

TERRY E. BRANSTAD
GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

KIM REYNOLDS
LT. GOVERNOR

November 16, 2011

Ms. Lindy McGinity, Director
The Willows
710 E. Arbor Lane
Mt. Pleasant, IA 52641

RE: Final Recertification Monitoring Evaluation Report – The Willows, Mt. Pleasant, IA

Dear Ms. McGinity:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0230** with effective dates of **February 24, 2012** through **February 23, 2014**.

If you have any questions regarding this certification, please contact me at 515/281-4116.

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Lindy McGinity, Director
The Willows
710 E. Arbor Lane
Mt. Pleasant, IA 52641

Date of Monitoring Visit:

October 27, 2011

Monitor(s):

Stephanie Cummins, MA

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	<u>7</u>
Number of tenants with cognitive disorder:	<u>5</u>
Total Population of Program at time of on-site	<u>12</u>
TOTAL census of Assisted Living Program	<u>12</u>

Tenant/Family Satisfaction Results – A community meeting with nine tenants and one family member was held. Housekeeping services were completed to their satisfaction. The building and grounds were safe, clean and sanitary. Staff responded quickly when the tenants called for assistance. Nursing services were available and the Director came into the building as needed on weekends or evenings. The tenants received all the services required and staff was trained to provide those services. They described staff as congenial and kind and said staff treated them with respect. They said the food could be improved at times. There was a variety of foods served and they enjoyed the choices offered at meals. The hot foods were served hot and staff warmed up the food if requested. There were enough activities offered and they received an activity calendar. They made their own decisions and could go to Administrative staff with concerns and they resolved any issues. They were satisfied with the Program and would recommend it to others. They enjoyed the family like atmosphere and one tenant appreciated not having to do the dishes.

Program History – The program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**