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	5108250	A. BUILDING: _____ B. WING _____	C 02/05/2025

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AMERICAN HOUSE OAK PARK	703 MADISON STREET OAK PARK, IL 60302

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A 000	Initial Comment Complaint Investigation Survey IL184173/2590248- Substantiated	A 000		
A2000	Section 295.2000 Residency Requirements This Regulation is not met as evidenced by: Type 2 Violation Section 295.2000 Residency Requirements a) No individual shall be accepted for residency or remain in residence if the establishment cannot provide or secure appropriate services, if the individual requires a level of service or type of service for which the establishment is not licensed or which the establishment does not provide, or if the establishment does not have the staff appropriate in numbers and with appropriate skill to provide such services. (Section 75(a) of the Act) 12) The person requires treatment of stage 3 or stage 4 decubitus ulcers or exfoliative dermatitis; or This requirement was not met as evidenced by: Based on interview and record review, the establishment failed to ensure residency requirement was followed for one resident (R1) who developed stage III pressure ulcer and stage II pressure ulcer progressed to stage VI. Findings include:	A2000		

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A2000	Continued From page 1 Per R1's Face sheet. R1 was 93-year-old. R1's diagnoses include but not limited to Generalized Anxiety, Dementia, Urinary Tract Infection, Essential Hypertension, Acute Embolism, History of Falls. R1's Progress Notes are as follows: 1/15/2024- CNAs reported skin discoloration on right thigh during toileting. Assessed resident and skin tear opening on right thigh with discoloration. NP (Nurse Practitioner) notified and aware. 1/15/2024- New order from NP: home health wound care d/t right though stage pressure ulcer, offset pressure q 2-4 hours. 1/30/2024- Wound care nurse came to see the patient with new instructions to turn the resident on the left side preferably while sleeping due to the pressure ulcer in her right hip. Wound care nurse found a developing pressure ulcer at the sacral area ... 2/2/2024- Resident currently on ABT Clindamycin capsules 450mg PO T.I.D for 10 days on 2/10 ...D/T wound infection RT. Trochanter. 2/15/2024- Wound nurse came around, wound assessment and care done by the wound nurse, wound care to R hip, Buttocks, and R ankle ... New wound noted to R trochanter ... 2/17/2024- Right thigh wound dressing was soiled; dressing removed to change dressing and noted a change in wound size. DON (Director of Nursing) immediately notified and called. DON arrived at the apartment and noted change in wound and DON changed the dressing. 2/27/2024- Spoke with R1's physician in reference to residents' current wound status. Verbalized the urgency of resident direct admitting to the hospital do to wound concerns ... Per progress notes, resident has a coccyx wound, hip wound and wound to ankle region.	A2000		

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A2000	Continued From page 2	A2000		

R1's Wounds Notes are as follows:
Wound Summary
#1 Prox (proximal) Thigh, Rt (Right) PU (Pressure Ulcer) onset1/17/2024
#2 Low Buttock, Lt (Left) PU onset 1/30/2024.
#3 Lateral Malleolus, Rt, PU onset 2/3/2024
#4 Lt Greater Trochanter, Lt PU onset 2/15/2024

WOUND DETAILS:
#1 PROX (Proximal)THIGH, RT
Onset 1/17/2024- Stage II on 2/22/2024 it was stage IV.
#2 Low Buttock Lt
Onset 1/30/2024- stage III - 2/8/2024 stage III
#3 LATERAL MALLEOLUS, RT, PU STAGE III
Onset 2/3/2024 stage III- 2/27/2024 stage III
(Despite these two pressure ulcers progressing to Stage 3 pressure ulcer, R1 remained in the establishment.)
#4 Lateral Greater Trochanter, Lt
Onset 2/15/2024 stage I- 2/27/2024 stage I

R1's Service Plan dated 11/23/2023 does not indicate anything about skin assessment and does not indicate any interventions to prevent skin breakdown, does not indicated any wound care services.

On 2/4/2025 at 12:35PM, E1 (Executive Director) Said that R1 was moved out of this establishment because she needed a higher level of care, son gave 30 days' notice. All the nurses who care for her are no longer working. Wellness Director is not here anymore.

On 2/4/2025 at 1:37PM, E3 (Regional Nurse) said that she was reviewing notes and saw that R1 had a coccyx, sacral and hell region wounds ... "just from the notes it was noted that she needed a higher level of care, someone was saying that

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A2000	Continued From page 3 she needed a wound vacuum, we can't do that here." On 2/4/2025 at 2:08PM, E1 (Executive Director) said "I can tell you that the home health services are not in the service plan, it should have been there, and it has been already identifying and we have worked on that." E1 said "Per our police and procedures once the wound passes from stage 2 we have to find a higher level of care, if the wound resolved then they can come back."	A2000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Type 3 Violation Section 295.4010 Service Plan a) Based on the physician's assessment and establishment evaluation (see Section 295.4000), a written service plan shall be developed and mutually agreed upon by the establishment and the resident. (Section 15 of the Act) The establishment shall respect and accept the resident's choices regarding the service plan. b) The service plan shall be developed by: 1) The resident, resident's representative or any individual requested by the resident; 2) The manager or manager's designee; and 3) A registered nurse, if the resident is receiving nursing services or medication	A4010		

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A4010	Continued From page 4 administration or is unable to direct self-care. c) The service plan shall be signed and dated by all individuals involved in its development. d) The service plan, which shall be reviewed annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act) e) The service plan shall be reviewed and revised, if necessary, immediately after a significant change in the resident's physical, cognitive, or functional condition (see Section 295.4000). f) Based on the physician's assessment, the service plan may provide for the disconnection or removal of any kitchen appliance. (Section 15 of the Act) g) Service plans shall address: 1) The level of service the resident is receiving, including: A) assistance with activities of daily living; B) dietary needs, if the establishment provides therapeutic diets; and C) special accommodations for the resident; 2) The amount, type, and frequency of health-related services needed by the resident; 3) Staff responsible for the provisions of the	A4010		

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A4010	Continued From page 5 service plan; 4) Any risk being negotiated; and 5) Whether the resident requires medication reminders, supervision of self-administered medication, or medication administration. h) The service plan shall include all support services provided or arranged for by the establishment. i) Nothing in this Part limits a resident's ability to direct his or her own care and negotiate the terms of his or her own care. Residents have the right to refuse certain services or approaches that would otherwise be recommended based on the physician's assessment if the resident has received clear information regarding the risks and benefits of such a choice and the choice does not put other residents or staff at risk. Disclosure of the risks of refusing services or approaches must be documented in the service plan. These requirements were not met as evidenced by: Based on interview and record review, this establishment failed to ensure that outside services and intervention for wound care were included in the service plan for one resident (R1). Findings include: Per R1's Face sheet. R1 was 93-year-old. R1's diagnoses include but not limited to Generalized Anxiety, Dementia, Urinary Tract Infection, Essential Hypertension, Acute Embolism, History of Falls. R1's Progress Notes are as follows: 1/15/2024- CNAs reported skin discoloration on	A4010		

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A4010	Continued From page 6	A4010		

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2/2/2024- Resident currently on ABT Clindamycin capsules 450mg PO T.I.D for 10 days on 2/10 ...D/T wound infection RT. Trochanter.
2/15/2024- Wound nurse came around, wound assessment and care done by the wound nurse, wound care to R hip, Buttocks, and R ankle ... New wound noted to R trochanter ...
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A4010	Continued From page 7 there, and it has been already identifying and we have worked on that."	A4010		