STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510076	A. BUILDING: _____ B. WING _____	C 10/28/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIGHTON GARDENS OF ST CHARLES	600 DUNHAM RD SAINT CHARLES, IL 60174

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A 000	Initial Comment Facility Reported Incident of 10/5/2025/IL198199 295.4060 d)5) cited	A 000		
A4060	Seciton 295.4060 Alzheimer's and Demential Programs This Regulation is not met as evidenced by: Type 2 Violation Section 295.4060 Alzheimer's and Dementia Programs d) Individual residents shall be assessed prior to admission to the establishment using any one or a combination of the following assessment tools, based on the resident's condition and stage in the disease process ... 5) Provide, in the service plan, appropriate cognitive stimulation and activities to maximize functioning, which include a structure and rhythm that are comfortable and predictable; offer an appropriate balance of rest and activity and private and social time; allow residents to express their accustomed social roles, whatever they may be; offer residents access to familiar activities that they enjoyed doing and that tap memories and retained abilities; and provide the flexibility to accommodate variations in the resident's mood, energy level, and inclination. The Requirement is NOT MET as evidenced by: Based on observation, interview and record review, the facility failed to ensure staff followed a resident's service plan when a resident became	A4060		

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combative and aggressive during cares for 1 of 4 residents (R1) reviewed for dementia care in the sample of 4. This failure has the substantial probability to cause harm to a resident or residents.

The findings include:

R1's Move In Record, provided by the facility on 10/28/2025, showed diagnoses including, but not limited to, Alzheimer's disease, anxiety disorder, dementia with behavioral disturbance, and hallucinations. R1's incontinence care service plan showed he requires physical assist of one staff member with toileting assistance and incontinence care. R1's Memory and Cognition service plan showed he had severely impaired cognition.

On 10/28/2025 at 11:27 AM, R1 was walking down the hall using a four-wheel walker. E7 (Lead Care Manager for the memory care unit) was walking alongside R1. E7 said R1 can be combative with staff. When that happens, staff should leave him alone and try again a little later or get another team member to approach him. E7 said eventually he will let staff help him. R1 was taking very small steps as he was walking down the hall. R1 kept stopping and looking around. R1 would turn his walker in one direction, then turn it a different direction and start slowly walking. This surveyor greeted R1. R1 said he needs to sit down. E7 got a chair ready for R1. R1 walked past the chair. E7 asked R1 if he wanted to sit down and rest. He said yes. E7 positioned the chair behind R1 and let him know it was right behind him. R1 removed his right hand from the walker and placed it on the arm to the chair. R1 sat down in the chair. When this surveyor asked R1 if anyone at the facility had ever been mean to

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him, he did not answer the question appropriately.

On 10/28/2025 at 12:28 PM, E6 (Care Manager) said she was informed by E5 (Care Manager) that there was a lot of feces in R1's room. E6 said she went to get supplies and went to R1's room. E6 said R1 was lying in bed and E5 was trying to get him to stand up. E6 said R1 was not answering E5. E6 said they were able to get R1 to stand up and started cleaning him. E6 said she went to the bathroom to grab more wipes and E5 yelled for her saying R1 was being combative with her. E6 said R1 grabbed a lamp from his nightstand and was trying to hit them with it. E6 said they got the lamp from R1 and continued to clean him up. E6 said when E5 grabbed the lamp, R1 stepped towards her, and she (E6) was able to clean R1 up. E6 said when they went to apply R1's pull-up incontinent brief, R1 said no and he got combative again, telling them to call the police. E6 said she and E5 tried to calm him down, but he would not calm down. E6 said she and E5 tried to get R1 to step backwards and sit down on the bed. E6 said R1 would not respond to them. E6 said R1 tried to sit down before he got to the bed and they had to lower him to the floor.

On 10/28/2025 at 12:46 PM, E5 said R1's light was on. She went into his room and saw feces all over his bathroom floor. She went to R1's bedroom and saw R1 lying in bed with feces on his left leg. E5 said she went and got E6 to help her. E5 said they cleaned up R1's bathroom first, then went into clean R1 up. E5 said R1 became combative, and was screaming, swinging and kicking at E5 and E6. E5 said R1 was still on the bed when he started becoming combative. E5 said she and E6 were able to get R1 up. E5 said they had to hold R1's hands so he did not sit backwards on the bed. E5 said they got R1's

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pants down and he grabbed a tissue box and hit E6 with it. E5 said R1 grabbed a lamp and tried to hit them with it. E5 said she was holding the lamp at that time with R1. He went to sit back on the bed, and he was too far away. E5 said E6 went to sit R1 on the bed and he ended up on the floor. E5 said E6 told R1 "You think you're powerful. You're not." E5 said E6 said this a couple times to R1 during the incident.

On 10/28/2025 at 2:02 PM, E6 said R1 was too far away from the bed so they had to lower him to the floor. E6 said she did not push R1 onto the floor. E6 said she did put her knee under R1's buttocks to help lower him to the ground. E6 said she did not recall saying to R1 "You think you're powerful. You're not." E6 was asked if there was anything that she and E5 could have done to de-escalate the situation when a resident is being combative. E6 said, "When a resident is agitated, most of time I would leave and come back and try again later. He was combative and I told (E5) we should just go. Let's step out and leave." E6 said E5 said R1 had poop all over him. E6 said she told E5 we should just leave and come back later.

On 10/28/2025 at 4:21 PM, E5 said she and E6 should have left R1 to let him calm down and then reapproach him later. E5 said residents with dementia cannot control how they feel. It Is better to leave and reapproach. E5 said E6 did not say anything to her about leaving R1 and letting him calm down, then reapproaching.

On 10/28/2025 at 4:35 PM, E1 (Executive Director) said he knows they instill in staff the importance of providing incontinence care in a timely manner, but if a resident is agitated and combative you need to walk away, or you end up with a situation like this.

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A4060	Continued From page 4 R1's Mood and Behavior Service Plan showed "I can be redirected by reapproaching at a later time when I am frustrated and/or worried." The Service Plan showed R1 has Alzheimer's disease with psychotic disturbance, hallucinations, anxiety, refusal of care and aggressive behaviors. R1's Behavioral Expression service plan showed team members should intervene as necessary to protect the rights and safety of others. Approach/speak to me in a calm manner. Validate my feelings ...explain all procedures to me before starting and allow me time to adjust to changes.	A4060		