STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL5104986	A. BUILDING: _____ B. WING _____	C 02/27/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WHITLEY OF AURORA (THE)	1340 RIVER STREET AURORA, IL 60506

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Facility reported Incident Survey IL00179482- Substantiated Complaint Investigation Survey IL00181244/2479507- Unsubstantiated	A 000		
A3000	Section 295.3000 Personnel Requirmts, Qualifns, and Trng This Regulation is not met as evidenced by: Level 2 Violation Section 295.3000 Personnel Requirements, Qualifications and Training a) The establishment shall have staff sufficient in number with qualifications, adequate skills, education, and experience to meet the 24-hour scheduled and unscheduled needs of residents and who participate in ongoing training to serve the resident population. (Section 35(a)(3) of the Act) h) The establishment shall have sufficient personnel to provide the following for its current resident population: 3) Service to meet the needs of each resident, including 24 hours scheduled and unscheduled needs, general supervision, and the ability to intervene in a crisis. These requirements were not met as evidenced by:	A3000		

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A3000	Continued From page 1 Based on interview and record review the establishment failed to ensure employee report injury of unknown origin in a timely manner to the Nurse on Duty, The Director of Healthcare, and/or the Executive Director, for one resident (R2) this failure has the probability to affect all residents in this establishment. Findings include: Per face sheet. R1 is 84 years old. R2 moved into this community on 9/25/2023. R2's diagnoses included but not limited to Dementia, Hypothyroidism, Hyperlipidemia, Sleep Apnea, Hypertension. R2's Incidents indicated: 9/25/2024- "CNA (Certified Nursing Assistant) noted early am at breakfast that resident has slight bruise and tiny red dots on upper forehead by hairline. Resident unable to explain how it happened or if area hurts. she just smiles and speaks Spanish. Ice pack applied to area." R2's Notes indicated: 9/26/2024- "Resident seen today for medications, Ate a good breakfast. Resident does not appear to have any pain for area on forehead. Area to forehead still bruised and little scratches present." R2's STATE REPORTABLE dated 9/25/2024 "Morning nurse upon rounds noted resident with bruises to her forehead that appear new and not painful to touch. Resident unable to recall reason for bruising or activity at time bruise was acquired... community-initiated investigation and final will be submitted." Incident Report Investigation Staff on the shift interviewed and unable to recall incident occurrence that could have contributed to	A3000		

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A3000	Continued From page 2	A3000		

the resident's bruise.
Night staff called, interviewed about care provided during the night shift at which time it was reported that resident was taken to the shower room by staff after noticing she was heavily soiled, in the process of care staff gathering resident's clothes off the floor and directing the resident to walk into the shower and seat on the shower bench, staff reported hearing resident screaming "outch" as she was seating down. Care staff responded and it appeared resident hit her head on the shower head while trying to seat down.
Based on the description on the incident and the location of the bruise after return demonstration by staff, it's likely the resident's bruise to her forehead is a result of her hitting her forehead while seating.

R2's Shower Sheets from July 2024 to September 2024 were reviewed. All stated, "No injuries to report" "She was pretty resistive and combative."

On 2/26/2025 at 2:12 PM, E1 (Executive Director) said that she got a report from the day shift that R2 had a bruise, small little dots on the forehead. E1 said that when she asked the night shift staff, they said that R2 was soiled, and was combative and when they tried to put her in the shower, that R2 hit herself on the shower head. E1 said that Night shift staff didn't report to the nurse, but day shift reported immediately when they saw the bruise. E1 said that Night Caregiver was written up for not reporting the incident. E1 said that They are supposed to report all incidents to the nurse.

On 2/27/2025 at 8:30AM, E4 (Lead Caregiver) said that she does not recall anyone reporting to her R2's incident. E4 said that when she saw

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A3000	Continued From page 3 R2's bruise in the morning, she reported it immediately to the nurse (E5).	A3000		