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BENTON HOUSE OF LENEXA	22000 PRAIRIE STAR PARKWAY LENEXA, KS 66220

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S 000	INITIAL COMMENTS The following citations represent the findings of an abbreviated survey for complaints # 182593, of the above named facility conducted on 09/25/23.	S 000		
S3015 SS=F	26-41-101 (c) Administration Position Description (c) Administrator and operator position description. Each licensee shall adopt a written position description for the administrator or operator that includes responsibilities for the following: (1) Planning, organizing, and directing the facility; (2) implementing operational policies and procedures for the facility; and(3) authorizing, in writing, a responsible employee who is 18 years old or older to act on the administrator ' s or operator's behalf in the absence of the administrator or operator. This REQUIREMENT is not met as evidenced by: K.A.R. 26-41-101 (c)(3) The facility reported a census of 69 residents. Based on interview, the administrator failed to authorize in writing, a responsible employee to act on the administrator's behalf in the absence of the administrator. Findings included: - Interview on 09/25/23 at 02:44PM, "Certified Nurse Aide" (CNA) A confirmed the operator was out of the building, and further confirmed the	S3015		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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S3015	Continued From page 1 facility does not have in writing the responsible person who would act on the administrator's behalf in the absence of the administrator. Interview on 09/25/23 at 02:30 PM with CNA A, stated the administrator was unavailable, she was on vacation and the director of nursing was unavailable as she was at training in Florida. Interview on 09/27/23 at 08:46 AM with Administrator C, confirmed she left for vacation on 09/20/23 and returned to the facility on 09/27/23. The administrator failed to authorize in writing, a responsible employee to act on the administrator's behalf in the absence of the administrator.	S3015		
S3298 SS=K	26-41-206 (d) Food Preparation (d) Food preparation. Food shall be prepared using safe methods that conserve the nutritive value, flavor, and appearance and shall be served at the proper temperature. (1) Food used by facility staff to serve to the residents, including donated food, shall meet all applicable federal, state, and local laws and regulations. (2) Food in cans that have significant defects, including swelling, leakage, punctures, holes, fractures, pitted rust, or denting severe enough to prevent normal stacking or opening with a manual, wheel-type can opener, shall not be used. (3) Food provided by a resident ' s family or friends for individual residents shall not be required to meet federal, state, and local laws	S3298		

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and regulations.

This REQUIREMENT is not met as evidenced by:
K.A.R. 26-41-206 (d)

The facility reported a census of 69 residents. The sample included four residents. "Residents'" (R's) 1, 2, 3, 4, and one staff member, "Licensed Nurse" (LN) B. Based on observation, interview, and record review, the administrator failed to ensure the facility food was prepared using safe methods and served at the appropriate temperatures. Three facility residents were confirmed as positive for salmonella and one staff member and one resident who experienced symptoms of diarrhea, vomiting, fever, and stomach cramps. During the survey process it was observed the facility staff members and dietary staff members did not obtain temperatures of the food prior to serving it to the residents, and further confirmed facility staff were serving meals without maintaining the proper holding temperatures for the food. This placed all residents in Immediate Jeopardy.

Findings included:

- Record Review for R1 revealed an admission date of 02/15/17, with diagnosis of muscle weakness, hypertension, coronary artery disease, anxiety, depression, and Osgood-Schlatter Disease.

Record review of R1 "Functional Capacity Screen" (FCS) dated 09/15/23 revealed R1 was

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independent with dressing, toileting, transferring, walking / mobility, and eating. He was continent of bladder, had intact cognition, and was able to make himself understood and he understood others.

The unsigned "Negotiated Service Agreement" (NSA) dated 09/15/23 identified R1 would be provided a regular diet. He was able to independently eat a meal that is prepared, cooked, and served to him. He did not have any known food allergies.

The "Health Service Plan" (HSP) dated 09/15/23 lacked instruction to facility staff related to R1 meals.

Record review of R1 electronic "Observation Notes" dated 09/08/23 to 09/25/23 revealed the following entries:"

09/16/23 At 03:17 PM "At approximately 10:30 AM staff was notified R1 was in the hallway with no clothing on. Another staff and I went to assist R1 one back to his room where he reported feeling sweaty and that he had thrown up. The resident also said he could not find his pendant, so maintenance was notified. Resident was visibly sweaty. Vital signs normal. The other staff member assisted resident back to bed. When this writer checked on R1 at noon he reported feeling better but declined coming down for lunch".

