STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	N046075	A. BUILDING: _____ B. WING _____	C 02/12/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE PLAZA HEALTH SERVICES AT SANTA MARTA	13875 W 115TH TERRACE OLATHE, KS 66062

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	INITIAL COMMENTS The following citations are the result of a licensure abbreviated survey conducted on 2/7/18 and 2/12/18 at the above named assisted living unit in Olathe, KS.	S 000		
S3090 SS=F	26-41-202 (c) Admission Negotiated Service Agreement (c) Each administrator or operator shall ensure the development of an initial negotiated service agreement at admission. This REQUIREMENT is not met as evidenced by: 26-41-202 (c) The facility reported a census of 60 residents. The sample included 2 residents. Based on record review and interview for all residents, the administrator failed to ensure the development of an initial negotiated service agreement at admission as evidenced by record review and interview for 1 sampled resident (#4). Findings included: - Record review for resident #4 recorded an admission date of 11/6/17 with diagnoses including: calcium gallbladder with cholecystitis, urinary incontinence, neuropathy, dementia, xenogeneic heart valve, hypothyroidism, arteriosclerotic heart disease, gastro-esophageal reflux, and hypercholesterolemia. Functional Capacity Screen dated 11/6/17	S3090		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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S3090	Continued From page 1 recorded resident required supervision with bathing, dressing, and management of medications and treatments. Independent with mobility. Resident is usually continent and has problems with short term memory and long term memory. Recent problems and risks: wandering, socially inappropriate disruptive behavior and impaired decision-making. Record lacked a negotiated service agreement. Interview on 2/7/18 at 2:45pm with licensed nurse #A stated facility does not have a separate Negotiated Service Agreement for resident, "it's in our admission agreement" Copy of resident's admission agreement dated 11/6/17 was received on 2/9/18. Admission agreement did not include a negotiated service agreement, providing only lease agreement information and general service information. Admission agreement was not specific to resident needs as recorded in the functional capacity screen. For all residents, the administrator failed to ensure the development of an initial negotiated service agreement at admission as evidenced by record review and interview for 1 sampled resident (#4).	S3090		
S3130 SS=D	26-41-203 (d) Special Care Services (d) Special care. Any administrator or operator of an assisted living facility or residential health care facility may choose to serve residents who do not exceed the facility ' s admission and retention criteria and who have special needs in a special	S3130		

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S3130	Continued From page 2	S3130		

care section of the facility or the entire facility, if the administrator or operator ensures that all of the following conditions are met:
(1) Written policies and procedures are developed and are implemented for the operation of the special care section or facility.
(2) Admission and discharge criteria are in effect that identify the diagnosis, behavior, or specific clinical needs of the residents to be served. The medical diagnosis, medical care provider ' s progress notes, or both shall justify admission to the special care section or the facility.
(3) A written order from a medical care provider is obtained for admission.
(4) The functional capacity screening indicates that the resident would benefit from the services and programs offered by the special care section or facility.
(5) Before the resident ' s admission to the special care section or facility, the resident or resident's legal representative is informed, in writing, of the available services and programs that are specific to the needs of the resident.
(6) Direct care staff are present in the special care section or facility at all times.
(7) Before assignment to the special care section or facility, each staff member is provided with a training program related to specific needs of the residents to be served, and evidence of completion of the training is maintained in the employee's personnel records.
(8) Living, dining, activity, and recreational areas are provided within the special care section, except when residents are able to access living, dining, activity, and recreational areas in another section of the facility.
(9) The control of exits in the special care section is the least restrictive possible for the residents in

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S3130	Continued From page 3 that section. This REQUIREMENT is not met as evidenced by: K.A.R. 26-41-203 (d)(3) The facility reported a census of 60 residents. The sample included 2 residents. Based on record review, observation and interview for 1 (#4) sampled resident the administrator failed to ensure the resident's record contained a written order from a medical care provider for admission to a special care services unit. Findings included: - Record review for resident #4 recorded an admission date of 11/6/17 with diagnoses including: calcium gallbladder with cholecystitis, urinary incontinence, neuropathy, dementia, xenogeneic heart valve, hypothyroidism, arteriosclerotic heart disease, gastro-esophageal reflux, and hypercholesterolemia. Functional Capacity Screen dated 11/6/17 recorded resident required supervision with bathing, dressing, and management of medications and treatments. Independent with mobility Resident is usually continent and has problems with short term memory and long term memory. Recent problems and risks: wandering, socially inappropriate disruptive behavior and impaired decision-making. Record lacked a negotiated service agreement.	S3130		

