STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL5105595	A. BUILDING: _____ B. WING _____	C 12/10/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HEARTIS VILLAGE OF PEORIA	8201 N IL STATE ROUTE 91 PEORIA, IL 61615

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Original Complaint Investigation 25211732/IL198848 295.6000 a) 1) cited	A 000		
A6000	Section 295.6000 Resident Rights This Regulation is not met as evidenced by: Type 2 Violation Section 295.6000 Resident Rights a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights: 1) The right to live in an environment that promotes and supports each resident's dignity, individuality, independence, self-determination, privacy, and choice and to be treated with consideration and respect; Based on interview and record review, the establishment failed to allow R1 to receive phone calls from a family member for one of three residents reviewed for resident rights. This creates a substantial probability of harm to a resident or residents. Findings include: On 12-9-25 at 11:45 am, E4 former LPN/Licensed Practical Nurse stated the following: On 11-6-25 a call came in from Z2, R1's grandaughter. Z2	A6000		

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A6000	Continued From page 1 stated she was a nurse from the VA, Veteran's Affairs and needed to speak with R1. E4 went to R1's room, put his phone on speaker and dialed Z2's phone number believing Z2 was a hospice nurse. When Z2 answered she said to R1 do you know who this is? E4 became suspicious thinking Z2 was trying to take advantage of R1. E4 took the phone and hung up on Z2. E4 then contacted E1 Executive Director who told her to block Z2's number in R1's phone which she did. E4 called R1's POA, Z1 daughter who stated Z2 was trying to get money from R1 and she did not want them talking. E4 let the nurse know in report that Z1 daughter did not want R1 talking with Z2. On 12-9-25 at 11:05 am, E3 LPN stated Saturday, 12-6-25, Z2 called the establishment wanting to talk with R1. E3 explained they were instructed not let her talk with R1. E3 did not have anything that legally stated that so she instructed Z2 to call E1 on Monday as E3 was unsure if Z2 was permitted to talk with R1 or not. E3 stated she was told in report that R1's family did not want Z2 taking with R1. On 12-6-25 at 10:45 am, E5 LPN stated she has not talked with Z2 on the phone but did hear in nursing report that Z2 was not allowed to talk with R1. On 12-6-25 at 1:50 pm, Z2 stated she is R1's granddaughter. Z2 stated she had repeatedly tried to call R1 on his cell phone but believes his number was blocked/changed. In the past month, Z2 stated she has called the establishment three or more times and has been told that she was not allowed to talk with R1. Z2 was concerned and had police do a wellness check on him.	A6000		

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A6000	Continued From page 2 On 12-6-25 E1 stated she thought E4 was referring to the nurse's phone when she told E4 to block Z2's number, not R1's personal cell phone. E1 stated there must be a misunderstanding as she did not tell staff that Z2 could not talk with R1, just that they couldn't tie up the facility work phone by giving it to R1. E1 stated Z1 is the POA/Power of Attorney but is not guardian. E1 stated Z1 does have concerns with Z2 talking with R1 but E1 understands it is R1's right to talk with Z2. E1 stated R1 is alert and able to make his own decisions. The establishment's undated Resident Rights policy documents " Per the Assisted Living and shared Housing Act Section 95.6000, no resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of (Establishment) nor shall a resident forfeit any of the following rights: 1) The right to live in an environment that promotes and supports each resident's dignity, individuality, independence, self-determination, privacy, and choice and to be treated with consideration and respect; R1's service plan dated 8-2-25 documents R1 is independent with most activities of daily living and lives in the assisted living part of the establishment.	A6000		