STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510472	A. BUILDING: _____ B. WING _____	C 10/16/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WHITE OAKS AT HERITAGE WOODS OF MCHENRY	4605 W CRYSTAL LAKE ROAD MCHENRY, IL 60050

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Facility Reported Incident of 10/1/25/IL197873. 295.4040a)c) cited Facility Reported Incident of 10/4/25/IL198004. No findings. Complaint Investigation 2519905/IL198030. No findings.	A 000		
A4040	Section 295.4040 Communicable Disease Policies This Regulation is not met as evidenced by: Type 1 Violation Section 295.4040 Communicable Disease Policies a) The establishment shall meet the Control of Communicable Diseases Code (77 Ill. Adm. Code 690). c) All illnesses required to be reported under the Control of Communicable Diseases Code and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693) shall be reported immediately to the local health department and to the Department. The establishment shall furnish all pertinent information relating to such occurrences. In addition, the establishment shall also inform the Department of all incidents of scabies and other skin infestations. This requirement was not met as evidenced by: Based on interview and record review, the facility failed to report a respiratory outbreak to the Department within three hours as required by Control of Communicable Diseases Code (77 Ill.	A4040		

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A4040	Continued From page 1 Adm. Code 690) and failed to follow their infection control policy to minimize the risk of transmission of infection to staff members and residents. This failure has the substantial porbality to cause severe harm to 23 of 23 residents (R1, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13, R14, R15, R16, R17, R18, R19, R20, R21, R22, R23, R24, R25) reviewed for infection control in the sample of 25. The findings include: Facility provided resident roster dated 10/15/2025 that showed R1, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13, R14, R15, R16, R17, R18, R19, R20, R21, R22, R23, R24, R25 all currently reside at the facility. Facility's incident report submitted and dated 10/01/2025 indicated, "our community current has 27 residents with respiratory symptoms i.e cough, nasal congestion, fatigue, lethargy, low grade fever. All are on a medication treatment plan including cough medication and antibiotics. We have 5 residents in the hospital for pneumonia or respiratory infection. No COVID or RSV [respiratory syncytial virus] reported. [Local] Health Department has been notified as of 9/30/25. All activities have been suspended since 9/25/25, mask mandate is in place. We started to see residents with symptoms on 9/23/25 and it's slowly been progressing. We have 5 employees that have had the same symptoms. We have increased the cleaning of high touch areas. Residents that are able to stay in their [apartments] are doing so" ... Review of line list provided by E1 (Executive Director & Director of Nursing) dated 10/15/2025 showed 23 residents and 5 staff were	A4040		

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A4040	Continued From page 2 symptomatic prior to reporting the respiratory outbreak to the local health department on 09/29/2025. This affected R1, R4-R25 as follows: R1 symptoms of cough, congestion, low oxygen levels began on 09/25/2025. R13 symptoms of cough and congestion began on 09/25/2025. R15 symptoms of cough, congestion, fever, and sepsis began on 09/25/2025. R16 symptoms of cough and congestion began on 09/25/2025. R4 symptoms of cough and congestion began on 09/26/2025. R10 symptoms of cough and congestion began on 09/26/2025. R12 symptoms of cough and congestion began on 09/26/2025. R5 symptoms of cough and congestion began on 09/27/2025. R20 symptoms of cough and congestion began on 09/27/2025. R24 symptoms of cough and congestion began on 09/27/2025. R25 symptoms of cough and congestion began on 09/27/2025. R6 symptoms of cough and congestion began on 09/28/2025. R7 symptoms of cough and congestion began on 09/28/2025. R8 symptoms of cough and congestion began on 09/28/2025. R9 symptoms of cough, congestion and nasal discharge began on 09/28/2025. R11 symptoms of cough, congestion, low oxygen levels and lethargy began on 09/28/2025. R14 symptoms of cough and congestion began on 09/28/2025. R17 symptoms of cough and congestion began on 09/28/2025.	A4040		

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A4040	Continued From page 3 R18 symptoms of cough and congestion began on 09/28/2025. R19 symptoms of cough and congestion began on 09/28/2025. R21 symptoms of cough and congestion began on 09/28/2025. R22 symptoms of cough and congestion began on 09/28/2025. R23 symptoms of cough and congestion began on 09/28/2025. On 10/16/2025 at 9:56 AM, E1 (Executive Director & Director of Nursing) said on 09/24/2025 (Wednesday), the facility started to see residents with cold-like symptoms that worsened over the weekend. E1 added that a few residents were hospitalized, and the hospital performed respiratory panels on some of the residents who were hospitalized. Those results showed two viruses, the rhinovirus and enterovirus. E1 also said, "we are memory care" then indicated it is difficult to isolate this population due to their cognition. Residents that could or would stay in their rooms did so, all others were out of their rooms and in common areas. E1 then said she called the local health department on 09/29/2025 who suggested testing residents. The facility swabbed 8-10 residents and their results showed the same two viruses, rhinovirus and enterovirus. E1 added that they didn't start masking until after she contacted the local health department on 09/29/2025 and are still masking per the health department suggestion of 14 days from last onset of symptoms which was 10/06/2025. E1 said staff only used gloves and masks for personal protective equipment (PPE). E1 indicted that she did not contact the health department over the weekend when the symptoms worsened because "they were closed."	A4040		

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A4040	Continued From page 4 On 10/16/2025 at 12:03 PM, E8 (Housekeeper) said she worked when the outbreak began and indicated she did not wear any type of PPE other than gloves when she cleaned other than gloves. On 10/16/2025 at 12:08 PM, E4 (Caregiver) said she worked when the outbreak began and indicated several residents had coughs and runny noses then indicated some residents stayed in their rooms, but most were out of their rooms throughout the day. Review of Title 77: Public Health Chapter I: Department of Public Health Sub-Chapter k: Notifiable Disease and Conditions Control and Immunizations Part 690 Control of Notifiable Diseases and Conditions Subpart C: Reporting Section 690.200 Subpart D: Detailed Procedures for the Control of Notifiable Disease and Conditions Section 690.295 Any Unusual Case of a Disease or Condition Not Listed in this Part that is of Urgent Public Health Significance documented, "reportable by telephone immediately (within three hours)." (Retrieved from ILGA.gov website on 10/16/2025). On 10/16/2025 at 1:44 PM, E1 said she reported the outbreak to the local health department and assumed they would report to Illinois Department of Public Health (IDPH) then realized she should have also reported to IDPH as well. E1 submitted initial/final incident report to IDPH on 10/01/2025. E1 added that families were notified through portal system but did not limit visiting hours or indicate whether facility screened visitors upon entering facility. Infection Prevention & Control policy last approved 01/2025 provided by E1 reads in part:	A4040		

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A4040	Continued From page 5 To minimize the risk of transmission of infection to staff members and residents and to respond per Centers for Disease Control (CDC) guidelines to infections. It is the policy of this community to prevent and/or minimize the spread of infectious diseases through infection control practices based on a variety of resources, including but not limited to, guidelines from the CDC ...Standard Precautions is based on the principle that all blood, body fluids, secretions, excretions except sweat, non-intact skin, and mucous membranes may contain transmissible infectious agents. Infection prevention practices include but not limited to the use of gloves, gown, mask, eye protection depending on cloths or skin ...Droplet precautions isolation: infection prevention practice includes but not limited to mask goggles or face shield. Infections requiring droplet precautions include but not limited to influenza and rhinovirus-for the duration of the illness ...If the resident has diminished cognitive ability and is unable to manage their plan for infection control, they shall be discharged to an alternate level of care.	A4040		