

INSPECTIONS & APPEALS

CHESTER J. CULVER
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PATTY JUDGE
LT. GOVERNOR

March 10, 2010

Joanie Moffett, Director RN
The Willows Assisted Living
710 E Arbor Ln
Mount Pleasant, IA 52641-1426

RE: Recertification Monitoring Evaluation Report, The Willows Assisted Living, Mount Pleasant, IA

Dear Ms. Moffett:

Enclosed is the **Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) pursuant to the Code of Iowa Chapter 231C and 481 Iowa Administrative Code chapters 67 and 69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted have been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **#S0230** with effective dates of **February 24, 2010** through **February 23, 2012**. This certificate must be posted in the building for public viewing.

If you have any questions regarding this certification, please contact me at 515-281-4116.

Sincerely,



Chris Nothhaft
Certification Coordinator – Eastern Iowa
Adult Services Bureau

Enclosure

LUCAS STATE OFFICE BUILDING, 321 EAST 12TH STREET, DES MOINES, IOWA 50319-0083

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**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Joanie Moffett, Director RN
The Willows Assisted Living
710 E Arbor Ln
Mount Pleasant, IA 52641-1426

Date of Monitoring Visit:

March 2, 2010

Monitor(s):

Stephanie Cummins, MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at The Willows Assisted Living on March 2, 2010. In preparing this report, the following information was considered:

Current Program Census:

Dementia Specific Program (DSP)* – A program that is dementia specific and provides specialized care in a dedicated setting.

Total Population of DSP: 12

Total Census of ALP: 12

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting with 12 tenants was held. The tenants did not have any concerns with housekeeping, laundry or maintenance. They reported the program was clean and nice. Tenants described staff as great and wonderful and stated there were enough staff to meet their needs, staff responded quickly when they called for assistance, the nurse was available when needed and staff knocked before they came into their apartment. One tenant requested staff wear name tags. They said the food was good and they received three meals per day. The quantity, quality and temperature of the food was appropriate. Tenants received choices at meals and stated the quality and variety of the food had improved recently. One tenant stated the meat was tough and tenants requested more diabetic options or less starches served at meals. Tenants reported sufficient activities were offered and they enjoyed exercises, Bingo and Dominos. They stated they could decline to participate in activities. Tenants felt safe and had fire drills. They reported they were getting what was promised upon admission, they made their own decisions, they were satisfied living at the program and they would recommend it to others. Tenants enjoyed the small size and environment of the program and one tenant stated he/she was “blessed” to have the program.

Program History – There were no substantiated Regulatory Insufficiencies this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

There were no regulatory insufficiencies found during this on-site recertification monitoring evaluation.

Dated this 10th day of March, 2010.