DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0462	A. BUILDING: _____ B. WING _____	C 07/31/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
KAHL HOME ASSISTED LIVING	6701 JERSEY RIDGE ROAD DAVENPORT, IA 52807

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. Number of tenants without cognitive impairment: 2 Number of tenants with cognitive impairment: 6 Total census: 8 The following regulatory insufficiency was cited during the investigation into Complaint #117813-C.	A 000	The Plan of Correction is attached.	
A 160	481-67.3(2) Tenant Rights 481-67.3 Tenant rights. All tenants have the following rights: 67.3(2) To receive care, treatment and services which are adequate and appropriate. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the program failed to ensure 3 of 3 current tenants reviewed received housekeeping services as scheduled (Tenant #1, Tenant #2 and Tenant #3). Findings follow: 1) Record review on 7/31/24 revealed the following: Tenant #1 had an occupancy agreement dated 5/3/23. Page 41 of the occupancy agreement	A 160		

DIVISION OF HEALTH FACILITIES - STATE OF IOWA
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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A 160	Continued From page 1	A 160		

listed the following services included in the base rate: weekly housekeeping which consisted of vacuuming, dusting and disinfection of the bathroom. An annual service plan dated 4/30/24 noted Tenant #1 would receive weekly deep cleaning provided by Health Care Services.

An occupancy agreement for Tenant #2 dated 1/8/24, noted the program would provide weekly housekeeping, to include vacuuming, dusting and disinfecting of the bathroom. Tenant #2 had a service plan dated 5/30/24 which identified he would maintain a clean apartment and manage light housekeeping. Weekly deep cleaning would be completed by the assisted living program.

Tenant #3's occupancy agreement was signed on 11/3/23. It also included a description of base rate services, to include weekly housekeeping like vacuuming, dusting and disinfection of the bathroom. Tenant #3's 5/4/24 service plan indicated health care services would provide weekly deep cleaning.

2) On 7/31/24 at 3:55 PM, Tenant #1 reported staff cleaned her apartment on 7/30/24, but it had been about 3 weeks since the prior cleaning. She reported this was not the first time more than a week went by without receiving housekeeping services. Tenant #1 has had to clean her own bathroom at times, but was physically limited and could only do so much on her own.

During an interview on 7/31/24 at 3:50 PM, Tenant #2 stated he purchased a dust buster to clean his floor as his apartment was not cleaned regularly. He received housekeeping on 7/30/24, but it was about 3 weeks since the last cleaning. He had looked into the problem with housekeeping but could not get an answer as to

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A 160	Continued From page 2 why it did not occur weekly. On 7/31/24 at 4:00 PM, Tenant #3 noted she would try and clean her floor while in her wheelchair as it got dirty in between cleanings. She purchased a vacuum so she could assist with cleaning her room. She'd attempted to use a broom in the past but because of her physical issues, could not get the items from her floor swept into a dust pan. Tenant #3's apartment was cleaned on 7/30/24, but it was 3-4 weeks since she previously received housekeeping services. When interviewed on 8/1/24 at 9:23 AM, Staff A reported she has heard tenants complain about the housekeeping services they received. Tenants were frustrated their apartments were not cleaned on a weekly basis. Staff A was aware there was a three week gap in between apartment cleanings. She reported these concerns to the Assisted Living Manager. On 7/31/24 at 4:48 PM, the Assisted Living Manager confirmed she was aware housekeeping services were not provided on a weekly basis. The program contracted with a service to clean tenants apartments. Program staff had discussed concerns with the cleaning company, but the issue was ongoing.	A 160		

PLAN OF CORRECTION

Kahl Home Assisted Living
Cert #S0462
6701 Jersey Ridge Road
Davenport, IA 52807
Survey Date Completed: August 1, 2024
Survey Type: Complaint #117813-C

Preparation and/or execution of this document and Plan of Correction does not constitute admission or agreement by the Provider of the truth of facts alleged or conclusion set forth in the Statement of Deficiencies. These documents and Plan of Correction are prepared and/or executed solely because they are required by provisions of Federal and State law. Let these documents and Plan of Corrections serve as this facility's credible allegation of compliance.

The following Plan of Correction is being submitted because it is required under federal law and is not an admission of any wrongdoing or the existence of any deficiency under the Assisted Living Program. This Plan of Correction is not an admission that there are measures or steps that the facility could have or should have taken to address the alleged deficiency in the past.

Tenant Rights

The facility has taken the following action concerning the insufficiency identified:

- A complete audit was conducted on all tenants for compliance of apartment cleaning.

- On 8/2/24, Healthcare Services provided a deep clean to all tenant apartments.

The facility has identified other tenants similar to those identified and are taking the following actions:

- On 8/1/24, an audit was completed on all tenants residing in the ALP regarding the lack of deep cleaning as stated in the insufficiency for the services provided by Healthcare Services.

- All tenant apartments were provided a deep clean by Healthcare Servies on 8/2/2024.

To ensure the proper practices continue and that the problem does not recur:

- The ALP has terminated the contract and given Healthcare Services 60 days' notice per contract terms.

- Random audits will be conducted by the ALP director to ensure all tenant apartments are completed weekly by Healthcare Services for the remainder of their contract.

- The ALP has begun the hiring process of bringing housekeeping services in-house to ensure proper weekly cleaning is provided.

- The results of the monitoring completed under this Plan of Correction will be submitted to the QI Committee for review and follow up to ensure that solutions are permanent.

Completion Date: August 2, 2024