STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510079	A. BUILDING: _____ B. WING _____	08/01/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROOKDALE GLEN ELLYN	60 N NICOLL WAY GLEN ELLYN, IL 60137

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Annual Licensure Survey Violation: 295.3020a)1-6)b)1-6)d) 1-5)	A 000		
A3020	Section 295.3020 Employee Orientation and Ongoing Training This Regulation is not met as evidenced by: Type 3 Violation Section 295.3020 Employee Orientation and Ongoing Training a) Each new employee shall complete orientation within 10 days after the starting date of employment that includes: 1) The establishment's philosophy and goals. 2) Promotion of resident dignity, independence, self-determination, privacy, choice, and resident rights. 3) Confidentiality of resident records and resident information. 4) Hygiene and infection control. 5) Abuse and neglect prevention and reporting requirements; and 6) Disaster procedures. b) Each employee shall also complete	A3020		

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A3020	Continued From page 1 orientation within 30 days after the starting date of employment that includes: 1) Orientation to the characteristics and needs of the establishment's residents. 2) The significance and location of resident service plans. 3) Internal establishment requirements and the establishment's policies and procedures. 4) The employee's job responsibilities and limitations. 5) CPR and emergency procedures for medical events, if applicable; and 6) Training in assistance with activities of daily living appropriate to the job. d) All training shall be documented with: 1) Date. 2) Starting and ending time. 3) Instructors and their qualifications. 4) Short description of content; and 5) Staff member's written signature. Based on record review and interview, the establishment failed to provide documentation that all required topics of orientation were completed by all employees within the required 10 and 30 days from their hire date. They also failed to ensure orientation forms are in all the	A3020		

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A3020	Continued From page 2 employee files and have been signed and dated by the instructor and orientees. This applies to 8 (E2, E3, E4, E5, E6, E7, E8, E9) employees reviewed for employee orientation in the sample of 9. The findings include: On August 1, 2025, the files for the following employees were reviewed: E2 (Server-hired November 20, 2024), E3 (LPN-hired June 4, 2025), E4 (Housekeeper-hired May 30, 2025), E5 (Care Partner-hired May 28, 2025), E6 (Resident Services Director-hired May 12, 2025), E7 (Care Partner-hired February 26, 2025), E8 (Housekeeper-hired February 19, 2025), E9 (Server-hired October 29, 2024). E2's Employee Record of Training/I-learn did not contain documentation of the completed orientation topics covered during E2's orientation and training within the required time frame of 10 and 30 days from hire date. It did not show the following topics were covered: resident rights, privacy, dignity, abuse and neglect prevention, significance of the resident service plans, policies and procedures, and assistance to the activities of daily living appropriate to the job. E2's HIPAA Security training was assigned (with due date) but not shown as being completed on a certain date. E3's, E4's, and E5's New Associate Checklists/I-Learn Module Checklist did not contain documentation of the completed orientation topics covered during E3's orientation and training within the required time frame of 10 and 30 days from hire date. It did not show the following topics were covered: resident rights,	A3020		

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A3020	Continued From page 3 privacy, dignity, confidentiality of resident records and resident information, significance of the resident service plans, policies and procedures, and assistance to the activities of daily living appropriate for the job. E3's and E4's other orientation page(s) were not dated and checked off to indicate completion. E6's and E7's record did not contain any documentation their employee orientation was conducted within the required time frame from their hire date. E8's and E9's IL Associate Foundations/New Hire Orientation Training Plan and Checklist was not signed and dated by the employee to indicate it was completed. Topics were only sporadically checked off and dated. On August 1, 2025 at 3:00 PM, E10 (Human Resources Assistant) explained some of the employees brought the forms home with them. They did not return the forms to HR after the completion of their orientation in order for the forms to be placed in their records. E10 said she will make sure this will be corrected as soon as possible and as they move forward in hiring staff members. On August 1, 2025 at 3:00 PM, E1 (Executive Director) said this is not acceptable and will make sure the forms will be signed and dated within the required time frame and will make sure all required topics for orientation will be documented as included in the employee orientation. E1 and E10 said they will also make sure that for uniformity they will be using the same orientation forms for all employees.	A3020		