09/16/23 at 05:36 PM "Resident is not feeling well. He is pale, and a little diaphoretic. Abdomen was soft and non-distended and non-tender with hyperactive bowel sounds in all

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four quadrants. R1 helped to find and take some Imodium due to having diarrhea. Encouraged to drink fluids. He also took Tylenol for aches all over and Zofran for nausea and vomiting. Resident is self-administering medications. He did not have any shortness of breath."

09/19/23 at 07:03 PM R1 was weak and had had diarrhea for four days. R1 did not want to go to the hospital to be evaluated. The Nurse practitioner stated she would call him in an antibiotic to start the night of 09/19/23. R1 assured the nurse that he was drinking lots of fluids to stay hydrated. He had been without fever at that time".

09/20/23 at 05:38 PM "R1 on isolation, nausea, vomiting and diarrhea possible salmonella poisoning".

09/20/23 at 05:43 PM R1 possible salmonella poisoning, R1 started on antibiotics for nausea vomiting and diarrhea. He was without fever. R1 was in isolation per facility protocol until he had been 48 hours of no symptoms.

09/21/23 at 03:36 PM R1 remained in quarantine for possible salmonella poisoning. He denied any loose stools or any symptoms. His vital signs were within normal limits.

09/22/23 at 03:33 PM R1 had been salmonella symptom free for three days.

Interview on 09/27/23 with Administrator C, she confirmed R1 did not have a positive test for Salmonella, that he was symptomatic and was

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S3298	Continued From page 5 treated with antibiotics for the symptoms. - Record review for R2 revealed an admission date of 10/21/21 with diagnoses of coronary artery disease, hypertension, spinal stenosis, and gait instability. The FCS dated 10/16/22 revealed R2 was independent with dressing, toileting, transferring, walking / mobility, and eating. She was continent of bladder, had intact cognition, and was able to make herself understood and she understood others. The unsigned NSA dated 09/13/23 identified R2 would be provided a no added salt diet. She was able to independently eat a meal that was prepared, cooked, and served to her. She had no known food allergies. Review of R2 HSP dated 09/13/23 lacked instruction to facility staff related to R2 meals. Record review on R2 "Observation Notes" dated 08/22/23 to 09/21/23 revealed the following entries: 09/15/23 at 10:06 AM A COVID-19 test had been recorded as negative. A test was completed for complaint of nausea/vomiting, and weakness. 09/15/23 at 10:12 AM Resident stated she had vomited through the night and had loose stools. She reported nausea and dry heaving this morning. Nurse practitioner came and performed an assessment and ordered Zofran 4 milligram tablets every four hours as needed for nausea	S3298		

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and vomiting, and Imodium 2 milligrams by mouth three times a day for diarrhea.

09/15/23 at 10:56 PM Nurse practitioner ordered Loperamide scheduled, and as needed Zofran. Resident denied having diarrhea this evening.

09/19/23 at 05:56 PM "Resident had lost five pounds in the last couple of days and had diarrhea for four days. Imodium given and is not helping. Resident had been encouraged to drink fluids, but she stated that she has not been eating but a bite or two of her meals. She is lethargic." Nurse Practitioner notified and instructed staff to send R2 to the local emergency room. Staff notified R2's son, who stated he would transport R2 to the emergency room. "R2 had gotten into bed and stated that she is too weak and needed help".

09/21/23 at 03:28 PM "Spoke to durable power of attorney, R2 remains at the hospital. He stated R2 remained weak and cannot do anything for herself. Diagnosed with dehydration and weakness. Doctors believe she did have Salmonella but have not been able to test for it. She will be discharging within a few days and will be in rehabilitation for a few weeks."

Interview on 09/27/23 at 08:46 AM with Administrator C, she confirmed R2 had not returned to the facility at this time.

- Record review for R3 revealed and admission date of 08/15/22 with diagnoses of unspecified fracture of the left acetabulum-subsequent encounter for fracture with routine healing, other

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specified fracture of the left pubis subsequent encounter with routine healing, gastro-esophageal reflux disease, vitamin D deficiency, anemia, hypoglycemia, constipation, and diarrhea.

The FCS dated 07/25/23 revealed R3 required physical assistance with bathing, dressing, toileting, transferring, walking, and she was independent with eating. She lacked the ability to manager her own medications and was frequently incontinent of her bladder, she had impaired short term memory, impaired memory recall and impaired decision making. She was able to make herself understood and she understood others.

The unsigned NSA dated 07/25/23 identified R3 would be provided a regular diet. She could independently eat a meal that was prepared, cooked, served to her with her meat cut up. She had no known food allergies.

Review HSP dated: 07/25/23 instructed facility staff to ensure R3 received proper nutrition, provide a meal, menu, and partial assistance with her dining.