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S3130	Continued From page 4 Health Care Service Plan (service plan/ elopement assessment) dated 11/6/17 recorded: bath at night (PM) on Monday and Tuesday, mobility independent, resident manages bladder independently and is continent of bladder and bowel. Medications and treatments administered by staff. Cognition: short-term memory loss, long-term memory loss, disoriented to place and time and behaviors "displays constant wandering with no sense of safety and exit seeking, resident is hard to redirect at times, wanders to other resident's room". Observations on 2/7/18, at the following times, revealed the resident on the locked memory care unit: 12:45pm resident asleep at dining table; 1:50pm resident asleep in living room chair; 3:12pm resident asleep in living room chair. On 2/7/18 at 4:00 pm requested written physician's order for resident admission to the locked memory care unit. Received a Fax to physician dated 11/7/17 : "[resident] was admitted yesterday 11/6/17 to [facility]memory support room [number]." Licensed nurse #B confirmed record lacked a written order for admission to the locked memory care unit. For resident #4 the administrator failed to ensure the resident's record contained a written order from a medical care provider for admission to a special care services unit.	S3130		
S3155 SS=D	26-41-204 (a) Health Care Services	S3155		

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S3155	Continued From page 5 . (a) The administrator or operator in each assisted living facility or residential health care facility shall ensure that a licensed nurse provides or coordinates the provision of necessary health care services that meet the needs of each resident and are in accordance with the functional capacity screening and the negotiated service agreement. This REQUIREMENT is not met as evidenced by: KAR 26-41-204(a) The facility reported a census of 60 residents. The sample included 2 residents. Based on record review, observation and interview for 1 (#4) sampled resident requiring health care services, the administrator failed to ensure that a licensed nurse provides or coordinates the provision of necessary health care services that meet the needs of each resident and are in accordance with the functional capacity screening and the negotiated service agreement. Findings included: - Record review for resident #4 recorded an admission date of 11/6/17 with diagnoses including: calcium gallbladder with cholecystitis, urinary incontinence, neuropathy, dementia, xenogeneic heart valve, hypothyroidism, arteriosclerotic heart disease, gastro-esophageal reflux, and hypercholesterolemia. Functional Capacity Screen dated 11/6/17	S3155		

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S3155	Continued From page 6	S3155		

recorded resident required supervision with bathing, dressing, and management of medications and treatments. Independent with mobility Resident is usually continent and has problems with short term memory and long term memory. Recent problems and risks: wandering, socially inappropriate disruptive behavior and impaired decision-making.

The record lacked a negotiated service agreement.

Health Care Service Plan (service plan/ elopement assessment) dated 11/6/17 recorded: bath at night (PM) on Monday and Tuesday, mobility independent, resident manages bladder independently and is continent of bladder and bowel. Medications and treatments administered by staff. Cognition: short-term memory loss, long-term memory loss, disoriented to place and time and behaviors "displays constant wandering with no sense of safety and exit seeking, resident is hard to redirect at times, wanders to other resident's room".

Interdisciplinary notes (nurse's notes) recorded the following:

11/14/17 10:01pm "At 5:30pm [resident] thinks [another resident] is his/her spouse. ... staff try to redirect.. but he/she gets agitated. At 7:15pm ... [resident] came with a chair blocked [another resident] from leaving. When staff tried to redirect [resident] he/she became agitated and told the CNA (certified nurse aide) and the sitter "to go to hell" .... [resident grabbed [other resident's] hand and tried to kiss him/her ...."

11/15/17 10:38pm "At 5:30pm [resident] confusing [another resident] with his/her spouse,

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S3155	Continued From page 7 touching [other resident]." 12/24/17 3:55pm "Resident went to [another resident's room] he/she then locked him/herself in the room ...." (other resident was in the room.) 12/28/17 10:31pm "After dinner resident began pacing halls, agitated, looking for his/her [spouse], attempting to exit doors and not easily redirected. ..... then at approximately 9:30(pm) resident emerged from his/her room with nothing on at all except for a pull-up and pull-up was saturated. This nurse walked him/her back into his/her room toileted him/her and got him/her re-dressed into pajamas ..... At approximately 1030(pm) resident emerged again but was clothed and staff redirected him/her back to bed and changed his/her pull-up which had been saturated again and dirty." 12/29/18 9:53am "Resident found on knees by bedside this morning. Resident was not able to tell this writer what happened but he/she said he/she had been there for a while." 1/29/18 10:06am "Resident woke up between 8am and 9am, while everyone was at breakfast he/she wandered into [another resident's room] took his/her clothes off and sat on [other resident's] couch ... ... [other resident] told him/her "don't ever come back to my room", and [this resident] turned around and made a charging gesture ... ..." Interview on 2/7/18 at 3:00pm with licensed nurse #A confirmed service plan/ elopement assessment is the only care plan for resident. He/she stated "We huddle" to inform staff of resident's needs.	S3155		

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S3155	Continued From page 8 HCSP lacked entries for staff assistance with dressing, incontinence management, interventions for resident falls, and entries for staff management of resident's behaviors and aggression. For resident #4 the administrator failed to ensure that a licensed nurse provides or coordinates the provision of necessary health care services that meet the needs of each resident and are in accordance with the functional capacity screening and the negotiated service agreement.	S3155		