STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	SHF	A. BUILDING: _____ B. WING _____	C 03/20/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HEATHERS SENIOR HOME-PORTREE	6809 BARNARD MILL RD RINGWOOD, IL 60072

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment An investigation of complaints IL00200654 & IL00200770 was conducted on 3/20/2026. Violations: IL00200654 295.5000 h) 3) i) IL00200770 295.5000 h) 3) i)	A 000		
A5000	Section 295.5000 Medication Reminders, Supervision of Self Med This Regulation is not met as evidenced by: Type 2 Violation Section 295.5000 Medication Reminders, Supervision of Self-Medication, Medication Administration and Storage h) Any medication stored by the establishment shall meet the following requirements: 3) Medication shall be stored in the original labeled container, except for medication organizers, and according to instructions on the medication label; i) Except for medication organizers, resident medication shall not be pre-poured. Medication organizers may be prepared up to one month in advance by the following individuals: 1) A resident or the representative; 2) A resident's relatives;	A5000		

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A5000	Continued From page 1 3) A nurse; or 4) As otherwise provided by law. This requirement was not met, as evidenced by: Based on observation, record review, and interview, the establishment failed to ensure medication was stored in the original labeled container by pre-pouring medications. The establishment failed to follow its own medication policy. This failure involves all residents of the establishment. This failure creates a substantial probability of harm to residents. Findings include: In March of 2026 the Illinois Department of Public Health (IDPH) received complaints against the establishment. The complaints alleged that medications were being pre-poured among other allegations. During observation of the establishment on 3/20/2026 at 11:20 AM a medication cart's drawers were examined. The medication cart was locked. The observations were as follows: Drawer 1: The drawer was labeled with a sitcky note that read "Meds. Saturday 3/21/2026". Medication tablets and softgels were observed in small clear medication cups with lids. The cups were labeled only with resident initials and med pass time. Drawer 2: There was no label on the 2nd drawer. The drawer contained around 15 knives. Drawer 3: The drawer was labeled with a sticky note that read "Meds. AM Sunday 3/22". Medication tablets and softgels were observed in small clear medication cups with lids. The cups	A5000		

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A5000	Continued From page 2	A5000		

were labeled only with resident initials and med pass time.
Drawer 4: The drawer was labeled with a sticky note that read "Meds. Friday 3/20/2026". Medication tablets and softgels were observed in small clear medication cups with lids. The cups were labeled only with resident initials and med pass time.
Drawer 5: Unlabeled. Empty medication cups.
Drawer 6: Unlabeled. Empty medication cups.
Drawer 7: Unlabeled. Miscellaneous items. Candy, Blood Pressure Cuff, etc.

During record review on 3/20/2026 at 11:36 AM the establishments medication policy was reviewed. On page 4 the policy states, "Storage of Medications. 1. Medication are stored in the containers in which they are received. Transfer between containers is performed only by the issuing pharmacy ..." This policy was deemed appropriate but was not followed by the establishment.

During an interview with E3 (LPN) on 3/20/2026 at 11:34 AM they stated, "I set all the meds up. If I am here or another nurse is here, we give the meds."

An interview with E5 (Care Partner) on 3/20/2026 at 12:05 PM went as follows:
Surveyor: "Do you give medications when the nurses aren't here?"
E5: "They are prefilled in a cup with a lid. But during evening time there is always a nurse to give the meds. I think a nurse comes in Saturday but not Sunday."
Surveyor: "What are the 5 Rights of medication administration?"
E5: "Oh it's in my state training book. I would like a refresher. We just did the training. [E3] and the

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A5000	Continued From page 3 evening girls trained us on medication. But we don't ever fill the med cups."	A5000		