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ASCENSION LVING BETHLEHEM WOODS VILLAGE	1529 W OGDEN AVE LA GRANGE PARK, IL 60526

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A 000	Initial Comment Complaint Investigation Survey: #173844-Substantiated	A 000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Section 295.4010 Service Plan - Repeat Violation, Level 2 a) Based on the physician's assessment and establishment evaluation (see Section 295.4000), a written service plan shall be developed and mutually agreed upon by the establishment and the resident. (Section 15 of the Act) The establishment shall respect and accept the resident's choices regarding the service plan. b) The service plan shall be developed by: 1) The resident, resident's representative or any individual requested by the resident; 2) The manager or manager's designee; and 3) A registered nurse, if the resident is receiving nursing services or medication administration, or is unable to direct self-care. c) The service plan shall be signed and dated by all individuals involved in its development. d) The service plan, which shall be reviewed	A4010		

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A4010	Continued From page 1 annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act) e) The service plan shall be reviewed and revised if necessary immediately after a significant change in the resident's physical, cognitive, or functional condition (see Section 295.4000). g) Service plans shall address: 1) The level of service the resident is receiving, including: A) assistance with activities of daily living; B) dietary needs, if the establishment provides therapeutic diets; and C) special accommodations for the resident; 2) The amount, type, and frequency of health-related services needed by the resident; 3) Staff responsible for the provisions of the service plan; 4) Any risk being negotiated; and 5) Whether the resident requires medication	A4010		

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A4010	Continued From page 2 reminders, supervision of self-administered medication, or medication administration. h) The service plan shall include all support services provided or arranged for by the establishment. This requirement was not met as evidenced by: Based on record review and interview, the establishment failed to ensure the service plan: -was reviewed and revised after a significant change in the one resident's (R1) physical, cognitive, and functional condition as it relates to behaviors of refusing ADL (activities of daily living) care after soiling herself and refusing ordered medications; -developed interventions to address unwitnessed falls and falls resulting in serious injury for 3 out of 7 residents (R1, R3, R4) reviewed for fall incidents; -was signed and dated by all individuals involved in its development for 3 of 7 residents (R1, R3 and R4); -included interventions to address a skin infestation of Scabies treatment and isolation precautions. These failures have the probability to affect all residents who reside in Assisted Living and in The Memory Care unit. Findings include:	A4010		

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A4010	Continued From page 3	A4010		

1. R1 is a 93 year old resident who moved into the establishment 2/27/24. R1 has diagnoses including Anxiety, Hypertension, Atrial Fibrillation and Osteoporosis. R1 has a history of falls.

The progress notes from March 2024 through July 2024 were reviewed and show the following related to falls and unexplained injury:

-3/13/24, 5:20am: writer observed R1 sitting on the floor next to her bed. R1 states she slipped transferring from bed to her chair. R1 states she hit her head on the wheelchair and nightstand. Refusing to go to the hospital. Body assessment done, no physical injury. Asked nurse to give her her drink under the sink. Nurse refused. Staff manager notified

-3/25/24: R1 noted at 8:30am with blood running down her leg by RA (resident assistant). Skin tear noted to right shin roughly 1 in x 2 in. R1 seemingly unaware it, not knowing how it happened or when, complaint of pain when pressure applied, wound covered with non-adherent pad with bacitracin. R1 had not called for help

-4/1/24: writer had R1 seen by Z1 for evaluation to right lower leg skin tear and cellulitis. New order for labs and start antibiotic Keflex x 7 days

-6/8/24: R1 activated her lifeline at 5:25am. Writer observed R1 sitting on the floor next to her bed. R1 stating "I was trying to get in my chair". Body assessment done, bump to left side of her forehead with a superficial abrasion. R1 complained of headache. R1 yelling at staff "get me up". Assisted up, 911 called. Z2 no answer, E10 (director of nursing) and MD made aware. R1 left for hospital at 5:35am for evaluation and

