STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510286	A. BUILDING: _____ B. WING _____	01/27/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RED OAK MEMORY CARE	421 N 16TH AVE CANTON, IL 61520

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Annual Licensure Survey	A 000		
A3020	Section 295.3020 Employee Orientation and Ongoing Training This Regulation is not met as evidenced by: Section 295.3020 Employee Orientation and Ongoing Training a) Each new employee shall complete orientation within 10 days after the starting date of employment that includes: 5) Abuse and neglect prevention and reporting requirements; and c) Each manager and direct care staff member shall complete a minimum of 8 hours of ongoing training, applicable to the employee's responsibilities, every 12 months after the starting date of employment. The training shall include: 5) Abuse and neglect prevention and reporting requirements; and Type 3 Violation. Based on interview and record review, the establishment failed to provide abuse and neglect training to new employees within the required 10 days and then annually for three of six employees (E1, E3, and E8). This has the potential to affect all 21 residents currently residing in the establishment. Findings include: The establishment's employee list documents E1	A3020		

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A3020	Continued From page 1 started on 9-10-18, E3 on 10-6-19 and E8 started on 8-17-19. None of the above employee's 10 day orientation includes abuse and neglect training. E1, E3 and E8 do have documented abuse training completed 5-2-22 but none documented yearly after that date. On 1-27-25 at 10:30 am, E9 (Aide Supervisor) verified E1, E3 and E8's abuse training wasn't completed until 5-2-22. On 1-27-25 at 12:20 pm, E2 (Director of Nursing) stated abuse and neglect training should be completed yearly. E2 stated she could not locate any other recent abuse training for E1, E3 and E8. The establishment's Abuse Prevention policy documents "During orientation of new employees, the facility will cover at least the following topics." "what constitutes abuse (physical, mental, sexual, verbal), neglect, exploitation, mistreatment, and misappropriation of resident property."	A3020		