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	ASL510379	A. BUILDING: _____ B. WING _____	11/27/2024

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A 000	Initial Comment Annual Review conducted on 11/20/24. Violations cited: 295.2000 c) 6) general violation 295.2040 d). Type 1 295.3000 a) general violation 295.4000 a) Type 2 295.4010 C g) 1, 2, 4 Type 1 295.4020 b. general violation 295.6000 a.) 1.) general violation 295.9040 a.) b.) general violation	A 000		
A2000	Section 295.2000 Residency Requirements This Regulation is not met as evidenced by: General Violation Section 295.2000 Residency Requirements c) A person shall not be accepted for residency if: 6) The person has a severe mental illness, which for the purposes of this Section means a condition that is characterized by the presence of a major mental disorder as classified in the Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition (DSM-IV), where the individual is substantially disabled due to mental illness in the areas of self-maintenance, social	A2000		

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A2000	Continued From page 1 functioning, activities of community living and work skills, and the disability specified is expected to be present for a period of not less than one year, but does not mean Alzheimer's disease and other forms of dementia based on organic or physical disorders. Nothing in this Section is meant to prohibit an individual with a diagnosis of depression from living in an establishment so long as the resident is not substantially disabled in the areas of self-maintenance, social functioning, activities of community living, and work skills; These requirements were not met as evidenced by: Based on interview, observation, and record review the establishment failed comply with the regulations regarding residence requirements. Findings include: Interview: R1 stated that they have had hallucinations and typically see shadows. E1 stated that R1 was admitted to the facility knowing that R1 had a diagnosis of a psychotic disorder with hallucinations. Observation: It was noted that R1 had dirt or feces under their finger nails. On 11/20/24 R1 had smeared feces all over the toilet seat and toilet lid. Feces were noted on the sides of the toilet, floor, and wall in the bathroom. Feces were also noted on the wall and floor of the living room. Food such as popcorn was noted to be spread out on the carpet of the living room area. Observation of the room was completed again on 11/21/24 after notifying the facility of the poor conditions on 11/20/24; no improvement was noted.	A2000		

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A2000	Continued From page 2 Record Review: It was noted that R1 had a diagnosis of a psychotic disorder with hallucinations. R1 had a medical exam filled out on 10/10/24 prior to admission, but it was not signed by a physician.	A2000		
A2040	Section 295.2040 Disaster Preparedness This Regulation is not met as evidenced by: Type 1 Violation Section 295.2040 Disaster Preparedness d) The establishment shall conduct a tornado drill on each shift during February of each year for employees These requirements were not met as evidenced by: Based on record and interview the establishment failed to conduct tornado drills in the month of February in the year 2024. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: No documentation for tornado drills in the month of February 2024 was provided during this investigation. Interview: E1 stated that they were not aware of the regulation or where the proper documentation could be located.	A2040		

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A3000	Continued From page 3	A3000		
A3000	Section 295.3000 Personnel Requirmts, Qualifns, and Trng This Regulation is not met as evidenced by: General Violation Section 295.3000 Personnel Requirements, Qualifications and Training a) The establishment shall have staff sufficient in number with qualifications, adequate skills, education and experience to meet the 24 hour scheduled and unscheduled needs of residents and who participate in ongoing training to serve the resident population. (Section 35(a)(3) of the Act) These requirements were not met as evidenced by: Based on record, interview, and observation the establishment failed to have staff with qualification, adequate skills, education, and experience to the needs of a resident. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: R1 was admitted with a diagnosis of a psychotic disorder with hallucination on 10/22/24. There are no staff with the proper training to care for a patient with a psychotic disorder. Interview: E1 stated that they admitted R1 knowing R1's diagnosis but thought R1 would be able to function in an assisted living setting.	A3000		

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A3000	Continued From page 4 There are no staff with the proper training to care for a patient with a psychotic disorder. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, and living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facility's smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. There are no staff with the proper training to care for a patient with a psychotic disorder.	A3000		
A4000	Section 295.4000 Physician/s Assessment This Regulation is not met as evidenced by: Type 2 Section 295.4000 Physician's Assessment a) No more than 120 days prior to admission of a resident to any establishment, a comprehensive assessment that includes an evaluation of the prospective resident's physical, cognitive, and psychosocial condition shall be completed by a physician. The physician's assessment shall include documentation of the presence or the absence of tuberculosis infection in accordance with the Control of Tuberculosis Code. At the time of admission, the physician's assessment must	A4000		

