

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/02/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 175499	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 10/24/2022
NAME OF PROVIDER OR SUPPLIER THE VILLAGE AT MISSION			STREET ADDRESS, CITY, STATE, ZIP CODE 7105 MISSION ROAD PRAIRIE VILLAGE, KS 66208		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000			
F 635 SS=D	The following citations represent the findings of complaint investigation #KS00175534. The 2567 was sent electronically on 11/02/22. Admission Physician Orders for Immediate Care CFR(s): 483.20(a) §483.20(a) Admission orders At the time each resident is admitted, the facility must have physician orders for the resident's immediate care. This REQUIREMENT is not met as evidenced by: The facility identified a census of 29 residents. The sample included one resident. Based on record review, interview, and observation the facility failed to obtain an admitting order from a physician for Resident (R) 1's admission to the facility for a respite stay. This deficient practice placed R1 at risk for negative outcomes and uncommunicated care needs.. Findings included: - R1's electronic medical record (EMR) documented under the "Diagnosis" tab diagnoses of heart failure, gastro-esophageal reflux disease (GERD-backflow of stomach contents to the esophagus), dementia (progressive mental disorder characterized by failing memory, confusion), and hypothyroidism (condition characterized by decreased activity of the thyroid gland). The "Entry Minimum Data Set (MDS)" assessment dated 10/16/22 documented R1 admitted to the facility on 10/16/22.	F 635			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

11/02/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 635	Continued From page 1 The "Return Home Care Plan" initiated 10/17/22 documented R1 anticipated to stay five days for a respite stay at the facility. Review of R1's entire clinical record lacked a physician order for admission. On 10/24/22 at 12:43 PM Licensed Nurse (LN) G stated that the orders came with residents that admitted in a packet from where the residents were previously. LN G further stated there should be an admitting order for respite stays. LN G stated if there was not an admission order, she would call the physician to get one because there had to be an order to admit for anyone admitting to the facility. On 10/24/22 at 12:47 PM LN H stated there needed to be admitting orders and if there were none, she would call the physician to get an order. LN H expected an order for a respite stay. She stated the order was needed before anything else was done. On 10/24/22 at 02:00 PM Administrative Nurse D stated R1 did not have an admitting order and that should never happen. She stated all residents admitting had to have admission orders. The facility "Admission Policy" reviewed 02/21 directed prior to or at the time of admission, the resident's attending physician must provide the facility with information needed for the immediate care of the resident. The facility failed to ensure R1 had a valid physician's order for admission to the facility. This	F 635			

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F 635 F 760 SS=D	Continued From page 2 placed R1 at risk for unmet care needs. Residents are Free of Significant Med Errors CFR(s): 483.45(f)(2) The facility must ensure that its- §483.45(f)(2) Residents are free of any significant medication errors. This REQUIREMENT is not met as evidenced by: The facility identified a census of 29 residents. The sample included three residents with one resident reviewed for medications. Based on record review, interview, the facility failed to ensure Resident (R)1 was free of medication errors when staff failed to obtain current admission orders (Refer to F635) which included medications orders and instead used orders which remained in the electronic health record from a previous admission on 05/02/22; staff then administered medications based on those orders which were not R1's current medications. This deficient practice placed the resident at risk for adverse outcomes related to medication. Findings included: - R1's Electronic Medical Record (EMR) under the "Census" tab recorded she admitted on 05/02/22 and discharged on 05/005/22. She admitted again on 06/25/22 and discharged on 07/13/22. She admitted most recently on 10/16/22. R1's EMR under the "Diagnosis" tab recorded diagnoses of heart failure, gastro-esophageal reflux disease (GERD-backflow of stomach contents to the esophagus), dementia (progressive mental disorder characterized by	F 635 F 760			

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F 760	Continued From page 3 failing memory, confusion), and hypothyroidism (condition characterized by decreased activity of the thyroid gland). The "Entry Minimum Data Set (MDS)" assessment dated 10/16/22 documented R1 admitted to the facility on 10/16/22. The "Care Plan" initiated 10/17/22 directed staff to administer medications as ordered, monitor and documented side effects and effectiveness. Review of the October Medication Administration Record (MAR) documented the following orders: Atorvastatin calcium tablet (medication used to lower cholesterol) 40 milligrams (mg) give one tablet by mouth at bedtime start date 05/02/22; administered two times. Cardizem LA (medication used to treat heart disorders and to slow heart rate) tablet extended release 24 hour 180 mg give one tablet by mouth one time a day start date 05/03/22; administered three times. Iron tablet 325 mg give one tablet by mouth one time a say start date 05/03/22; administered three times. Levothyroxine sodium (medication used to treat thyroid and metabolism disorders) table 112 microgram (mcg) give one tablet by mouth one time a day start date 05/03/22; administered three times. Multivitamin tablet give one tablet by mouth one time a day start date 05/03/22; administered three times. Omeprazole capsule (medication used to reduce stomach acid) delayed release 20 mg give one capsule by mouth one time a day start date 05/03/22; administered three times. Prednisone tablet (steroid used to treat	F 760			

