. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; <u>FINDINGS</u> Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, #2, and #3 – No Fieldprint background check available.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a check list of all required caregivers clearances will include Field Print & background check, for 2 consecutive years. The PCG will review this check list every 6 months to ensure all clearances are available and up to date.</i> STATE OF HAWAII BOH-610CA STATE LICENSING	2/9/24 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. <u>FINDINGS</u> SCG #1 – No annual physical exam.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>SCG #1 had her Physical Examination on Feb. 4, 2023²⁸ a copy was sent.</i> STATE OF HAWAII DOH-CHCA STATE LICENSING	<i>5/23/23</i> 24 APR 22 P12:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. <u>FINDINGS</u> SCG #1 – No annual physical exam.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a check list of all required caregiver's clearances will include Physical Exam, every year. The PEG will review this check list every 6 months to ensure all clearances are available and up to date.</i> STATE OF HAWAII DOH-CHCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #1 – No annual tuberculosis clearance. SCG #2 and #3 – No documentation of initial/2-step tuberculosis clearance.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY SCG #1 - did get her Annual TB clearance. SCG #2 & #3 had their 2 step TB.	1/10/24 1/13/24 24 APR 22 12:51 STATE OF HAWAII DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. <u>FINDINGS</u> SCG #1 – No annual tuberculosis clearance. SCG #2 and #3 – No documentation of initial/2-step tuberculosis clearance	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? SCG II SCG III I will make a check list of all required CA's clearances, will include Annual TB clearance and 2 step TB clearance. For those who have never tested Positive. PGG will review the check list every 6 months. STATE OF HAWAII DOH-CHCA STATE LICENSING	2/09/24 2/12/24 2-24-24 2-26-24 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid; FINDINGS PCG, SCG #1, #2, and #3 – No current first aid certification.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Copies of the First Aide certification was found. All caregivers completed their First Aide on Sept. 4, 2023</i> STATE OF HAWAII DOH-ONCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 12:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid; <u>FINDINGS</u> PCG, SCG #1, #2, and #3 – No current first aid certification	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a check list of all required CB's clearances will include First Aid. The PCG will review this check list every six months to insure all clearances are available and up to date.</i> STATE OF HAWAII DOH-CHCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS PCG, SCG #1, #2, and #3 – No current cardiopulmonary resuscitation certification.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Copies of CPR certifications were found. All caregivers completed their CPR on Sept. 4, 2023.</i>	<i>9/4/23</i> <i>4/20/24</i> STATE OF HAWAII DOH-CHCA STATE LICENSING 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; <u>FINDINGS</u> PCG, SCG #1, #2, and #3 – No current cardiopulmonary resuscitation certification.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a check list of all required CG's clearances which includes CPR. The PCG will review the check list every six months to insure all clearances are available and updated</i> STATE OF HAWAII BOH-CHCA STATE LICENSING	<i>4/29/24</i> 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(5) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Follow planned menus, prepare and serve meals, including special menus and be able to make appropriate substitutions, as required. <u>FINDINGS</u> SCG #3 home with resident #2. It is now 1:19 pm and lunch has not been served to resident yet.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DOH-CHCA STATE LICENSING	24 APR 22 P12:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(5) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Follow planned menus, prepare and serve meals, including special menus and be able to make appropriate substitutions, as required. <u>FINDINGS</u> Nurse Consultant has been at this home since 9:00 am. It is now 1:19 pm and lunch has not been served to Resident #2 yet.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>In the future, the Substitutes have been trained to serve lunch even if the resident would like to wait for McDonald.</i>	<i>on going</i>
		STATE OF HAWAII DOH-210A STATE LICENSING	24 APR 22 12:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-13 <u>Nutrition.</u> (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. FINDINGS Resident #1 – No current diet order. 8/25/2023 Resident Admission Medical and Personal History states, "see attached," under diet; however, diet is left blank on the attached Resident Annual Physical Exam Record and Physician Orders Sheet.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Resident #1's diet order was obtained from Mr. Huang. The diet order is reg. changed</i>	<i>11/15/24</i> 24 APR 22 PM 2:51 STATE OF HAWAII DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-13 <u>Nutrition</u>. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. <u>FINDINGS</u> Resident #1 – No current diet order. 8/25/2023 Resident Admission Medical and Personal History states, "see attached," under diet; however, diet is left blank on the attached Resident Annual Physical Exam Record and Physician Orders Sheet.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>In the future I will use the Admission Check List to insure all required documentation is available upon admission, on the day of admission. I will have a substitute double check the list and documents to insure everything is available.</i> STATE OF HAWAII DOH-07CA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-14 <u>Food sanitation.</u> (a) All food shall be procured, stored, prepared and served under sanitary conditions. <u>FINDINGS</u> 50 lb. bag of "Homai" rice on the floor across from dining table.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>The bag of rice was stored in a plastic container and put it on shelf or counter.</i>	<i>11/8/23</i>
		STATE OF HAWAII DOH-ORCA STATE LICENSING	24 APR 22 PM 2:51