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A4000	Continued From page 5 reflect the resident's current condition. These requirements were not met as evidenced by: Based on record review and interview the establishment failed to have a physician sign a comprehensive assessment. Findings include: Record Review: R1's compressive assessment dated 10/10/24, labeled as a medical evaluation, was not signed by the physician. This creates a substantial probability of severe harm to a resident or residents. Interview: E1 stated that they admitted R1 knowing R1's comprehensive assessment was not signed.	A4000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Type 1 Violation Section 295.4010 Service Plan c) The service plan shall be signed and dated by all individuals involved in its development. g) Service plans shall address: 1) The level of service the resident is receiving, including:	A4010		

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A4010	Continued From page 6 A) assistance with activities of daily living; B) dietary needs, if the establishment provides therapeutic diets; C) special accommodations for the resident. 2) The amount, type, and frequency of health-related services needed by the resident; 4) Any risk being negotiated; and These requirements were not met as evidenced by: Based on record review and interview the establishment failed to have the service plan signed by the individuals involved in its development. The service plan did not address the level of service needed or any negotiated risks. The service plan failed to address daily showers, daily housekeeping, a psychotic disorder, and safety with cigarettes. Findings include: Record Review: R1 was admitted with a diagnosis of a psychotic disorder with hallucination on 10/22/24. This was not addressed in the service plan. Interview: E1 stated that they have been making notes and knew R1 needed more services but had not added them to the service plan until this investigation started. Observation: R1 is unable to properly perform	A4010		

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A4010	Continued From page 7 self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off of their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A4010		
A4020	Section 295.4020 Mandatory Services This Regulation is not met as evidenced by: general violation Section 295.4020 Mandatory Services b) Housekeeping services including, but not limited to, vacuuming, dusting, and cleaning the resident's unit; These requirements were not met as evidenced by: Based on record review, observation, and interview the establishment failed to provide housekeeping services to room 305, R1's room.	A4020		

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A4020	Continued From page 8 This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: Service plan that is unsigned states that the housekeeping services are provided on Thursdays every week. R1 is in need of housekeeping services daily. Interview: E1 stated that they have been making notes and knew R1 needed more services but had not added them to the service plan until this investigation started. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, and living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room after notifying E1. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A4020		
A6000	Section 295.6000 Resident Rights	A6000		

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A6000	Continued From page 9 This Regulation is not met as evidenced by: General Violation Section 295.6000 Resident Rights 1) The right to live in an environment that promotes and supports each resident's dignity, individuality, independence, self-determination, privacy, and choice and to be treated with consideration and respect; These requirements were not met as evidenced by: Based on record review, observation, and interview the establishment failed to provide an environment that promotes and supports R1's dignity. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: Service plan that is unsigned does not address the needs of R1. R1 requires extensive service in housekeeping, bathing, and general safety. Interview: E1 stated that they have been making notes and knew R1 needed more services but had not added them to the service plan until this investigation started. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off of	A6000		

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A6000	Continued From page 10 their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A6000		
A9040	Section 295.9040 Environmental Requirements This Regulation is not met as evidenced by: general violation Section 295.9040 Environmental Requirements a) The establishment shall be kept in a clean, safe and orderly condition and in good repair. b) The establishment shall be free of odors. These requirements were not met as evidenced by: Based on record review, interview, and observation the establishment failed to keep R1's room clean, safe, orderly, and free of odor. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: R1 was admitted with a	A9040		

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A9040	Continued From page 11 diagnosis of a psychotic disorder with hallucination on 10/22/24. There are no staff with the proper training to care for a patient with a psychotic disorder. The unsigned service plan does not address on the needed services, such as housekeeping and showering. Interview: E1 stated that they admitted R1 knowing R1's diagnosis but thought R1 would be able to function in an assisted living setting. There are no staff with the proper training to care for a patient with a psychotic disorder. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off of their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A9040		

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A 000	Initial Comment Annual Review conducted on 11/20/24. Violations cited: 295.2000 c) 6) general violation 295.2040 d). Type 1 295.3000 a) general violation 295.4000 a) Type 2 295.4010 C g) 1, 2, 4 Type 1 295.4020 b. Type 1 295.6000 a.) 1.) general violation 295.9040 a.) b.) Type 1	A 000		
A2000	Section 295.2000 Residency Requirements This Regulation is not met as evidenced by: General Violation Section 295.2000 Residency Requirements c) A person shall not be accepted for residency if: 6) The person has a severe mental illness, which for the purposes of this Section means a condition that is characterized by the presence of a major mental disorder as classified in the Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition (DSM-IV), where the individual is substantially disabled due to mental illness in the areas of self-maintenance, social	A2000		

