STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510494	A. BUILDING: _____ B. WING _____	C 02/19/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SILVERADO ST CHARLES	4058 E MAIN STREET ST CHARLES, IL 60174

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Investigation of Complaint # 2571202 / IL18639	A 000		
A6010	Section 295.6010 Abuse, Neglect, and Financial Exploitation Pr This Regulation is not met as evidenced by: Type 3 Violation Section 295.6010 Abuse, Neglect, and Financial Exploitation Prevention and Reporting a) When the establishment has a reasonable belief that a resident has been the victim of abuse, neglect, or financial exploitation, the establishment shall: 1) Notify the Department within 24 hours after receiving the allegation, by contacting the Assisted Living Complaint Registry by telephone, fax, or other electronic means. The establishment shall document this report and maintain documentation on the premises for 12 months after the date of the report. 2) Investigate and develop a written report within 14 days after the initial report. The establishment shall send the written report to the Department within 24 hours after it is completed and shall maintain a copy of the written report on the premises for 12 months after the date of the report. b) A written report of the investigation conducted pursuant to subsection (a)(2) shall contain at least the following:	A6010		

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A6010	Continued From page 1 1) Dates, times, and description of the alleged abuse, neglect or financial exploitation; 2) Description of any injury to the resident; 3) Description of any change in the resident's physical, cognitive, functional, or emotional condition; 4) Any actions taken by the licensee; 5) A list of individuals and agencies interviewed or notified by the establishment; 6) Names of witnesses to the alleged abuse, neglect, or financial exploitation; and 7) If the abuse, neglect, or financial exploitation is substantial, a description of the action to be taken by the establishment to prevent the abuse, neglect or financial exploitation from occurring in the future. This requirement was not met, as evidenced by: Based on interview and record review, the establishment failed to follow their policy and state regulation when they failed to notify the Department, within 24 hours after receiving an allegation of abuse, and failed to develop a written report of their investigation, within 14 days of the initial report and submit it to the Department, within 24 hours of completion. This applies to 1 of 3 residents reviewed for this requirement.	A6010		

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A6010	Continued From page 2 The findings include: On 2/20/25, a complaint investigation was conducted. During interview E1 (Administrator) indicated, on 2/12/25, a staff member alleged that R2 was made uncomfortable by staff during a shower. E1 indicated, the establishment conducted an abuse investigation, and the allegation was determined to be unsubstantiated. Establishment reportable incidents were reviewed and there was no documentation that the Department was notified of the abuse allegation or provided a written report of the investigation conducted. E1 confirmed she did not report the allegation to the Department or complete a written report of their investigation. The establishment policy titled Resident Abuse: Prevention, Investigation and Reporting (Revised 3/20/2024) showed: Purpose: To appropriately prevent, investigate and report any suspected resident abuse ...Policy: ...4) An alleged or witnessed incidence of abuse will be reported to the state licensing agency and/or local law enforcement per state guidelines ...5) Every incident of suspected or witnessed abuse will be thoroughly investigated. Findings will be reported to the state licensing agency and/or local law enforcement per state guidelines ...Reporting/Investigation: ...1)g) The DHS, Administrator or designee will follow state regulations for reporting the suspected or witnessed abuse ...	A6010		