

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL5108284	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/26/2026
NAME OF PROVIDER OR SUPPLIER ENCORE AT SOUTH BARRINGTON		STREET ADDRESS, CITY, STATE, ZIP CODE 215 BARTLETT ROAD BARRINGTON, IL 60010		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Annual Licensure Survey VIOLATIONS: 295.2000 c) 3) 4) 5) 295.4010 g) 1) A) 3) h)	A 000		
A2000	Section 295.2000 Residency Requirements This Regulation is not met as evidenced by: VIOLATION Section 295.2000 Residency Requirements c) A person shall not be accepted for residency if: 3) The person requires total assistance with 2 or more activities of daily living; 4) The person requires the assistance of more than one paid caregiver at any given time with an activity of daily living; 5) The person requires more than minimal assistance in moving to a safe area in an emergency. For the purpose of this Section, minimal assistance means that the resident is able to respond, with or without assistance, in an emergency to protect themselves, given the staffing and construction of the building; This requirement is not met as evidenced by: Based on interviews and record review, the	A2000		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A2000	Continued From page 1 establishment failed to ensure residents are appropriate to live in an assisted living or shared housing environment. This applies to four (R4, R5, R6 and R7) out of four residents reviewed for residency requirements in a sample of seven. This failure creates a substantial probability of harm to the residents. Findings include: 1) On 3/25/26 at 9:35 AM, R4's records were reviewed. R4's face-sheet showed R4 was a 88 year old female admitted to the establishment on 3/24/25 with diagnoses to include osteoporosis, Alzheimer's disease, polymyalgia and overactive bladder. R4's Face-sheet showed R4 was admitted to hospice on 8/22/25. R4's physician assessment dated 3/18/25 showed R4 was incontinent of bladder. R4's initial assessment dated 3/24/25 showed R4 will be assisted to toilet and her briefs changed with assistance, R4 required physical assist with bathing, dressing and grooming. It showed R4 required set-up, stand-by OR physical assist with oral care, R4 required escorting OR 'push wheelchair' to dining and activities. The assessment showed R4 required one person assist with transfers, but does not specify if R4 could stand and pivot. It showed R4 required physical assistance to evacuate the facility safely in the event of an emergency requiring evacuation. R4's Functional Assessment for Persons with Alzheimer's disease dated 3/25/25 showed R4 consistently required assistance with transfers or	A2000		

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A2000	Continued From page 2 ambulation. It also showed R4 required scheduled toileting with assistance. It showed R4 bathed and got dressed only with physical assistance and is oblivious to grooming. 2) On 3/25/26 at 10:05 AM, R5's records were reviewed. R5's face-sheet showed R5 was a 67 year old female admitted to the establishment on 7/30/25 with diagnoses to include osteoporosis, anxiety, Alzheimer's disease and hypertension. R5's face-sheet showed R5 was admitted to hospice on 11/21/25. R5's initial assessment dated 7/30/25 showed R5 required physical assist with bathing and toileting and that R5 was incontinent of bowel and bladder. R5's nurse's notes dated 7/30/25 at 2:30 PM showed R5 required full assistance with all ADLs (activities of daily living). R5's service plan dated 3/25/26 showed R5 required physical assistance to evacuate the facility safely in the event of an emergency requiring evacuation. 3) On 3/25/26 at 11:15 AM, R6's records were reviewed. R6's face-sheet showed R6 was a 84 year old female admitted to the establishment on 9/24/24 with diagnoses to include osteoporosis, Alzheimer's disease, coronary artery disease and venous insufficiency. R6's face-sheet showed R6 was admitted to hospice on 1/23/25. R6's initial assessment dated 9/26/24 showed R6 required physical assistance for bathing, toileting. It showed R6 required to be escorted or 'push wheelchair' to all community areas and activities. R6's service plan undated showed R6 required	A2000		

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A2000	Continued From page 3 physical assistance to evacuate the facility safely in the event of an emergency requiring evacuation. 4) On 3/25/26 at 10:40 AM, R7's records were reviewed. R7's face-sheet showed R7 was a 71 year old male admitted to the establishment on 3/31/23 with diagnoses to include diabetes mellitus, dementia, schizophrenia, depression and hypertension. R7's facesheet showed R7 was admitted to hospice on 11/10/23. R7's initial assessment dated 3/10/23 showed R7 needed assistance with bathing, grooming, dressing. R7's service plan dated 3/25/26 showed R7 required physical assistance to evacuate the facility safely in the event of an emergency requiring evacuation. R7's progress notes dated 3/31/23 at 11:0 AM showed R7 needed assistance with ADLs. On 3/25/26 at 1:49 PM E13 (CG-Caregiver) stated R4, R5, R6 and R7 needed total assist for bathing, grooming, dressing, toileting and oral care since admission to the facility and before they were admitted to hospice. On 3/25/26 at 2:05 PM, E15 (CG) stated R4 needed total assist for toileting, oral care, grooming, dressing, mobility and bathing since admission. On 3/25/26 at 2:15 PM E14 (CG) stated R4, R5 and R7 needed total assist for toileting, oral care, grooming, dressing, mobility and bathing since admission. On 3/25/26 at 2:23 PM E8 (CG) stated R4, R5	A2000		