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A2000	Continued From page 1 functioning, activities of community living and work skills, and the disability specified is expected to be present for a period of not less than one year, but does not mean Alzheimer's disease and other forms of dementia based on organic or physical disorders. Nothing in this Section is meant to prohibit an individual with a diagnosis of depression from living in an establishment so long as the resident is not substantially disabled in the areas of self-maintenance, social functioning, activities of community living, and work skills; These requirements were not met as evidenced by: Based on interview, observation, and record review the establishment failed comply with the regulations regarding residence requirements. Findings include: Interview: R1 stated that they have had hallucinations and typically see shadows. E1 stated that R1 was admitted to the facility knowing that R1 had a diagnosis of a psychotic disorder with hallucinations. Observation: It was noted that R1 had dirt or feces under their finger nails. On 11/20/24 R1 had smeared feces all over the toilet seat and toilet lid. Feces were noted on the sides of the toilet, floor, and wall in the bathroom. Feces were also noted on the wall and floor of the living room. Food such as popcorn was noted to be spread out on the carpet of the living room area. Observation of the room was completed again on 11/21/24 after notifying the facility of the poor conditions on 11/20/24; no improvement was noted.	A2000		

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A2000	Continued From page 2 Record Review: It was noted that R1 had a diagnosis of a psychotic disorder with hallucinations. R1 had a medical exam filled out on 10/10/24 prior to admission, but it was not signed by a physician.	A2000		
A2040	Section 295.2040 Disaster Preparedness This Regulation is not met as evidenced by: Type 1 Violation Section 295.2040 Disaster Preparedness d) The establishment shall conduct a tornado drill on each shift during February of each year for employees These requirements were not met as evidenced by: Based on record and interview the establishment failed to conduct tornado drills in the month of February in the year 2024. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: No documentation for tornado drills in the month of February 2024 was provided during this investigation. Interview: E1 stated that they were not aware of the regulation or where the proper documentation could be located.	A2040		

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A3000	Continued From page 3	A3000		
A3000	Section 295.3000 Personnel Requirmts, Qualifns, and Trng This Regulation is not met as evidenced by: General Violation Section 295.3000 Personnel Requirements, Qualifications and Training a) The establishment shall have staff sufficient in number with qualifications, adequate skills, education and experience to meet the 24 hour scheduled and unscheduled needs of residents and who participate in ongoing training to serve the resident population. (Section 35(a)(3) of the Act) These requirements were not met as evidenced by: Based on record, interview, and observation the establishment failed to have staff with qualification, adequate skills, education, and experience to the needs of a resident. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: R1 was admitted with a diagnosis of a psychotic disorder with hallucination on 10/22/24. There are no staff with the proper training to care for a patient with a psychotic disorder. Interview: E1 stated that they admitted R1 knowing R1's diagnosis but thought R1 would be able to function in an assisted living setting.	A3000		

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	ASL510379	A. BUILDING: _____ B. WING _____	11/27/2024

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A3000	Continued From page 4 There are no staff with the proper training to care for a patient with a psychotic disorder. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, and living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facility's smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. There are no staff with the proper training to care for a patient with a psychotic disorder.	A3000		
A4000	Section 295.4000 Physician/s Assessment This Regulation is not met as evidenced by: Type 2 Section 295.4000 Physician's Assessment a) No more than 120 days prior to admission of a resident to any establishment, a comprehensive assessment that includes an evaluation of the prospective resident's physical, cognitive, and psychosocial condition shall be completed by a physician. The physician's assessment shall include documentation of the presence or the absence of tuberculosis infection in accordance with the Control of Tuberculosis Code. At the time of admission, the physician's assessment must	A4000		

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A4000	Continued From page 5 reflect the resident's current condition. These requirements were not met as evidenced by: Based on record review and interview the establishment failed to have a physician sign a comprehensive assessment. Findings include: Record Review: R1's compressive assessment dated 10/10/24, labeled as a medical evaluation, was not signed by the physician. This creates a substantial probability of severe harm to a resident or residents. Interview: E1 stated that they admitted R1 knowing R1's comprehensive assessment was not signed.	A4000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Type 1 Violation Section 295.4010 Service Plan c) The service plan shall be signed and dated by all individuals involved in its development. g) Service plans shall address: 1) The level of service the resident is receiving, including:	A4010		

