DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0318	A. BUILDING: _____ B. WING _____	C 03/31/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ROSE OF COUNCIL BLUFFS	2306 SHERWOOD DRIVE CO BLUFFS, IA 51503

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. Number of tenants without cognitive disorder: Number of tenants with cognitive disorder: Total census of Assisted Living Program: A recertification visit was conducted to determine compliance with certification for an Assisted Living Program. Complaint #94896-C was also completed. The following regualtory insufficiencies were cited as a result of the recertificaiton visit.	A 000		
A 380	481-67.9(6) Staffing 67.9(6) Dependent adult abuse training. Program staff shall receive training relating to the identification and reporting of dependent adult abuse as required by Iowa Code section 235B.16. This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to consistently ensure staff were trained in identification and reporting of dependent adult abuse. This affected 1 of 3 staff reviewed (Staff C). Finding follows: Chapter 235B.16 requires that employees complete two hours of training relating to the identification and reporting of dependent adult abuse within six months of initial employment and at least two hours of additional dependent adult abuse identification and reporting training every	A 380	See attached Plan of Correction for Statement of Deficiencies	

DIVISION OF HEALTH FACILITIES - STATE OF IOWA
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

DEPARTMENT OF INSPECTIONS AND APPEALS

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A 380	Continued From page 1 three years thereafter. Record review on 3/29/22 revealed Staff C was hired on 9/9/21. There was no documentation of Staff C completing dependent adult abuse training. When interviewed on 3/31/22 the Regional Manager confirmed Staff C had not completed the required training.	A 380		
A 465	481-69.28(5) Food Service 69.28(5) Personnel who are employed by or contract with the program and who are responsible for food preparation or service, or both food preparation and service, shall have an orientation on sanitation and safe food handling prior to handling food and shall have annual in-service training on food protection. This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to consistently ensure staff were trained in on sanitation and safe food handling prior to handling food. This affected 1 of 3 staff reviewed (Staff C). Finding follows: Record review on 3/29/22 revealed no documentation for Staff C was trained on sanitation and safe food handling. When interviewed on 3/31/22 the Regional Manager confirmed Staff C had not completed the training.	A 465	See attached Plan of Correction for Statement of Deficiencies	

The Rose of Council Bluff, L.P.
By: EverGreen Real Estate Development Corp., Gen. Ptr.
By: _____, President
Gregory A. McClenahan
04-27-2022

PLAN OF CORRECTION FOR STATEMENT OF DEFICIENCIES
FACILITY RECERTIFICATION INSPECTION

April 27, 2022

Facility Name: The Rose of Council Bluffs, L.P.
Street Address, City, ZIP: 2306 Sherwood Drive, Council Bluffs, IA 51503
Facility Cert Number: S0318
Exit Date: 03/31/2022

481 IAC 67.9(6) Staffing Dependent adult abuse training. Program staff shall receive training related to the identification and reporting of dependent adult abuse as required by Iowa Code section 235B.16, which section required that employees complete two hours of training relating to the identification and reporting of dependent adult abuse within six months of initial employment and at least two hours of additional dependent adult abuse identification and reporting training every three years thereafter.
Completion Date: 05/13/2022
Narrative: Upon investigation, it has been determined that the failure to monitor and adhere to staff training requirements was largely attributable to the administration of the recent administrator of the Rose, who resigned on March 25, 2022, after six months of employment. Such failure is a departure from the practices that is expected for staff training administration and the practices that should be the standard at Rose ALFs. This situation and the need for compliance will be communicated to all Rose facilities. A specific roster of employee certification dates has been generated and is being provided to each Rose facility and monitored for new employee compliance and renewal compliance for existing employees. The current Rose of Council Bluffs Administrator, [redacted] commenced her employment on March 30, 2022. This element of staff training was emphasized in her orientation and training and is being closely monitored by [redacted] Administrator

Recurrence will be avoided by reviewing the file of each new Rose and Rose service provider employee hired over the last six months to assure the completion of the initial Dependent Adult Abuse training and to similarly review recertification requirements for existing staff. Compliance threshold is 100%.

481 IAC 69.28(5) Food Service Personnel who are employed by or contract with the program and who are responsible for food preparation or service, or both food preparation and service, shall have an orientation on sanitation and safe food handling prior to handling food and shall have annual in-service training on food protection.
Completion Date: 05/13/2022
Narrative: Upon investigation, it has been determined that the failure to monitor and adhere to staff training requirements was largely attributable to the administration of the recent administrator of the Rose, who resigned on March 25, 2022, after six months of employment. Such failure is a departure from the practices that is expected for staff training administration and the practices that should be the standard at Rose ALFs. This situation and the need for compliance will be communicated to all Rose facilities and their kitchen personnel. Each food service employee will be reviewed for compliance with the orientation requirement and the annual in-service training and any deficiency will be addressed by the completion date. The current Rose of Council Bluffs Administrator, [redacted], commenced her employment on March 30, 2022. This element of staff training was emphasized in her orientation and training and is being closely monitored by [redacted] Administrator

Recurrence will be avoided by a specific supervisory audit of each new food service employee for 90 days to assure compliance. Any deficiency will extend the period for audit by another 90 days. Compliance threshold is 100%.

Gregory A. McClenahan, President of Gen. Ptr.

04-27-2022
Dated

5/4/22