STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	SHF520126	A. BUILDING: _____ B. WING _____	C 08/13/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COUNTRY COMFORT - ELMWOOD	829 HURFF DRIVE ELMWOOD, IL 61529

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Complaint Investigation 2527389 / IL196830. 295.5000 d) Violation 295.6000 a)13) Violation	A 000		
A5000	Section 295.5000 Medication Reminders, Supervision of Self Med This Regulation is not met as evidenced by: VIOLATION Section 295.5000 Medication Reminders, Supervision of Self-Medication, Medication Administration and Storage d) Medication administration refers to a licensed health care professional employed by an establishment engaging in administering routine insulin and vitamin B-12 injections, oral medications, topical treatments, eye and ear drops, or nitroglycerin patches. Non-licensed staff may not administer any medication. (Section 70 of the Act) Based on record review and interviews, the establishment administered medications without a physician's order and at the wrong time for one of three sampled residents. (R1) Findings include: R1's Face Sheet and current Service Plan notes that R1 was admitted to the Memory Care part of the establishment on 7/9/25 with Diagnosis including Dementia, Hypertension, and Type 3 Diabetes Mellitus.	A5000		

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A5000	Continued From page 1 On 8/12/25 at 11:10 A.M., E1 (Manager) stated that on evening of 7/25/25, E2 (RN) administered Melatonin 2.5 mg to R1 without physician's orders. E1 stated that E2 had administered the Melatonin because the family told E2 that R1 has taken the Melatonin before and it helped R1 sleep. E1 stated she told E2 that he is not allowed to administer any medications to residents without physician's orders. Review of R1's physician's orders and medication administration records confirm that R1 did not have physician's orders for Melatonin. On 8/12/25 at 11:10 A.M., E1 stated that on 7/26/25 and 8/3/25, E2 administered Hydroxyzine 12.5 mg at the wrong times. E1 stated that the physician's orders are for R1 to have Hydroxyzine 12.5 mg before bedtime as needed. On 7/26/25, E2 administered the Hydroxyzine at 3:30 P.M. and on 8/3/25, E2 administered the Hydroxyzine at 11:30 A.M.. R1's physician's orders confirm that R1's Hydroxyzine was only order for at bedtime. On 8/12/25 at 10:18 A.M., E2 stated that he is aware that he cannot administer medications without physician's orders and at different times than what the orders list. E2 stated that he has learned from this experience.	A5000		
A6000	Section 295.6000 Resident Rights This Regulation is not met as evidenced by: VIOLATION	A6000		

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A6000	Continued From page 2 Section 295.6000 Resident Rights a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights: 13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor; Based on record review and interviews, the establishment took medications from two residents (R2 and R3) to administer to another resident (R1) due to lack of supply. Findings include: R1's Face Sheet and current Service Plan notes that R1 was admitted to the Memory Care part of the establishment on 7/9/25 with Diagnosis including Dementia, Hypertension, and Type 3 Diabetes Mellitus. R1's physician's orders notes that R1 has an order for Xanax 0.5 mg three times a day as needed for behaviors. On 8/12/25 at 11:10 A.M., E1 (Manager) stated that on several separate occasions, E2 (RN) had taken Xanax 0.25 tablets out of R2's and R3's supplies to administer to R1. E2 did this because R1 was out of his supply. E1 stated that R1 was a relatively new nurse and was unaware that he was not allowed to take medications out of one residents supply and give it to another if he just replaced it when the medication was restocked. R2's "Controlled Substances" sheets note that E2 took eight total Xanax 0.25 mg tablets from R2 for	A6000		

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A6000	Continued From page 3 R1 between the dates of 8/1/25 and 8/4/25. R3's "Controlled Substances" sheets note that E2 took one Xanax 0.25 mg tablet from R3 for R1 on 8/3/25. On 8/12/25 at 10:18 A.M., E2 stated that he was not aware that he couldn't take medications from one resident to give to another if he just replaced it later.	A6000		