STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	SHF520209	A. BUILDING: _____ B. WING _____	01/09/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
INSPIRATIONS	1000 N 6TH AVE SAINT CHARLES, IL 60174

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Annual Licensure Survey	A 000		
A2030	Section 295.2030 Establishment Contacts This Regulation is not met as evidenced by: Type 3 Violation Section 295.2030 Establishment Contracts a) A contract between an establishment and a resident must be entitled "assisted living establishment contract" or "shared housing establishment contract" as applicable, shall be printed in no less than 12-point type, and shall include at least the following elements in the body or through supporting documents or attachments: 1) The name, street address, and mailing address of the establishment. 2) The name and mailing address of the owner or owners of the establishment and, if the owner or owners are not natural persons, the type of business entity of the owner or owners. 3) The name and mailing address of the managing agent of the establishment, whether hired under a management agreement or lease agreement, if the managing agent is different from the owner or owners. 4) The name and address of at least one natural person who is authorized to accept service on behalf of the owners and managing agent.	A2030		

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A2030	Continued From page 1 5) A statement describing the assisted living or shared housing establishment license status of the establishment and the license status of all providers of health-related or supportive services to a resident under arrangement with the establishment. 6) The duration of the contract. 7) The base rate to be paid by the resident and a description of the services to be provided as part of this rate. 8) A description of any additional services to be provided for an additional fee by the establishment directly or by a third-party provider under arrangement with the establishment. 9) The fee schedules outlining the cost of any additional services. 10) A description of the process through which the contract may be modified, amended, or terminated. 11) A description of the establishment's complaint resolution process available to residents and notice of the availability of the Department on Aging's Senior Helpline and the Long-Term Care Ombudsman Program for assistance with complaint resolution. 12) The name of the resident's designated representative, if any. 13) The resident's obligations in order to maintain residency and receive services, including compliance with all assessments	A2030		

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A2030	Continued From page 2	A2030		

required under Section 15 of the Act.

14) The billing and payment procedures and requirements.

15) A statement affirming the resident's freedom to receive services from service providers with whom the establishment does not have a contractual arrangement, which may also disclaim liability on the part of the establishment for those services.

16) A statement that medical assistance under Article V or Article VI of the Illinois Public Aid Code is not available for payment for services provided in an establishment.

17) A statement detailing the admission and residency termination criteria and procedures as set forth in the Act and this Part.

18) A statement indicating that the establishment maintains a risk management process.

19) A statement listing the rights specified in Section 95 of the Act and acknowledgment that, by contracting with the assisted living or shared housing establishment, the resident does not forfeit those rights; and

20) A statement provided by the Department detailing the Department's annual on-site review process, including what documents contained in the resident's personal file shall be reviewed by the on-site reviewer. (Section 90 of the Act)

b) The establishment contract shall also include:

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A2030	Continued From page 3 1) Terms of occupancy, including resident responsibilities and obligations. 2) The amount and purpose of any fee, charge, and deposit, including any fee or charge for any days a resident is absent from the establishment. 3) The establishment's policy for refunding fees, charges, or deposits. 4) The establishment's responsibility to provide at least 30 days written notice before the effective date of any change in a fee or charge. A licensee is not required to provide 30 days written notice of increase to a resident whose service needs change, as documented in the resident's service plan; and 5) The establishment's policy concerning notification of a relative or other individual in an emergency, significant change in the resident's condition, or termination of residency. c) A copy of the establishment contract shall be given to the resident or the resident's representative. d) An establishment contract that has been signed shall be maintained on the premises throughout the resident's residency at the establishment. e) Establishment contracts may be automatically renewed from year to year. Any modifications to the contract shall be made in writing and signed by both parties. f) The contract may be terminated	A2030		

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A2030	Continued From page 4 immediately at any time upon agreement of the parties. This requirement is not met as evidenced by: Based on record review and interview, the establishment failed to ensure a resident's signed establishment contract has been maintained and made accessible within the premises. This applies to 1 (R1) resident reviewed for establishment contract in the sample of 2. Findings include: R1 is an 83-year-old male resident admitted to the establishment on February 26, 2024. During this annual survey (January 8-9, 2025), interview and record review were conducted. R1's record was reviewed. E1 (Owner/Executive Director) was not able to present R1's establishment contract. E1 asked R1 if he has a copy of his establishment contract with him. R1 was not able to present a copy of the contract to E1. E1 stated she probably has it in the other shared housing establishment. E1 said, moving forward, she will make sure they have all the signed establishment contracts available when requested for all the residents in the building.	A2030		

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A3010	Continued From page 5	A3010		
A3010	Section 295. 3010 Manager's Qualifications	A3010		

This Regulation is not met as evidenced by:
Type 3 Violation

Section 295.3010 Manager's Qualifications

a) Each assisted living establishment shall have a full-time manager.

b) A shared housing establishment shall have a manager, who may oversee no more than three establishments if they are located within 30 minutes driving time during non-rush hour and if the manager may be immediately contacted by an electronic communication device.

c) The manager shall be at least 21 years of age and have a high school diploma or equivalency.

d) The manager shall receive training and orientation in care and service system delivery and have at least:

1) one year of management experience in health care, housing, or hospitality or providing similar services to the elderly; or

2) two years of experience in health care, housing, or hospitality or providing similar services to the elderly.

e) The manager shall designate an individual capable of acting in an emergency to act in his or her absence from the establishment.

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A3010	Continued From page 6 f) If the manager provides direct care, the manager is required to meet the requirements of the Health Care Worker Background Check Act. g) Changes in manager must be reported to the Department within 10 working days. This requirement is not met as evidenced by: Based on record review and interview, the establishment failed to ensure a person is designated as a manager designee in the event the establishment's manager will not be available. Findings include: On January 8, 2025, the establishment's Annual Licensure Survey was initiated. At the start of the survey process, the establishment's owner/manager was not in the establishment. During a phone conversation, E1 (Owner/Executive Director) explained she was taking care of a family member's immediate health needs and will not be able to come until the following day. There was no staff member appointed in the establishment who was able to present documents and resident records needed for the survey process. Two caregivers were in the house to render direct care to the residents. E1 (Owner/ED) said she will make sure there will be a designee to hand over necessary documents/records in any event she will not be available to be in the premises at the start of any survey process.	A3010		