| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | ASL510062 | A. BUILDING: _____ B. WING _____ | C 12/23/2025 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| PEORIA BICKFORD COTTAGE | 2000 W WILLOW KNOLLS DR PEORIA, IL 61614 |

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| A 000 | Initial Comment<br><br>Facility Reported Incident IL199162 - Violation 295.5000 d) f) 4) Type 1 Violation<br>Original Complaint Investigation IL199209 - Violation 295.6000 a) 13) Type 1 Violation<br>Entered on 12/19/25 and exited on 12/23/25. | A 000 | | |
| A5000 | Section 295.5000 Medication Reminders, Supervision of Self Med<br><br>This Regulation is not met as evidenced by:<br>Section 295.5000 Medication Reminders, Supervision of Self-Medication, Medication Administration and Storage<br><br>d) Medication administration refers to a licensed health care professional employed by an establishment engaging in administering routine insulin and vitamin B-12 injections, oral medications, topical treatments, eye and ear drops, or nitroglycerin patches. Non-licensed staff may not administer any medication. (Section 70 of the Act)<br><br>f) If an establishment provides medication administration or supervision of self-administered medication, the establishment's medication policies and procedures shall be approved by a physician, pharmacist, or registered nurse and shall address:<br><br>4) Assisting in the self-administration of medication and medication administration, as applicable.<br><br>Violation - Type 1<br><br>Based on interview and record review the | A5000 | | |

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| A5000 | Continued From page 1<br>establishment failed to ensure a licensed nurse was working to administer medications to thirteen residents (R3 through R15) residing in the establishment. This failure had the substantial probability of causing severe harm to a resident or residents.<br><br>Findings include:<br><br>The Resident Bill of Rights dated 4/2014 documents the Resident has the right to be free of neglect.<br><br>The establishments Medication Error policy and procedures dated 4/2025 documents "A system shall be maintained that ensures medication will be given correctly, according the 'Medication Rights'. "Med (medication) errors may include a) Any medication found in the bubble pack during the weekly Medication Room and Cart Audit does not have a documented reason the medication was not given. b) Any meds not given per the medication rights and using proper universal precautions."<br><br>The establishments Medication Administration policy and procedures dated 4/2025 documents all medications given to residents are to be documented on the eMAR (electronic medication administration record) immediately after administration by initialing appropriate time slot.<br><br>The initial report to the State Agency dated 12/1/25 documents medication errors occurred on 11/29/25. R3 through R15 "missed am (morning) medication due to a nursing call off for the (establishment). Investigation into the nursing call off and missed medications by Divisional. The Branch will contact POA (Power of Attorney) and PCP (Primary Care Physician)." | A5000 | | |

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| A5000 | Continued From page 2<br><br>1. The current Service Plan for R3 documents R3 requires full assistance with medication administration.<br><br>R3's eMAR documents R3 did not receive one physician ordered oral medication and two topical medications on the morning of 11/29/25.<br><br>2. The current Service Plan for R4 documents R4 requires full assistance with medication administration.<br><br>R4's eMAR documents R4 did not receive seven physician ordered oral medications on the morning of 11/29/25.<br><br>3. The current Service Plan for R5 documents R5 requires full assistance with medication administration.<br><br>R5's eMAR documents R5 did not receive six physician ordered oral medications and one treatment on the morning of 11/29/25.<br><br>4. The current Service Plan for R6 documents R6 requires full assistance with medication administration.<br><br>R6's eMAR documents R6 did not receive four physician ordered oral medications and three eye drops on the morning of 11/29/25.<br><br>5. The current Service Plan for R7 documents R7 requires full assistance with medication administration.<br><br>R7's eMAR documents R7 did not receive thirteen physician ordered oral medications on the morning of 11/29/25. | A5000 | | |

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| A5000 | Continued From page 3<br><br>6. The current Service Plan for R8 documents R8 requires full assistance with medication administration.<br><br>R8's eMAR documents R8 did not receive three physician ordered oral medications and one blood glucose test on the morning of 11/29/25.<br><br>7. The current Service Plan for R9 documents R9 requires full assistance with medication administration.<br><br>R9's eMAR documents R9 did not receive five physician ordered oral medications and two treatments on the morning of 11/29/25.<br><br>8. The current Service Plan for R10 documents R10 requires full assistance with medication administration.<br><br>R10's eMAR documents R10 did not receive four physician ordered oral medications on the morning of 11/29/25.<br><br>9. The current Service Plan for R11 documents R11 requires full assistance with medication administration.<br><br>R11's eMAR documents R11 did not receive eleven physician ordered oral medications, one blood glucose test, and two treatments on the morning of 11/29/25.<br><br>10. The current Service Plan for R12 documents R12 requires full assistance with medication administration.<br><br>R12's eMAR documents R12 did not receive nine physician ordered oral medications and one | A5000 | | |