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-14 <u>Food sanitation.</u> (a) All food shall be procured, stored, prepared and served under sanitary conditions. <u>FINDINGS</u> 50 lb. bag of "Homai" rice on the floor across from dining table.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>All the CG's have been reminded that food must be stored 6 inches off the floor. PEG will check daily that no food is stored directly on the floor.</i>	<i>on going</i> 24 APR 22 12:51 STATE OF HAWAII DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Polyethylene Glycol (Miralax or Clearlax) listed in medication administration records (MAR); however, no current documented order available.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>The order for miralax was obtained from Dr. Huang.</i>	9/19/23
		STATE OF HAWAII BOH-CHCA STATE LICENSING	24 APR 22 P12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Polyethylene Glycol (Miralax or Clearlax) listed in medication administration records (MAR); however, no current documented order available.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will create a medication list for Resident 1 ^{I will check} every other months. I will review all medications order, medication labels and the MAR to insure everything has an order, is available and matches the order.</i> STATE OF HAWAII DOH-DHCA STATE LICENSING	4/20/24 24 APR 22 PM 2:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Ascorbic Acid listed and checked off on 9/19/2023 medication orders; however, medication is not listed on September or October MARs, and is not available for administration.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Ascorbic Acid (Vic) was obtained from the Pharmacy and added to the MARs.</i>	<i>11/15/23</i> 24 APR 22 P12:50 STATE OF HAWAII DOH-01CA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Ascorbic Acid listed and checked off on 9/19/2023 medication orders; however, medication is not listed on September or October MARs, and is not available for administration.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will create a medication list for Resident #1 every other month. I will review all medication orders, medication labels and the MAR to ensure everything has an order, is available and matches the order.</i> STATE OF HAWAII BOH-CHCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 P12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. <u>FINDINGS</u> Resident #1 – Order for Nicotine Polacrilex = 4mg gum – place 1 gum inside cheek every hour as needed for cigarette craving. MAR states, “Resident asked gum after breakfast and lunch.” No initials or actual times noted on MAR.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Times of nicotine administration have been added to the MAR and are now initialling when its given.</i>	<i>11/9/23</i> 24 APR 22 P12:50 STATE OF HAWAII DOH-CHOA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. <u>FINDINGS</u> Resident #1 – Order for Nicotine Polacrilex = 4mg gum – place 1 gum inside cheek every hour as needed for cigarette craving. MAR states, “Resident asked gum after breakfast and lunch.” No initials or actual times noted on MAR.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>The PCG will review all MARS at the end of each day to insure all medications have been documented.</i>	<i>on going</i> 24 APR 22 P12:50 STATE OF HAWAII DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. <u>FINDINGS</u> Resident #1 – General medications reevaluated but not physically or electronically signed every four months.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. <u>FINDINGS</u> Resident #1 – General medications reevaluated but not physically or electronically signed every four months.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I have created a medication list for each resident. I also made a list of when each resident's medication reevaluated is due. I will review the signed medication orders immediately after and received to ensure that there is a signature.</i> STATE OF HAWAII DOH-CHCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. <u>FINDINGS</u> Resident #1 – MAR filled out until October 18, 2023. No MAR available for November 2023.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>MAR was created and filled out subsequently.</i>	<i>11/8/23</i>
		STATE OF HAWAII DOH-CHCA STATE LICENSING	24 APR 22 PM 2:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-15 <u>Medications</u>. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. <u>FINDINGS</u> Resident #1 – MAR filled out until October 18, 2023. No MAR available for November 2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>At the end of each day PCG will review all MARS to insure all medications administered have been initialed.</i> STATE OF HAWAII DOH-SHCA STATE LICENSING	<i>ongoing</i> 24 APR 22 P12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; <u>FINDINGS</u> Resident #1 – No annual tuberculosis clearance. TB clearance form signed by Dr. Robert Gries is blank. Radiology report was for aspiration pneumonia. Note written on results states, "No active signs or symptoms of TB;" however, it's unclear whose signature is underneath the note.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>TB clearance was obtained.</i>	<i>9/19/23</i> 24 APR 22 PM 2:50 STATE OF HAWAII DOH-6HCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; <u>FINDINGS</u> Resident #1 – No annual tuberculosis clearance. TB clearance form signed by Dr. Robert Gries is blank. Radiology report was for aspiration pneumonia. Note written on results states, "No active signs or symptoms of TB;" however, it's unclear whose signature is underneath the note.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a list of all required residents clearances and review this list every set months to ensure all clearances are available and up to date.</i>	<i>4/20/24</i>
		STATE OF HAWAII DOH-CHCA STATE LICENSING	24 APR 22 PM 2:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; <u>FINDINGS</u> Resident #1 – No weight obtained on 9/1/2023 admission.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DOH-CHCA STATE LICENSING	24 APR 22 P12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; <u>FINDINGS</u> Resident #1 – No weight obtained on 9/1/2023 admission.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>In the future if a resident is unable to stand I will take the mid arm circumference measurement every month instead.</i>	<i>4/20/24</i> STATE OF HAWAII DOH-ORCA STATE LICENSING 24 APR 22 PM 2:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – Acetaminophen 500 mg administered multiple times in October 2023; however, no progress notes or documentation on the medication's effectiveness.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