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F 760	Continued From page 4 inflammation) five mg give one tablet by mouth one time a day start date 05/03/22; administered three times. Tolterodine tartrate (bladder relaxant) tablet two mg give one tablet by mouth one time a day start 05/03/22; administered two times. Vitamin D tablet give one tablet by mouth one time a day start date 05/03/22; administered three times. Docusate sodium (Colace-stool softer) capsule 100 mg give one capsule by mouth two times a day start date 05/02/22; administered six times. Eliquis (blood thinning medication) tablet two and a half mg give one tablet by mouth two times a day start date 05/02/22; administered five times. Acetaminophen (pain reliever and fever reducer) tablet 500 mg give two tablet by mouth every eight hours as needed start date 05/02/22; administered one time. Review of R1's entire clinical record lacked a physician order for the 10/16/22 admission and for the above medications for the 10/16/22 admission. Review of the Hospice "Medication Profile" printed on 10/17/22 documented the following orders which R1 was supposed to receive: Colace sodium 100 mg oral capsule take one capsule by mouth one a day start date 08/17/22. Levothyroxine sodium 125 tablet by mouth once a day start date 08/17/22. Melatonin (supplement used to improve sleep) five mg by mouth once a day at bed time start date 08/17/22. Prednisone five mg tablet by mouth once a day start date 08/17/22. Pantoprazole (mediation used to reduce stomach acid) 40 mg coated capsule take one two times a	F 760			

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F 760	Continued From page 5 day start date 08/17/22. Verapamil hydrochloride (medication used to treat high blood pressure and chest pain) 120 mg tablet by mouth two times a day start date 08/17/22. Levsin (treats spasms in the bowel or bladder) sublingual 0.125 mg tablet take sublingually every eight hours as needed start date 08/17/22. Lorazepam intensol (medications used to treat anxiety) two milligrams per milliliter (mg/mL) administer 0.25 - 0.5 mL sublingually every three hours as needed start date 08/17/22. Morphine sulfate (narcotic used to treat pain and air hunger) 20 mg/mL oral concentrate administer 0.25-0.5 mL sublingually every three hours as needed start date 08/17/22. Acetaminophen 650 mg rectal suppository administer one suppository rectally every 24 hours as needed start date 08/18/22. Dulcolax laxative ten mg rectal suppository administer one suppository rectally every 24 hours as needed start date 08/18/22. Oxygen one to five liters per minute (LPM) gas administer one to five liters per minute inhaled continuous as needed start date 08/19/22. Trazadone hydrochloride (medication used to treat depression and insomnia) 50 mg tablet take one tablet by mouth once a day start date 09/08/22. Tramadol hydrochloride (medication used to treat moderate pain) 50 mg tablet take one tablet by mouth once a day start date 10/07/22. Acetaminophen 500 mg tablet take one to two tables by mouth three times a day start state 10/12/22. Colace sodium 100 mg tablet take one capsule by mouth once a day start date 10/12/22. Senna S (medication used to treat constipation) 50 mg-8.6 mg tablet take one tablet by mouth once a day at bed time start date 10/12/22.	F 760			

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F 760	Continued From page 6 Senna S 50 mg-8.6 mg table take two tablets by mouth every 24 hours once a day start date 10/14/22 Fleet mineral oil enema 100 percent rectal enema administer one application rectal every 24 hours as needed start date 10/14/22. The "Health Status Note" dated 10/18/22 at 11:05 PM documented R1's evening medications were not available and the pharmacy was notified. The pharmacy noted the orders were dated from May 2022 and R1 did not have a current list of medications available in R1's records. On 10/24/22 at 11:45 AM Administrative Staff B stated he was not sure where the orders for the medication that were actually administered to R1 came from and the facility was investigating the issue. He further stated that it appeared that Licensed Nurse (LN) I just started all of the previous medications without comparing them to anything. On 10/24/22 at 12:43 PM LN G stated that the medication orders for new admissions came with residents in a packet. LN G further stated there should be an admitting order for respite stays. LN G stated if there were not admission orders, she would call the physician to obtain because there had to be an order to admit for anyone admitting to the facility. On 10/24/22 at 02:00 PM Administrative Nurse D stated R1 did not have an admitting order and that should never happen. She stated all residents admitting had to have admission orders. The facility "Drug Administration - General	F 760			

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F 760	Continued From page 7 Guidelines" policy dated 05/19 directed medications were administered in accordance with written orders of the attending physician. If a medication order seems to be unrelated to the resident's current diagnosis or condition the physician is contacted for clarification prior to administration of the medication The facility failed to ensure R1 was free of medication errors when staff failed to obtain current admission orders which included medications orders and instead used orders which remained in the electronic health record from a previous admission on 05/02/22; staff then administered medications based on those orders which were not R1's current medications. This deficient practice placed the resident at risk for adverse outcomes related to medication.	F 760			