

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Joanie Moffett, RN, Administrator
The Willows Assisted Living
710 E Arbor Lane
Mount Pleasant, IA 52641-1400

Date of Monitoring Visit:

January 31, 2008

Monitor(s):

Lincoln Newsom, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at The Willows Assisted Living on January 31, 2008. In preparing this report, the following information was considered:

Current Program Census:

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting:	3
Current number of tenants without cognitive disorder:	9
Total Population:	12

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting with nine tenants was conducted. In the community meeting, tenants stated the program was excellent and it was a nice place to live. They stated staff could not be any better to them, the food was very good and they have choices of meals. Tenants did not feel the Administrator needed to make any changes. They stated there are plenty of activities, safety is not a concern, they are getting what they are paying for and they make their own daily decisions. If there was an emergency, all tenants stated they would use the pull cord to call for assistance. Tenants stated they would recommend the program to friends as a place to live, but the program is always full.

Program History – There were no substantiated Regulatory Insufficiencies this certification period.

On-Site Monitoring Evaluation – During the course of this on-site, there were **no Regulatory Insufficiencies noted.**

Dated this 19th day of February, 2008.