STATE OF HAWAII
DOH-ONCA
STATE LICENSING

24 APR 22 PM 2:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – Acetaminophen 500 mg administered multiple times in October 2023; however, no progress notes or documentation on the medication's effectiveness.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>On my MARS under PRN medications, I added a spot to document the medications effectiveness. The PEG will review MARS at the end of each day to insure all documentation is complete.</i> STATE OF HAWAII BOB OHIO STATE LICENSING	<i>4/20/24</i> 24 APR 22 P12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – Monthly progress notes do not include observations of the resident's response to diet or medications.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	24 APR 22 12:50 STATE OF ILLINOIS DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – Monthly progress notes do not include observations of the resident's response to diet or medications.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>At the end of each month after the PEG had completed the monthly Progress note ask SCA will double check it to insure everything is complete and accurate.</i> STATE OF HAWAII DOH-ORCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – No monthly progress note available for October 2023.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DON-CHOA STATE LICENSING	24 APR 22 12:50

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – No monthly progress note available for October 2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will create a monthly check list of things that are required to do which will include monthly progress note. At the end of each month SCG will double check the check list to insure all tasks have been completed.</i> STATE OF HAWAII DOH-CHCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; <u>FINDINGS</u> Residents' weights not taken since May 2023.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	24 APR 22 P12:49 STATE OF HAWAII DOH-ORCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; <u>FINDINGS</u> Residents' weights not taken since May 2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will take monthly weight, on the last day of each month I will put this in my calendar for the end of each month as reminder.</i>	<i>4/20/24</i> STATE OF HAWAII DEPARTMENT OF HEALTH STATE LICENSING 24 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. <u>FINDINGS</u> Resident #1 – No incident report regarding events leading up to resident hospitalization on 8/1/2023.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	STATE OF HAWAII DOH-CHCA STATE LICENSING

74 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. <u>FINDINGS</u> Resident #1 – No incident report regarding events leading up to resident hospitalization on 8/1/2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a list of things that are required when a resident is hospitalized which includes an Incident Report. I will review this list whenever a resident goes to the ER or is hospitalized.</i>	<i>4/20/24</i>

STATE OF HAWAII
BOH-CHCA
STATE LICENSING

24 APR 22 PM 12:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 – Emergency information sheet last completed 9/28/2019. Medications listed are not accurate/up to date.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>I made another Emergency Information complete and accurate.</i>	<i>2/9/24</i> 24 FEB 12 P 3:28