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A4010	Continued From page 4 treatment The progress notes do not show when R1 returned to the establishment. There is a hospital diagnosis of a head injury, initial encounter. -6/9/24: hematoma to forehead, swelling decreasing, but R1 noted with bilateral black eyes. Complaint of not being able to see out of left eye due to swelling -6/28/24: R1 activated lifeline, CNA (certified nurse aide) observed R1 sitting on the floor next to her bed. When asked what happened, R1 said her husband pushed her out of the bed. Wheelchair next to bed unlocked. Skin tear noted to LLE (left lower extremity) and weeping, edema -7/23/24: slid out of bed and onto the floor next to her bed. R1 stated, "I slipped off the bed." There are only 2 completed fall risk assessments noted in R1's chart. These 2 fall risk assessment were not dated. The progress notes reviewed from February 2024 through show the following related to behaviors: The progress notes from February 2024 through July 2024 were reviewed and show the following related to behaviors: -2/29/24: resident repeated that she wants to die and that she wants to go home. Visibly shaking. There is no documentation that the physician, E10 or Z1 were notified. -3/11 & 3/12: R1 refusing all meds, states they give her diarrhea and aren't helping in her ability to stand	A4010		

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A4010	Continued From page 5 -3/15/24: refused HS (bedtime) meds. Complaint of pain but refused scheduled Tylenol -3/16: refused am (morning) and noon meds, states they give her diarrhea and aren't helping in her ability to stand -3/24/24 5:20am: R1 noted with increased confusion. Open alcoholic beverages note. R1 aggressive toward staff with all care. Writer removed all alcoholic beverages. E10 made aware. R1 screaming and yelling in the hallway. Resisted care throughout the night. Has not slept for the duration of the night. Voicemail message left for Z2. 1pm: Z2 came and removed all liquor. DNR signed by Z2. -4/11/24: refusing ADL care -4/19/24 (7pm & 8:15pm): soiled and refusing care -4/20/24 12:20am: staff able to change R1. At 5:30am, visibly soiled and refusing care -5/6/24 (12pm): RA noted Res in bathroom of apt with pads stuck onto bathrm wall. Res did not give an explanation for it -6/21, 6/22: refusing care, visible wet with urine. On 8/22/24 at 4:00pm, E10 was asked about R1 drinking alcohol in the establishment. E10 said they asked the family to stop bringing in alcohol because R1 is drinking to the point that she is intoxicated and refusing ADL (activities of daily living) care. E10 could not say what interventions are in place to address past of consuming	A4010		

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A4010	Continued From page 6	A4010		

alcohol, falls and the injuries sustained from the unwitnessed fall and refusing ADL care.

-The progress note dated 8/5/24 shows R1 continues to present with rash to back and arms. Call to doctor for scabies treatment.

The physician's order 8/5/24 shows R1 is to receive Ivermectin 0.2mg/kg po dose and repeat in 2 weeks 8/5/24, Triamcinolone cream 0.1% to rash until clear, Zyrtec10mg po everyday PRN.

The service plan does not include interventions to address:
-behaviors of refusing adl care after soiling herself
-expressing she wanted to die and go home
-drinking alcohol and family supplying her with alcohol
-multiple unwitnessed falls with injury including one fall that resulted in a head injury and bilateral periorbital swelling
-Scabies infestation, treatment and isolation. The service plan was not signed and dated by R1 or R1's responsible party. The service plan was only signed by E10 (director of nursing).

2. R3 is a 90 year old resident who moved into the establishment on 5/24/24. R3 has diagnoses of Unspecified dementia, Alzheimer's disease, Anxiety disorder, Cognitive communication deficit, Major Depressive disorder, Dysphagia, CHF (Congested heart failure), Paroxysmal-fibrillation, COPD (chronic obstructive pulmonary disease). R3 also has a history of Prostate cancer.

