DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0408	A. BUILDING: _____ B. WING _____	C 02/11/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIDGEVIEW ASSISTED LIVING - MARION	720 OAKBROOK DRIVE MARION, IA 52302

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. Number of tenants without cognitive impairment: 23 Number of tenants with cognitive impairment: 0 Total census: 23 The following regulatory insufficiencies were cited related the investigation of Complaint #121429-C and the recertification visit to determine compliance with certification for an Assisted Living Program:	A 000		
A 290	481-69.25(1)i Tenant Documents 69.25(1) Documentation for each tenant shall be maintained by the program and shall include: i. When any personal or health-related care is delegated to the program, the medical information sheet; documentation of health professionals' orders, such as those for treatment, therapy, and medication; and nurses' notes written by exception This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to document nurse's notes by exception. This pertained to 1 of 4 current tenants reviewed (Tenant #1) and 2 of 2 discharged tenants reviewed (Tenant C1 and Tenant C2). Findings follow: 1. Review of Tenant #1's file on 2/6/25 revealed a	A 290		

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A 290	Continued From page 1 Progress Notes dated 11/25/24 indicating he returned from his eye appointment with cataract removal. A new order was received for prednisone acetate 1% (eye drops) to the right eye for 7 days. Continued review revealed a nurse's note was not completed when the eye drops were completed. 2. Review of Tenant C1's file on 2/6/25 revealed an Incident Report Form dated 5/20/24 reflecting staff found her on the floor in the bedroom. Tenant C1 reported she had tried to use the bathroom. Her right outer calf had a bruise and it was fluid filled. Tenant C1 reported right hip pain. Ice was applied to the right hip and calf. Continued record review revealed a Health and Functional evaluation dated 5/23/24 (90 day review) reflected she had a fall on 5/20/24. Tenant C1 said she rushed to get to the bathroom and lost her footing as she went around the corner. She hit her leg on the wall on the way down, which caused a fluid filled hematoma to her right lower extremity (RLE). Tenant C1 declined the need to call her primary care provider (PCP) and ice and tubigrips were put on the RLE hematoma at her request. Tenant C1 reported the hematoma had become red around it and was warm. She went to the PCP and was diagnosed with cellulitis and received antibiotics. She managed the medication and a daily bacitracin gauze dressing independently. There were no nurse's notes completed when Tenant C1 fell and sustained an injury; when Tenant C1 reported redness and warmth to the area on the RLE; when and where she received medical treatment; a new diagnosis of cellulitis with antibiotics and a daily dressing change; or	A 290		

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A 290	Continued From page 2 when the area was resolved. Continued record review revealed the Move In Record indicated she was discharged on 6/23/24 to a private home. A nurse's note was not completed related to Tenant C1's discharge, including when she was discharged and the reason for her discharge. 3. Review of Tenant C2's file on 2/6/25 revealed the Move In Record sheet indicated Tenant C2 moved in on 4/4/24 and was discharged on 6/30/24. It noted Tenant C2 was discharged to an acute care hospital. A nurse's note was not completed when Tenant C2 moved in and there was no note completed related when Tenant C2 was discharged and the reason for the discharge. 4. When interviewed on 2/10/25 at 4:31 p.m. the Assisted Living Director of Nursing confirmed all nurse's notes were provided for the tenants reviewed.	A 290		
A 350	481-69.26(1) Service Plans 69.26(1) A service plan shall be developed for each tenant based on the evaluations conducted in accordance with subrules 69.22(1) and 69.22(2) and shall be designed to meet the specific service needs of the individual tenant. The service plan shall subsequently be updated at least annually and whenever changes are needed.	A 350		

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A 350	Continued From page 3 This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to update service plans as needed to reflect the service needs of the tenants. This pertained to 3 of 4 current tenants reviewed (Tenants #2, #3 and #4) and 1 of 2 discharged tenants reviewed (Tenant C1). Findings follow: 1. Review of Tenant #2's file on 2/6/25 revealed Progress Notes indicating the following: - On 10/10/24 the primary care provider (PCP) signed an order for Tenant #2 to self-administer Pepto-Bismol as needed. - On 10/24/24 the PCP signed an order for Tenant #2 to self-administer and store diclofenac sodium external gel 1% to be used as needed. Tenant #2's Order Summary Report reflected the following orders: - Pepto-Bismol give one dose by mouth as needed for diarrhea, use per package directions, (tenant) may use independently. - Diclofenac sodium external gel 1%, apply to bilateral knees topically as needed for pain, okay to self administer and (tenant) may keep in apartment. Further record review revealed Tenant #2's service plan reflected staff administered her medications which were stored in a locked area. The service plan did not reflect Tenant #2 self-administered the Pepto-Bismol and diclofenac gel and stored the medications in her apartment. 2. Review of Tenant #3's file on 2/6/25 revealed Progress Notes indicating the following: - On 11/21/24 Tenant #3 went to an urology	A 350		

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A 350	Continued From page 4	A 350		

appointment and returned with new orders, including estradiol cream. Tenant #3 would manage the cream independently.
- On 12/26/24 a signed order was received from the PCP for Tenant #3 to self-administer and store TUMS.

Continued record review revealed an After Visit Summary dated 11/20/24 which reflected an order for estradiol cream. A handwritten note on the AVS indicated per family and the PCP, Tenant #3 managed it independently.

Tenant #3's service plan reflected staff administered her medications which were stored in a locked medication cabinet. The service plan did not reflect Tenant #3 self-administered and stored the TUMS and estradiol cream.

3. Record review on 2/6/25 of Tenant #4's file revealed a Health and Functional evaluation dated 1/23/25 indicated Tenant #4 was hospitalized for observation for 24 hours. On 1/22/25 Tenant #4 reported she was not feeling well. During an assessment she complained of nausea and weakness. Tenant #4 had an increased blood pressure and was not sure about taking her medications. She was transported to the hospital. Tenant #4's legal representative requested the Program begin to administer her medications sometime next week.

Continued record review revealed an Order Summary Report reflected an order for blood glucose checks twice daily for diabetes. The order date was 1/23/25.

Further record review revealed Tenant #4's service plan reflected staff administered her medications and stored the medications in a

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A 350	Continued From page 5 locked area. The service plan also reflected Tenant #4 had oxygen and a continuous positive airway pressure (CPAP) machine that she managed independently. The service plan did not reflect staff assistance with blood glucose monitoring twice daily. 4. Review of Tenant C1's file on 2/6/25 revealed an Incident Report Form dated 5/20/24 reflecting staff found Tenant C1 on the floor in the bedroom. Tenant C1 reported she had tried to use the bathroom. Her right outer calf had a bruise which was fluid filled. Tenant C1 reported right hip pain. Ice was applied to the right hip and calf. Continued record review revealed a Health and Functional evaluation dated 5/23/24 (90 day review) which reflected she had a fall on 5/20/24. She went to the PCP and was diagnosed with cellulitis and received antibiotics. She managed the medication and a daily bacitracin gauze dressing independently. Tenant C1's service plan reflected she administered her medications and stored them in her apartment. The service plan did not reflect the history of cellulitis with antibiotic therapy. It also did not reflect Tenant C1 was independent with the daily gauze and bacitracin treatment. 5. When interviewed on 2/10/25 at 4:31 p.m. the Assisted Living Director of Nursing confirmed all service plans were provided for the tenants reviewed.	A 350		