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <u>FINDINGS</u> Resident #1 – Emergency information sheet last completed 9/28/2019. Medications listed are not accurate/up to date.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>After each four(4) month medication reevaluation, I will review and update the Emergency Information Form as needed. A note was placed in my Resident's binder to update the Emergency Information Sheet every 4 months when medications are reevaluated.</i> STATE OF HAWAII DOH-ORCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports. (g)</u> All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. <u>FINDINGS</u> Resident #1 – October 2023 MAR has white out next to Furosemide on October 19, 21, and 23.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DOH-ORCA STATE LICENSING	24 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-17 <u>Records and reports. (g)</u> All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. <u>FINDINGS</u> Resident #1 – October 2023 MAR has white out next to Furosemide on October 19, 21, and 23.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>A note was placed in the Resident binder (No White Out) all white out was thrown out</i>	<i>4/20/24</i>
		STATE OF HAWAII D&H CHCA STATE LICENSING	24 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (b) The Type I ARCH shall be free of excessive noise, dust, or odors and shall have good drainage; <u>FINDINGS</u> Strong urine odor present upon entering home. In addition, cobwebs present in multiple areas around home.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Bedding is being changed daily to deal with non complaint resident, regarding urine smell. In addition I will also have dusted the c/walls away.</i>	<i>11/9/23</i>
		STATE OF HAWAII DOH-ORCA STATE LICENSING	24 APR 22 P12:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (b) The Type I ARCH shall be free of excessive noise, dust, or odors and shall have good drainage; <u>FINDINGS</u> Strong urine odor present upon entering home. In addition, cobwebs present in multiple areas around home.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will hire somebody to come and clean around once in every month.</i>	<i>2/9/24</i>
			24 FEB 12 P3:28 STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (g)(3)(C) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each Type I ARCH shall have a written plan for the safe care and evacuation of residents to areas of refuge in case of emergency. This plan shall be reviewed, and updated as necessary, whenever there is a significant change in the physical or mental condition of a resident or whenever a new resident enters the facility. All personnel shall be instructed in their respective duties in carrying out this plan. The written plan with directional diagrams shall be posted in a conspicuous location within the facility; <u>FINDINGS</u> Fire escape route posted on wall behind dining table almost completely faded.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>My husband made another one. It was posted immediately.</i>	24 FEB 12 P3:28 STATE OF NEW YORK STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (g)(3)(C) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each Type I ARCH shall have a written plan for the safe care and evacuation of residents to areas of refuge in case of emergency. This plan shall be reviewed, and updated as necessary, whenever there is a significant change in the physical or mental condition of a resident or whenever a new resident enters the facility. All personnel shall be instructed in their respective duties in carrying out this plan. The written plan with directional diagrams shall be posted in a conspicuous location within the facility; <u>FINDINGS</u> Fire escape route posted on wall behind dining table almost completely faded.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will check the Fire Escape Route monthly on the same day of the Fire Drill to insure that it is clear and visible.</i>	<i>4/29/24</i> STATE OF HAWAII DOH-ORCA STATE LICENSING 24 APR 22 PM 2:49

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. <u>FINDINGS</u> Three holes in ceiling above dining table.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>My grandson fixed the hole on the ceiling.</i>	<i>11/15/23</i>
		STATE OF HAWAII DOH-6104 STATE LICENSING	24 APR 22 12:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 Physical environment. (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. <u>FINDINGS</u> Three holes in ceiling above dining table.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>Every month I will make a list of things that need to be repaired and my grandson will fix it.</i>	<i>4/20/24</i> 24 APR 22 P12:48 STATE OF HAWAII DOH-GRCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment</u> (h)(1)(A) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Housekeeping: A plan including but not limited to sweeping, dusting, mopping, vacuuming, waxing, sanitizing, removal of odors and cleaning of windows and screens shall be made and implemented for routine periodic cleaning of the entire Type I ARCH and premises; <u>FINDINGS</u> Debris on floor throughout home.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>I have started sweeping the floor everyday.</i>	11/9/23 24 APR 22 P12:48 STATE OF HAWAII DOH-ORCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (h)(1)(A) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Housekeeping: A plan including but not limited to sweeping, dusting, mopping, vacuuming, waxing, sanitizing, removal of odors and cleaning of windows and screens shall be made and implemented for routine periodic cleaning of the entire Type I ARCH and premises; <u>FINDINGS</u> Debris on floor throughout home.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I made a daily cleaning schedule which includes sweeping, mopping and dusting to insure the floor remain clean.</i>	<i>4/20/24</i> STATE OF HAWAII DOH-ORCA STATE LICENSING 24 APR 22 112:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety; <u>FINDINGS</u> No sink in bathroom as it is undergoing renovation. Sink in kitchen does not have soap or single use paper towel to dry hands.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Sink was fixed in March 2023. Soap and paper towels were made available immediately.</i>	<i>11/9/23</i> <i>3/15/24</i>
		STATE OF HAWAII DOH-ORCA STATE LICENSING	24 APR 22 P12:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety; <u>FINDINGS</u> No sink in bathroom as it is undergoing renovation. Sink in kitchen does not have soap or single use paper towel to dry hands.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>The PCG will check multiple times a day that there are soap and paper towels on the sink and replace immediately if missing.</i>	<i>on going</i> 24 APR 22 12:48 STATE OF HAWAII DOH-ORCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. <u>FINDINGS</u> PCG, SCG #1, #2, and #3 – Zero out of twelve continuing education hours completed within the last year.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>SCG #1 had completed the 12 hrs, the copies are obtained. PCG, SCG #2 & 3 have completed the 12 hrs. for last year.</i>	<i>March 30/2024</i> 24 APR 22 PM 2:48 STATE OF HAWAII DOH-ORCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. <u>FINDINGS</u> PCG, SCG #1, #2, and #3 – Zero out of twelve continuing education hours completed within the last year.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I created a list of all required caregivers documents which includes 12 hrs. of continuing education each year. The PCG will review these list q 6 months to insure everything is available and up to date.</i> STATE OF HAWAII DOH-CHCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-84 <u>Admission requirements.</u> (b)(2) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Orders for diet, medication, specialized care, or activities signed by the physician; <u>FINDINGS</u> Resident #1 – No medication orders available upon resident's 9/1/2023 readmission.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DOH-DICA STATE LICENSING	24 APR 22 P12:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-84 <u>Admission requirements.</u> (b)(2) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Orders for diet, medication, specialized care, or activities signed by the physician; <u>FINDINGS</u> Resident #1 – No medication orders available upon resident's 9/1/2023 readmission.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will use the Admission check List on the day of admission. I will have a substitute double check the list to insure all required documents are available.</i>	<i>on going</i> 24 APR 22 P12:48 STATE OF HAWAII DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-84 <u>Admission requirements.</u> (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs. <u>FINDINGS</u> Resident #1 – No documented evidence of pneumococcal vaccine.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Resident #1 pneumococcal vaccine received in April</i>	<i>4/4/24</i>
		STATE OF HAWAII DOH-CHCA STATE LICENSING	24 APR 22 PM 2:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-84 <u>Admission requirements.</u> (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs. <u>FINDINGS</u> Resident #1 – No documented evidence of pneumococcal vaccine.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I will make a list of all required clearances for Residents and review it every 6 months to insure everything is available and up to date.</i>	<i>4/29/24</i> STATE OF HAWAII DOH-ORCA STATE LICENSING