5/30/24: R3 near miss at 12pm. RAs were going to shower R3. R3 noted on 1 knee in the shower. R3 stated he was going to shower but felt he was

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A4010	Continued From page 7 losing balance and got down on 1 knee so he didn't fall. 6/5/24 (4:30pm): Res observed on bathroom floor. States "I was trying to wipe up spilled water and lost my balance. No apparent injury noted. 5:00pm: fell reaching for wallet on the floor. 6/6/24: observed on the floor in his apt. R3 states, "I forgot to call for help." 6/8/24: writer called to resident room at 7:30am by RA. R3 noted in sitting position next to bed. Dried blood noted across the floor, indicated he'd been on the floor for some time. Skin tear noted on top of left hand. Denied hitting his head. 6/9/24 at 11:30am: called to R3's room by RA. R3 noted in sitting position on floor in front of chair by his bed. R3 stated he was in bed, felt he had to go use the bathroom and tried to reach for his walker but missed it and fell down. No injuries noted. 6/14/24: R3 observed on the floor next to his bed in a sitting position. 6/29/24: Writer responded to lifeline page and observed R3 in a kneeling position while holding on to the foot of his bed. 7/14/24: sent out for audible wheezing, bilat +4 foot edema. Sent to hospital. Admitted for Atrial fib. 8/16/24: R3 returned to establishment. Orders for 2L O2 per NC -The physician's orders dated 6/6/24 show R3 is to begin Ivermectine 3mg - 5 tabs today, then	A4010		

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A4010	Continued From page 8	A4010		

repeat in 5 weeks 6/17/24, Permethrin cream 5%, apply to neck/toe, rinse off in the morning, repeat in one week.

The progress note dated 6/7/24 shows R3 in contact isolation due to scabies. Treatment started. The progress noted dated 6/18/24 indicates R3 was taken off of isolation.

The service plan dated 5/24/24 does not include interventions to address unwitnessed falls, isolation precautions, the treatment of scabies and the use of oxygen. The are no signatures or dates from R3, the responsible party for R3's or the family. E10 signed but did not date document a date when the service plan was signed.

3. R4 is a 89 year old resident moved into the establishment 9/5/23. R4 has diagnoses including Dementia, Alzheimer's disease, Anxiety, Psychotic & mood disorder, Brain atrophy, Hypertension and Nontraumatic chronic subdural hematoma (11/7/23).
R4 has a history of repeat falls.

The progress notes from January 2024 through July 2024 were review and show the following related to falls:

-10/19/23 (9:25pm): writer called to R4's apartment by RA. R4 observed sitting on the floor next to his bed. R4 stated, "I slipped trying to get out of bed." Denies hitting his head.

-10/23/23 (9am): R4 noted on floor of bedroom next to bed at around 6:30am. R4 attempted to get out of bed by himself. On assessment, R4 noted in in sitting position in front of wheelchair next to bed. Taken to bathroom by CNA who

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A4010	Continued From page 9 noted R4 had a bruise on head, back or arms, left buttock and redness to backside on right thigh. There is no documentation that R4 was sent out for evaluation and treatment -10/24/23 (3:30pm): called to Memory Care Common area, R4 noted slouching over table and while sitting in wheelchair over table, slurring his words, leaning to the right side, 911 activated, R4 transported to hospital for evaluation and treatment 10/25/23: R4 transferred to another ospital. R4 admitted to ICU (intensive care unit). Diagnosis Intercranial hemorrhage. R4 returned to the community 11/30/23 12/14/23: R4 observed on the bathroom floor. RA notified nurse for assistance. R4 said he was trying to get up from the toilet. Wheelchair was not locked. Assessment done, no injuries. 1/13/24: R4 sustained fall in bathroom after slipping on rug. Assessed, no injury noted 1/23/24: unwitnessed fall and stated he hit his head, writer activated 911. R4 transfered to hospital for further evaluation and treatment. Admitted to critical care. Diagnosis of Acute subdural hematoma. Returned to establishment on 1/24/24 The progress note dated 4/28/24 shows R4 has been making sexual comments to female staff, asking female staff to look at his private parts while being assisted in the bathroom, asking female staff to go to bed with him and inappropriately touched and grabbed female CNA's buttocks area when assisting shower. Behavior will be monitored.	A4010		