Review of R3 electronic "Observation Notes" dated 09/09/23 to 09/25/23 revealed the following entries:

09/16/23 at 06:36 PM "Resident had diarrhea this evening, Imodium was administered. Resident had a fever of 102.5 degrees Fahrenheit. Cool cloth to the forehead and Tylenol administered". R3 was in bed and staff were assisting her with drinking fluids.

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Daughter/durable power of attorney was called and
upon arrival to see the resident she decided to return the next morning to see how R3 was doing, and if she was no better, she would take R3 to the urgent care the following day.

09/19/23 at 04:36 PM "Residents daughter notified the facility that the resident would be in the hospital for another couple of days having tests done. Possible blood infection.

09/19/23 at 08:01 PM R3 daughter notified facility that R3 had been diagnosed with Salmonella poisoning and E-Coli.

09/21/23 at 01:35 PM R3 readmitted to the facility from hospital stay.

- Record review on 09/25/23 for R4 revealed an admission date of 11/29/22 with diagnoses of Left femur fracture, diabetes mellitus type two, hypertension, insomnia, atrial fibrillation, leukemia, and gastroesophageal reflux disease.

The FCS dated 12/16/22 revealed R4 was independent with dressing, toileting, transferring, walking, and eating. She was occasionally incontinent, her cognition was intact, and she was able to make herself understood and she understood others. She had impaired vision and used a wheelchair mobility device.

The NSA dated 12/16/22 identified R4 would receive a regular diet, she could independently eat a meal that had been prepared, cooked, and served to her. She was allergic to alcohol. She

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was a diabetic.

Review of R4 HSP dated 12/16/22 lacked instruction to facility staff related to R4 meals.

Review of R4 electronic "Observation Notes" dated 08/25/23 to 09/25/23 revealed the following entries:

09/15/23 at 11:15 AM R4 complained of feeling nauseous that morning.

09/15/23 at 10:31 PM R4 was not feeling well that "evening." R4 had a recorded temperature of 102 degrees Fahrenheit and refused to let facility staff send her to the hospital or call her daughter.

09/16/23 at 10:52 PM R4 had an unwitnessed fall at 06:20 PM. Facility staff found R4 on her back in her bathroom. R4 stated she had lost her balance and fell, she continued that she had been feeling weak all day. Facility staff called for an ambulance and notified R4 daughter they were sending her to the local emergency room.

09/18/23 at 06:38 PM Resident remained at the local hospital with a diagnosis of Salmonella poisoning.

09/21/23 at 10:46 PM Resident readmitted to facility from local hospital after treatment for diagnoses of Salmonella poisoning.

Interview on 09/27/23 at approximately 12:30 PM with Licensed nurse B, she stated that she ate at the facility on 09/13/23 and she consumed the egg casserole for breakfast and the tamale for lunch. She stated she usually does not eat at the

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facility, she continued that her symptoms started on Saturday the 16th. She stated when she went to see her health care provider, that it was too late to test for Salmonella. Licensed nurse B described her symptoms and nausea, vomiting, extreme stomach cramps, and diarrhea. She stated that 09/27/23 was her first day back to work since becoming ill.

Record review of the facility provided "Red Managers" book used by the dietary department revealed the following entries for 09/2023, on the pages with the section titled, "Cook to / Chill To Temp and Test Panel" all had the exact same temperature readings:

09/01/23 lacked any entries in the designated areas for breakfast, lunch, and dinner.
09/02/23 breakfast: egg 165, SSG (sausage) 165 lunch: soup 165, main 165, dinner: vegetable 165, main 165
09/03/23 breakfast: egg 165, illegible handwriting 165 lunch: soup 165, main 165, dinner: starch 165, main 165
09/04/23 breakfast: egg 165, PC (pancake) 165 lunch: soup 165, main 165, dinner: vegetable 165, main 165
09/05/23 breakfast: egg 165, bacon 165 lunch: soup 165, main 165, dinner: vegetable 165, main 165
09/06/23 breakfast: egg 165, bacon 165 lunch: soup 165, main 165, dinner: lacked any entries
09/07/23 breakfast: egg 165, illegible writing 165 lunch: main 165, soup 165, dinner: main 165 vegetable 165
09/08/23 breakfast PC (Pancake) 165, bacon 165 lunch: main (lacked an entry) soup (lacked an entry), Dinner: main (lacked and entry),