24 APR 22 PM 2:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-86 <u>Fire safety.</u> (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; <u>FINDINGS</u> No fire drills conducted since December 2022.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DOH-CHCA STATE LICENSING	24 APR 22 P12:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-86 <u>Fire safety.</u> (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; <u>FINDINGS</u> No fire drills conducted since December 2022.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I made a monthly check list which includes fire drills and I review the check list @ the end of each month to ensure all tasks have been completed.</i>	<i>4/20/24</i> 24 APR 22 12:48 STATE OF HAWAII DOH-CHCA STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-86 <u>Fire safety.</u> (a)(4) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Hard wired smoke detectors shall be approved by a nationally recognized testing laboratory and all shall be tested at least monthly to assure working order; <u>FINDINGS</u> No smoke detector checks since December 2022.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. STATE OF HAWAII DOH-ORCA STATE LICENSING	24 APR 22 PM 2:48

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-86 <u>Fire safety.</u> (a)(4) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Hard wired smoke detectors shall be approved by a nationally recognized testing laboratory and all shall be tested at least monthly to assure working order; <u>FINDINGS</u> No smoke detector checks since December 2022.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>I made a monthly check list which includes (Smoke detector check) and I review this check list @ the end of each month to ensure all tasks have been completed.</i>	<i>4/20/24</i> 24 APR 22 P12:47

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-88 <u>Case management qualifications and services.</u> (c) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: <u>FINDINGS</u> Resident #1 – Signed resident admission medical and personal history noted resident's level of care as "ICF." No case management services being provided to resident.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY <i>Resident was brought back to the doctor, the level of care was changed to ARCH.</i>	<i>9/19/23</i>
		STATE OF HAWAII DOH-ORCA STATE LICENSING	24 APR 22 P12:47

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	§11-100.1-88 <u>Case management qualifications and services.</u> (c) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: <u>FINDINGS</u> Resident #1 – Signed resident admission medical and personal history noted resident's level of care as "ICF." No case management services being provided to resident.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? <i>In the future I will review all admission paper works twice to ensure there are no errors. If an error is found the doctor will be called immediately for clarification.</i> STATE OF HAWAII DOH-OPCA STATE LICENSING	<i>4/20/24</i> 24 APR 22 PM 2:47

Licensee's/Administrator's Signature: Indelicia Brillante

Print Name: INDELICIA BRILLANTE

Date: 2/9/24

Licensee's/Administrator's Signature: Indelicia Brillante

Print Name: INDELICIA BRILLANTE

Date: 4-20-24

STATE OF HAWAII
DOH-CHCA
STATE LICENSING

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