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A4010	Continued From page 10 The Physician's notes dated 5/2/24, 6 mos follow up show inappropriate sexual comments to CNA(certified nurse's aide) - wanted her to go to bed with him during a shower- R4 grabbed her buttocks. Seroquel increased to 25mg BID The progress note dated 5/2/24 shows R4 was seen by NP (nurse practitioner), new orders for Seroquel 25mg, by mouth twice a day. R4 was seen by a Psychiatrist 2 times, once in May 2024 and once in June 2024. The service plan dated 9/22/23 does not include interventions to address a history of falls, one which resulted in a subdural hematoma while residing in the establishment.The service plan also does not include interventions to address inappropriate behavior (verbal and touching), The service plan was not signed and dated by R4, or the appointed guardian. Only a Nurse's signature (no date) is on the service plan. 4. R5 is a 93 year old resident who moved into the establishment 1/15/24. R5 has diagnoses including macular degeneration, Glaucoma, Hypertension and CVA (cardio vascular accident). The progress note dated 8/3/24 show R5 showered with RA assist. R5 has blood on her incontinent brief. Denied pain of discomfort. Denied having hemorrhoids. R5 complained of itchiness and has rash all over her torso area, appears to be little dots spots rash. Family made aware. Family will call doctor tomorrow to get an appointment. The progress note dated 8/4/24 shows R5's	A4010		

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A4010	Continued From page 11	A4010		

family to her to urgent care for evaluation for rash and bleeding. R5 returned at 7:45pm, diagnosis of scabies with Permethrin treatment prescription. R5 place in contact isolation. On 8/13/24 R5 received second dose of Permethrin cream on 8/12/24. R5 no longer on isolation.

The service plan dated 1/23/24 does not include interventions to address the treatment of scabies or isolation precautions.

5. R6 is a 85year old resident who moved into the establishment on 7/14/24. R6 has diagnoses including Parkinson's Disease, Depression, Type 2 DM, recurrent UTIs (urinary tract infections) and BPH (benign prostatic hypertrophy) with acute urinary retention. R6 has a indwelling urinary catheter.

The progress note dated 8/4/24 shows R6 complained of itching all over his body. Rash that appears like dots noted all over arms and torso area. E10 (director of nursing) made aware. At 9:05pm home health was called and made aware of R6's rash. Home health nurse to come to establishment the next morning.

The progress note dated 8/5/24 shows R6 was seen by home health nurse. Received new order for scabies treatment. On 8/6/24, nurse received order for Betamethasone 0.05% ointment for itchy skin twice a day as needed. R6 remains in isolation.

The physician's order dated 8/6/24 show R6 is to receive Bethamethasone dipropionate 0.05% external ointment, apply twice a day as needed for itchy skin, Permethrin 5% external cream, apply 1 application topically head to toes, avoid

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A4010	Continued From page 12	A4010		

mucus membranes, leave on for 8 hours, then rinse. Repeat 2nd dose in 7 days if no relief.

The service plan dated 7/14/23 does not include interventions to address the treatment of scabies or isolation precautions.

6. R7 is a 93 year old resident who moved into the establishment 3/28/24. R7 moved into the establishment on 3/28/24. R7 has diagnoses including Urinary retention. R7 has a history of falls.