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S3298	Continued From page 11 vegetable (lacked an entry) 09/09/23 breakfast: egg 165, bacon 165 lunch: vegetable 165, main 165, dinner: main 165, starch 165 09/10/23 breakfast: egg 165, sausage (SSG) 165 lunch: main 165 vegetable 165, dinner: starch 165, main 165 09/11/23 breakfast: egg 165, sausage (SSG) 165 lunch: vegetable 165, main 165, dinner: vegetable 165, starch 165 09/12/23 breakfast: egg 165, bacon 165 lunch: vegetable 165, main 165, dinner: vegetable 165, starch 165 09/13/23 breakfast: egg 165, bacon 165 lunch: soup 165, vegetable 165, dinner: vegetable 165, main 165 09/14/23 breakfast: egg 165, bacon 165 lunch: vegetable 165, main 165, dinner: vegetable 165, starch 165 09/15/23 PC (pancake) 165, SSG (sausage) 165 lunch: main 165, vegetable 165 dinner: main 165, vegetable 165 09/16/23 breakfast: egg 165, bacon 165 lunch: main 165, starch 165 dinner: vegetable 165, main 165 09/17/23 breakfast: egg 165, SSG (sausage) 165 lunch: main 165, soup 165, dinner: main 165 vegetable 165 09/18/23 breakfast: egg 165, bacon 165 lunch: main 165, vegetable 165, dinner: main 165, starch 165 09/19/23 breakfast: PAN (Pancake) 165, SSG (sausage) 165 lunch: main (lacked an entry) soup (lacked an entry), Dinner: main (lacked an entry), vegetable (lacked an entry) 09/20/23 - 09/25/23 lacked any entries in the designated areas for breakfast, lunch, and dinner.	S3298		

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S3298	Continued From page 12 All pages lacked documentation of cold food items served. Interview on 09/25/23 at 04:00 PM with dietary staff D, he stated that he just took over the "kitchen" and that he had not been recording food temperatures. Interview on 09/25/23 at 04:10 PM with "Certified Nurse Aide" A, she confirmed the memory care staff do not obtain food temperatures prior to serving the food. She stated the meals come back to the units and are placed in the food warmers and then served without temperatures being obtained. Interview on 09/27/23 with administrator C, she confirmed that she was aware of 2 residents that tested positive for salmonella. She stated that on 09/15/23 she sent R4 to the hospital for a fall. She stated that on 09/19/23 LN B had symptoms of salmonella, and on 09/19/23 R3 was taken to the hospital and diagnosed with salmonella. administrator C stated she found out the evening of 09/19/23 about the diagnoses of positive salmonella, she stated on 09/20/23 she called the local health department for guidance/instruction. Administrator C stated she shut the kitchen down and staff cleaned the kitchen and went through all the food items. Observation on 09/27/23 at 12:14 PM in the Orchard memory care unit, the refrigerator had double doors with the freezer drawer on the bottom. The upper left-hand door had shelves in the door and on the 3rd shelf were 5 broken eggs laying on the shelf, the kitchen lacked a	S3298		

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S3298	Continued From page 13 food temperature log. Observation on 09/27/23 at 12:23 PM in the Groves memory care unit the metal soup container from the kitchen was placed directly on the kitchen counter while the warmer it was to be placed in, sat unplugged and not in use, the unit lacked a food temperature log. Observation on 09/27/23 at 04:30 PM a delivery driver arrived and delivered the facility meal, Administrator C told staff to place the food immediately in the refrigerator. Observation on 09/27/23 at 05:30 PM revealed six residents had received their meal of deli sandwiches. The activities staff in the kitchen were making the plates and the activities person stated the deli sandwich temperatures were 51 degrees Fahrenheit. Record review of the facility provided policy "B2.3.5 Food Preparation" dated 07/12/10 revealed the following statement: "Check temperatures prior to serving to ensure proper temperatures". Record review of the facility provided "Consultant Dietitian Report" dated 08/11/23 included the following statement "Unable to locate temperature logs for equipment and tray line". Immediate Jeopardy was called at 11:14 AM on 09/27/23 for unsafe food handling techniques. Abatement plan provided on 09/27/23 at 03:59 PM included the following actions to remove the immediacy:	S3298		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	N046098	A. BUILDING: _____ B. WING _____	C 09/26/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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S3298	Continued From page 14 09/20/23 the health department was contacted with ongoing communication for their investigation. 09/20/23 the kitchen was closed, cleaned, and sanitized. 09/27/23 Education to floor staff on proper hot and cold storage and holding foot temperatures. 09/27/23 All refrigerators were cleaned out 09/28/23 food temperature log audits to be performed weekly. Signed by Administrator C	S3298		