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A4010	Continued From page 6 A) assistance with activities of daily living; B) dietary needs, if the establishment provides therapeutic diets; C) special accommodations for the resident. 2) The amount, type, and frequency of health-related services needed by the resident; 4) Any risk being negotiated; and These requirements were not met as evidenced by: Based on record review and interview the establishment failed to have the service plan signed by the individuals involved in its development. The service plan did not address the level of service needed or any negotiated risks. The service plan failed to address daily showers, daily housekeeping, a psychotic disorder, and safety with cigarettes. Findings include: Record Review: R1 was admitted with a diagnosis of a psychotic disorder with hallucination on 10/22/24. This was not addressed in the service plan. Interview: E1 stated that they have been making notes and knew R1 needed more services but had not added them to the service plan until this investigation started. Observation: R1 is unable to properly perform	A4010		

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A4010	Continued From page 7 self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off of their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A4010		
A4020	Section 295.4020 Mandatory Services This Regulation is not met as evidenced by: Type 1 Violation Section 295.4020 Mandatory Services b) Housekeeping services including, but not limited to, vacuuming, dusting, and cleaning the resident's unit; These requirements were not met as evidenced by: Based on record review, observation, and interview the establishment failed to provide housekeeping services to room 305, R1's room.	A4020		

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A4020	Continued From page 8 This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: Service plan that is unsigned states that the housekeeping services are provided on Thursdays every week. R1 is in need of housekeeping services daily. Interview: E1 stated that they have been making notes and knew R1 needed more services but had not added them to the service plan until this investigation started. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, and living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room after notifying E1. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A4020		
A6000	Section 295.6000 Resident Rights	A6000		

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A6000	Continued From page 9 This Regulation is not met as evidenced by: General Violation Section 295.6000 Resident Rights 1) The right to live in an environment that promotes and supports each resident's dignity, individuality, independence, self-determination, privacy, and choice and to be treated with consideration and respect; These requirements were not met as evidenced by: Based on record review, observation, and interview the establishment failed to provide an environment that promotes and supports R1's dignity. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: Service plan that is unsigned does not address the needs of R1. R1 requires extensive service in housekeeping, bathing, and general safety. Interview: E1 stated that they have been making notes and knew R1 needed more services but had not added them to the service plan until this investigation started. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off of	A6000		

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A6000	Continued From page 10 their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A6000		
A9040	Section 295.9040 Environmental Requirements This Regulation is not met as evidenced by: Type 1 Section 295.9040 Environmental Requirements a) The establishment shall be kept in a clean, safe and orderly condition and in good repair. b) The establishment shall be free of odors. These requirements were not met as evidenced by: Based on record review, interview, and observation the establishment failed to keep R1's room clean, safe, orderly, and free of odor. This creates a substantial probability of severe harm to a resident or residents. Findings include: Record Review: R1 was admitted with a	A9040		

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A9040	Continued From page 11 diagnosis of a psychotic disorder with hallucination on 10/22/24. There are no staff with the proper training to care for a patient with a psychotic disorder. The unsigned service plan does not address on the needed services, such as housekeeping and showering. Interview: E1 stated that they admitted R1 knowing R1's diagnosis but thought R1 would be able to function in an assisted living setting. There are no staff with the proper training to care for a patient with a psychotic disorder. Observation: R1 is unable to properly perform self-care. R1 is not capable of changing their adult diaper properly. R1 smears feces all over the bathroom fixtures. Feces were noted on the bathroom wall, living room wall, living room carpet. R1 requires to be reminded and needs supervision to make sure feces is cleaned off of their back side and their hands. Food is noted on R1's floor. R1's room smells of feces. R1 is unable to follow the facilities smoking policy. R1 puts smoked cigarette butts in their pockets. Smoked cigarette butts were noted in R1's sink during observation. R1's room was observed in this poor condition on 11/20/24. On 11/21/24 no improvements were noted to R1's room. On 11/26/24, R1's room was noted to be clean for the first time during this investigation. R1 was noted to have room cleaning completed daily along with daily supervised showers.	A9040		