The progress notes from April 2024 through August 2024 were reviewed and show the following:

-4/10: R7 attempted to walk without his walker, was observed on the floor in a sitting position. Skin tear noted to right middle finger. MD notified, need order for home health to evaluate and treat

At 3:20pm, R7 observed on the floor next to his bed. R7's arm was stuck inside side rail. Left arm and left shoulder bruise noted. R7 able to move arm. POA (power of attorney) notified and side rail removed from bed. E1 (Director of Nursing) aware.

-4/12 (9am): nurse called to R7's room by RA at 7am. R7 observed on floor of bedroom next to bed with blanket on the floor under him. R7 attempted to get out of bed without assistance. R7 appears to have slid down from the bed due to the blanket being underneath him.

3pm: 2nd shift RA (resident aide) doing rounds and called nurse to R7's room. R7 observed on the floor of bedroom next to bed. R7 noted with a

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A4010	Continued From page 13	A4010		

small skin tear to top of right hand and wound to left brow ridge was swollen but not bleeding profusely. R7 was laying on his left side and complained of pain to his left hip. 911 activated, R7 sent to the hospital for evaluation and treatment.

8:30pm: R7 admitted to hospital. Diagnoses: Bradycardia, Closed head injury, laceration to the left eyebrow and multiple falls.

4/18: Res returned to facility via EMS at 4pm. Indwelling catheter in place. Home health seeing R7 and has a caregiver in place from 9am to 9pm. R7 has a pacemaker that was put in place on 4/15/24. Z1 made aware and complained about administrative staff, that they should not have accepted R7 back to AL (assisted living) and needs to be at a SNF (skilled nursing facility). Administration is stupid for letting R7 come back. R7's just going to keep falling and eventually R7's going to pull out his catheter. Z1 insisted staff need to convince Z2 that R7 needs to go to skilled.

4/22: writer called to apartment at 6:20am by CNA. R7 was observed sitting on the floor next to his bed with his blankets underneath him. R7 stated, "I just fell out of bed."

5/11/24: R7 activated red help button in his apartment. CNA observed R7 sitting on his chair next to side table with help button on his legs. R7 incontinent of bowel

5/14: observed on floor

6/4: writer called to R7 room, blood noted to R7 peri area and right hand. R7 was pulling on catheter

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510277	A. BUILDING: _____ B. WING _____	C 08/23/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ASCENSION LVING BETHLEHEM WOODS VILLAGE	1529 W OGDEN AVE LA GRANGE PARK, IL 60526

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A4010	Continued From page 14 6/6: writer responded to page at 5:25am, R7 noted alert and oriented x1. Writer contacted Palos NW home health for further instructions and to make aware. Home Health contacted the POA. Writer activated 911. R7 transported to hospital for evaluation and treatment. Admitted to hospital, diagnosis Sepsis Late entry: upon assessment, large amount of amber blood noted in foley, foul smelling loose stool. R7 appeared lethargic and not responding appropriately to staff 6/27/24: R7 returned to facility. Referral for Home Health, 2 person assistance used to transfer R7 from wheelchair to bed. R7 ability to assist with transferring limited due to weakness, R7 unable to bear weight 7/11: during rounds, writer observed R7 on the floor. Asked R7 what happened, R7 stated, "I was getting into my chair" 7/13: increased confusion. 1:45pm: POA made aware. Agreed to have R7 evaluated at hospital. 911 activated to transport via ambulance 7/14: R7 returned, diagnosis of UTI (urinary tract infection), placed on antibiotic 8/11: emesis x1, blood noted in foley, BM x1, strong profound odor, sent out 911, also altered mental status. R7 admitted to hospital in ICU (intensive care unit). Admitting diagnosis Infection, Sepsis. The revised service plan dated 8/2/24 shows R7 needs total assistance in evacuation, bathing, toileting, transferring, hygiene, dressing, mobility	A4010		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510277	A. BUILDING: _____ B. WING _____	C 08/23/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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A4010	Continued From page 15 and activities. This service plan does not include interventions to address multiple falls (with and without injury), pacemaker care and monitoring and foley catheter care.	A4010		