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A2000	Continued From page 4 and R7 needed total assist for all ADLs since admission even before they were on hospice. On 3/26/26 at 2:15 PM E1 (Executive Director) stated the state regulations for residency requirements include that residents should not be totally dependent for more than two ADLs and that residents should not require two persons for transfers.	A2000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: . VIOLATIONS: Section 295.4010 Service Plan g) Service plans shall address: 1) The level of service the resident is receiving, including: A) assistance with activities of daily living; 3) Staff responsible for the provisions of the service plan; h) The service plan shall include all support services provided or arranged for by the establishment.	A4010		

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A4010	Continued From page 5 This requirement is NOT MET as evidenced by: Based on review, and interviews, the establishment failed to ensure the Service Plan was accurate and complete. This was found in five of five (R2, R4, R5, R6 and R7) resident records reviewed. This failure creates a substantial probability of harm to residents. Findings include: 1) R2's record was reviewed on 3/25/26 at 12:05 PM with E2 (Director of Health Care). E2 (Director of Health Care) described R2 as having periods of lucidity, incontinent feces, bed bound, requires 2- person assist for transfers, refuses to leave his room. E2 (Director of Health Care) stated, the hospice nurse provides services 3 days a week for skin assessments and that the buttock wounds are now healed, does a full physical assessment, and Foley catheter changes. The hospice certified nursing assistant provides personal care 5 days a week, the chaplain and social worker also provide services. The Service Plan updated on 09/25/25, lacked that the hospice chaplain and social worker provide services, and the visit frequency of the services provided by hospice nurse, CNA, social worker, and chaplain. R2's record contained the facility nursing notes dated 01/13/26 and 02/17/26 that included the hospice nurse provided treatment to R2's left and right buttocks. The hospice nurse visit note dated 03/20/26 contained R2 has stage 2 left and right buttock pressure ulcers that require wound care, "daily and PRN (as needed) for drainage". During an interview with E2 (Director of Health Care) on 3/26/26 at 10:00 AM, E2 stated the hospice nurse provides all of R2's wound care,	A4010		

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A4010	Continued From page 6 the facility nurses do not provide the wound care. Facility nursing notes provided, dated 9/4/25 to 3/21/26, lacked documentation that facility nurses had provided any wound care. R2's Service Plan lacked coordination with the hospice nurse regarding the provision of wound care when the hospice nurse is not on-site. During interviews with E2 (Director of Health Care) on 3/25/26 at 12:05 PM, and on 3/26/26 at 10:10 AM, the above findings were reviewed. 2) On 3/25/26 at 9:35 AM, R4's records were reviewed. R4's face-sheet showed R4 was a 88 year old female admitted to the establishment on 3/24/25 with diagnoses to include osteoporosis, Alzheimer's disease, polymyalgia and overactive bladder. R4's service-plan showed R4 was on hospice. R4's service plan does not include the services provided by hospice. 3) On 3/25/26 at 10:05 AM, R5's records were reviewed. R5's face-sheet showed R5 was a 67 year old female admitted to the establishment on 7/30/25 with diagnoses to include osteoporosis, anxiety, Alzheimer's disease and hypertension. R5's service-plan showed R5 was on hospice. R5's service plan does not include the services provided by hospice. 4) On 3/25/26 at 11:15 AM, R6's records were reviewed. R6's face-sheet showed R6 was a 84 year old female admitted to the establishment on 9/24/24 with diagnoses to include osteoporosis, Alzheimer's disease, coronary artery disease and venous insufficiency. R6's service-plan showed R6 was on hospice. R6's service plan does not include the services provided by hospice. 5) On 3/25/26 at 10:40 AM, R7's records were	A4010		

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A4010	Continued From page 7 reviewed. R7's face-sheet showed R7 was a 71 year old male admitted to the establishment on 3/31/23 with diagnoses to include diabetes mellitus, dementia, schizophrenia, depression and hypertension. R7's service-plan showed R7 was on hospice. R7's service plan does not include the services provided by hospice. On 3/25/26 at 2:05 PM, E15 (CG-Caregiver) stated hospice CNAs (Certified Nursing Assistant) provide the bathing and grooming and that they come twice a week. On 3/26/26 at 2:00 PM, E2 (DHC-Director of Healthcare) stated hospice CNAs visit the residents twice a week to provide hygienic care, hospice nurse visits 1-2 times a week and coordinate care with the establishment, physician and family. The social worker and the chaplains also visit the residents occasionally and that they do not have a set schedule. E2 stated these details are not specified in the service plan.	A4010		