

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Ms. Kathy Gerdes, Administrator
Ms. Stacy Schaap, Director
Franken Manor Assisted Living
527 South Main Avenue
Sioux Center, IA 51250

Date of Monitoring Visit:

February 20, 2007

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Franken Manor Assisted Living on February 20, 2007. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	8
Current number of tenants with cognitive disorder:	4
Total Population:	12

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held in the dining room with eight tenants. Tenants stated the program was a very nice place to live. Housekeeping does a good job of cleaning our apartments. Staff is caring and well qualified in the care they give. The food is okay but the meat is not always tender enough. Tenants enjoy their independence and rarely attend activities offered by the program. Tenants feel safe and often leave their doors open when they are home. Tenants are getting the services they are paying for and expect. Tenants make their own decisions, are satisfied with the program and would recommend the program to their friends and family.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies noted during this on-site evaluation.

Dated this 9th day of March 2007.