STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510175	A. BUILDING: _____ B. WING _____	10/09/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GRAND VICTORIAN OF SYCAMORE	1440 SOMONAUK STREET SYCAMORE, IL 60178

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Annual Licensure Survey	A 000		
A3020	Section 295.3020 Employee Orientation and Ongoing Training This Regulation is not met as evidenced by: Type 3 Violation Section 295.3020 Employee Orientation and Ongoing Training a) Each new employee shall complete orientation within 10 days after the starting date of employment, which includes: 1) The establishment's philosophy and goals. 2) Promotion of resident dignity, independence, self-determination, privacy, choice, and resident rights. 3) Confidentiality of resident records and resident information. 4) Hygiene and infection control. 5) Abuse and neglect prevention and reporting requirements; and 6) Disaster procedures. b) Each employee shall also complete orientation within 30 days after the starting date of employment that includes:	A3020		

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A3020	Continued From page 1 1) Orientation to the characteristics and needs of the establishment's residents. 2) The significance and location of resident service plans. 3) Internal establishment requirements and the establishment's policies and procedures. 4) The employee's job responsibilities and limitations. 5) CPR and emergency procedures for medical events, if applicable; and 6) Training in assistance with activities of daily living appropriate to the job. These requirements are not met as evidenced by: Based on record review and interview, the establishment failed to ensure orientation, covering all the required topics, is given to employees within the required time frame from their hire dates. This applies to 7 (E2, E3, E4, E5, E6, E7, E8) residents reviewed for Employee Orientation in the sample of 8. Findings include: On October 9, 2024, employee files were reviewed. The establishment's current Employee Roster showed E2 (RN-hired December 6, 2023), E3	A3020		

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A3020	Continued From page 2 (Dietary Staff/Aide-hired July 3, 2024), E4 (CNA-hired October 23, 2023), E5 (Dietary Staff/Culinary Host-hired February 9, 2024), E6 (CNA-hired May 3, 2024), E7 (CNA-hired July 10, 2024), E8 (CNA-hired June 5, 2024) did not have their employee orientation documents in their employee files. E1 (Executive Director) said their orientation was conducted but was not documented. They already have the orientation form ready to make the necessary corrections for the files of the current and future employees.	A3020		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Tye 3 Violation Section 295.4010 Service Plan a) Based on the physician's assessment and establishment evaluation (see Section 295.4000), a written service plan shall be developed and mutually agreed upon by the establishment and the resident. (Section 15 of the Act) The establishment shall respect and accept the resident's choices regarding the service plan. b) The service plan shall be developed by: 1) The resident, resident's representative or any individual requested by the	A4010		

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A4010	Continued From page 3 resident. 2) The manager or manager's designee; and 3) A registered nurse, if the resident is receiving nursing services or medication administration or is unable to direct self-care. c) The service plan shall be signed and dated by all individuals involved in its development. d) The service plan, which shall be reviewed annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act) e) The service plan shall be reviewed and revised, if necessary, immediately after a significant change in the resident's physical, cognitive, or functional condition (see Section 295.4000). g) Service plans shall address: 1) The level of service the resident is receiving, including: C) special accommodations for the resident. 2) The amount, type, and frequency of health-related services needed by the resident.	A4010		

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A4010	Continued From page 4 3) Staff responsible for the provisions of the service plan. h) The service plan shall include all support services provided or arranged for by the establishment. These requirements are not met as evidenced by: Based on record review and interview, the establishment failed to address and include in the resident's Individualized Service Plans services the residents are receiving such as dialysis services from an outside provider, oxygen inhalation treatment, hospice services, and foley catheter care. This applies to 3 (R3, R4, R5) residents reviewed for Service Plans in the sample of 6. Findings include: The establishment's listing for resident information showed R3 has been receiving dialysis treatment from an outside provider, R4 is on oxygen inhalation therapy, and R5 is on hospice care services, has foley catheter, and is on oxygen inhalation therapy. These services were not addressed in their respective Individualized Service Plans. E1 (Executive Director) and E9 (RN) said they will make sure they will address all the information and services the residents are receiving in the resident's ISP.	A4010		