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| A5000 | Continued From page 4<br>eye drop on the morning of 11/29/25.<br><br>11. The current Service Plan for R13 documents R13 requires full assistance with medication administration.<br><br>R13's eMAR documents R13 did not receive two physician ordered oral medications on the morning of 11/29/25.<br><br>12. The current Service Plan for R14 documents R14 requires full assistance with medication administration.<br><br>R14's eMAR documents R14 did not receive one physician ordered oral medication on the morning of 11/29/25.<br><br>13. The current Service Plan for R15 documents R15 requires full assistance with medication administration.<br><br>R15's eMAR documents R15 did not receive five physician ordered oral medications and one treatment on the morning of 11/29/25.<br><br>On 12/19/25 at 3:45 pm, E1 ED/Executive Director stated on 11/29/25 thirteen residents did not get their medications due to E3 LPN/Licensed Practical Nurse calling off work, but not to the on-call manager. E4 LPN came from next door (sister facility) and completed the medication pass but missed thirteen of the residents, R3 through R15.<br><br>The establishments Resident Roster documents there are currently 30 residents residing in the establishment. | A5000 | | |

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| A6000 | Continued From page 5 | A6000 | | |
| A6000 | Section 295.6000 Resident Rights | A6000 | | |

This Regulation is not met as evidenced by:
Section 295.6000 Resident Rights

a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights:

13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor;

Violation - Type 1

Based on observation, interview, and record review the establishment failed to obtain a physician ordered x-ray after a fall for one (R1) of three residents reviewed for falls in the sample of 15. This failure resulted in continued pain and undue stress to R1 due to fear she had a fracture. This failure creates a substantial probability of harm to a resident or residents.

Findings include:

The establishments Resident Bill of Rights dated 4/2014 documents "While residing in a health care facility, each Resident, Guardian, Power of Attorney, and Durable Power of Attorney for Health Care Decisions has certain rights protected by the state and federal constitution." These Bill of Rights document the Resident has "The right to direct his or her own care and negotiate the terms of his or her own care;" and

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| A6000 | Continued From page 6 | A6000 | | |

"The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor."

A progress note for R1 dated 12/14/25 at 4:39 pm documents the fall alarm system altered staff that R1 had fallen at 4:15 pm. R1 was found on the floor laying on her stomach with a skin tear to right shin and complaints of pain to her wrist, shoulders and a headache. Hospice service and family were notified.
A progress note for R1 dated 12/15/25 at 11:55 am documents E1 ED/Executive Director spoke with R1's family and consented to getting x-ray of R1's wrist.

The Post-Fall Evaluation Follow-Up analysis for R1, dated 12/15/25 documents Hospice service was called and "they are getting an x-ray."

On 12/19/25 at 2:45 pm, R1 was sitting in a high back reclining wheelchair in her room. Left wrist and hand were swollen with discoloration, right shin with deep skin tear with dried blood without a dressing, discoloration to her left shoulder and medial left arm. R1 stated she fell out of her wheelchair and fell on her arm. "I'm sure it's broken. Very painful to move my arm. My foot and leg hurt too. I want them to get the x-ray done." R1 stated she can barely move her left wrist or left shoulder and has a lot of pain.

As of 12/19/25 at 4:00 pm there is no documentation of an x-ray having been completed for R1.

On 12/19/25 at 3:45 pm, E1 ED stated the hospice service gave an order for R1 to have an x-ray done and gave it to the nurse. The nurse faxed the order to the local x-ray service who

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| A6000 | Continued From page 7<br>never responded. E1 ED stated the staff thought the hospice service was going to contact the mobile diagnostic service for the x-ray and hospice thought the staff at establishment was going to do it. There was miscommunication so E1 ED called the local mobile diagnostic service, and an x-ray was scheduled to be done today or tomorrow. | A6000 | | |